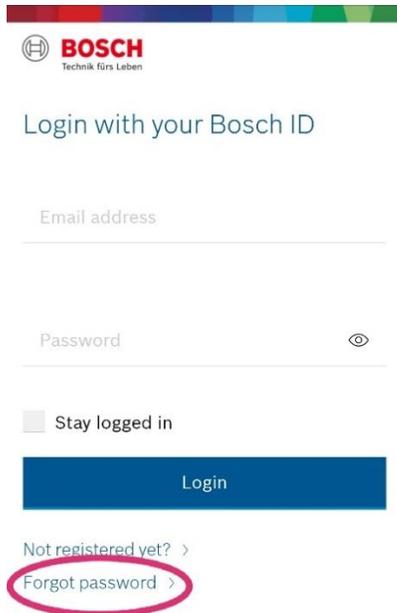


Bosch ID Password Reset

Please follow step 1 to 2 to reset your Bosch ID password:

Step 1: Request a password reset

- On the Bosch ID Login page, press 'Forgot password' to start the password reset process:



The screenshot shows the Bosch ID Login page. At the top is the Bosch logo with the tagline 'Technik fürs Leben'. Below it is the heading 'Login with your Bosch ID'. There are two input fields: 'Email address' and 'Password'. A 'Stay logged in' checkbox is present. A blue 'Login' button is at the bottom. Below the button are two links: 'Not registered yet? >' and 'Forgot password >', with the latter circled in red.

- Fill in your Bosch ID email address and press 'Set password':

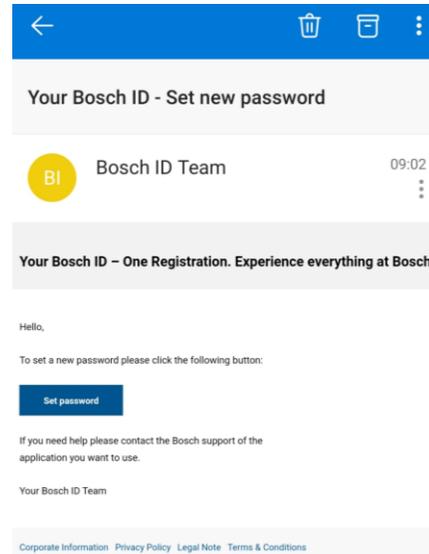


The screenshot shows the 'Set new password for your Bosch ID?' page. It features the Bosch logo and the heading. Below is the instruction: 'If you want to set a new password, enter your email address below.' There is an 'Email address' input field containing '*****@hotmail.com'. A blue 'Set password' button is at the bottom.

- You will now receive an email to set a new password

Step 2: Set a new password for your Bosch ID and log in with your credentials

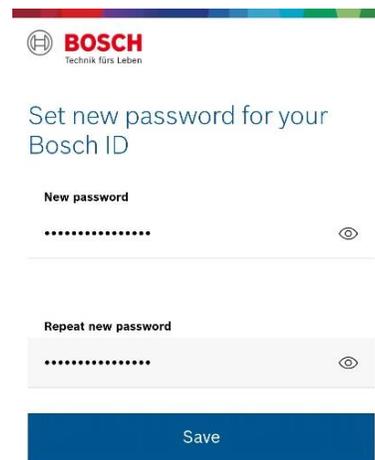
- Press 'Set password' in the received email:



The screenshot shows an email from the Bosch ID Team. The subject is 'Your Bosch ID - Set new password'. The email body says: 'Hello, To set a new password please click the following button: [Set password button]. If you need help please contact the Bosch support of the application you want to use. Your Bosch ID Team'. At the bottom are links for 'Corporate Information', 'Privacy Policy', 'Legal Note', and 'Terms & Conditions'.

HINT: please check your email spam and/or promotions folder if you do not see the mail in your regular inbox

- Set a new password and press 'Save':



The screenshot shows the 'Set new password for your Bosch ID' page. It features the Bosch logo and the heading. Below are two password input fields: 'New password' and 'Repeat new password', both with masked characters and eye icons. A blue 'Save' button is at the bottom.

- Log in to your Bosch ID with your email address and newly created password

The password reset is now complete!

Still experiencing problems with the app or do you have additional questions? Do not hesitate and contact our Customer Service:

technical-advice@uk.bosch.com