

Reference: **TB 0201 (04/2026)**

Technical Bulletin

Installation: Air conditioning unit clearances from open flames and ignition sources

THIS TECHNICAL BULLETIN REFERS TO ALL AIR CONDITIONING PRODUCTS, INCLUDING THE CL3200, CL7000, 5000M AND CL5000L RANGES THAT USE R32 AS THE REFRIGERANT WITHIN THE SYSTEM.

The installation manuals state the following:

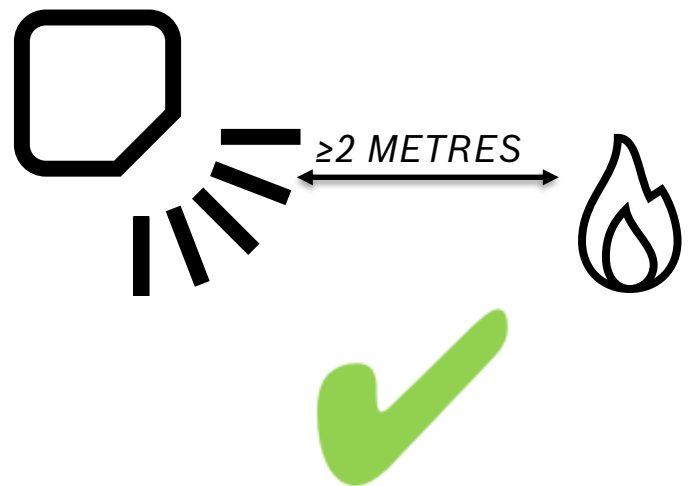
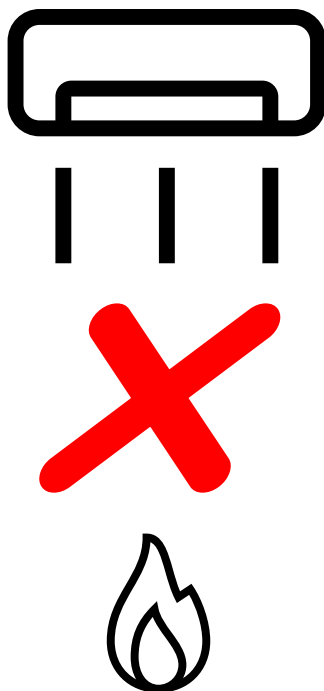
Do not install the indoor unit in a room in which open ignition sources (for example: open flames, an operating wall mounted gas boiler or an operating electric heating system) are in operation.

While consideration should still be taken to installation locations, room volume and amount of refrigerant in the system. We have now reviewed the installation manual statement and can confirm an air condition unit **can** be installed into a room with an open flame or ignition source providing that the below guidance is followed.

Do not install the air conditioning unit directly above an open flame or source of ignition.

This advice runs along side all other installation guidance offered in the installation manual. Please also visit the REFCOM website (www.refcom.org.uk) for further information on regulations and advice when using A2L and A3 refrigerants.

Install the air conditioning unit with a minimum of 2 metres clearance from an open flame or source of ignition.



Whilst it is always our intention to fully assist, it is essential to recognise that all information given by the company in response to an enquiry of any nature is provided in good faith and based upon the information provided with the enquiry. We recommend that advice should always be checked with your installer or contract partner. Consequently, the company cannot be held responsible for any liability relating to the use or repetition of such information or part thereof. In addition, whilst making every reasonable effort to monitor the performance and quality of our supply, installation and service network, we do not accept responsibility for the workmanship or operation of any third party company that the company may have promoted either in conversation, e-mail, or other communication. Similarly, the views and opinions expressed in communication with individuals within the company may not reflect that of the business as a whole.

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