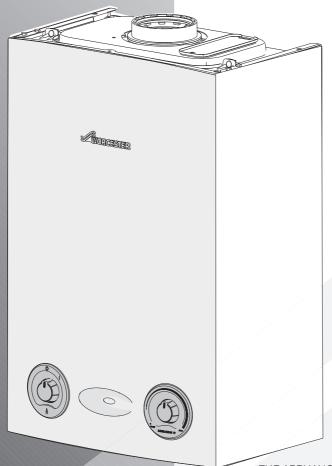
GREENSTAR RI

WALL HUNG RSF GAS-FIRED CONDENSING BOILER

FOR OPEN VENTED AND SEALED CENTRAL HEATING SYSTEMS AND INDIRECT MAINS FED DOMESTIC HOT WATER



THE APPLIANCE IS FOR USE WITH NATURAL GAS OR L.P.G. (Cat II 2H3P TYPE C13 & C33)

NATURAL GAS: 24Ri GC NUMBER 41-311-65

18Ri GC NUMBER 41-311-77 15Ri GC NUMBER 41-311-75 12Ri GC NUMBER 41-311-63

LIQUID PETROLEUM GAS: 24Ri GC NUMBER 41-311-66

18Ri GC NUMBER 41-311-78 15Ri GC NUMBER 41-311-76 12Ri GC NUMBER 41-311-64



INSTRUCTION MANUAL INSTALLATION, COMMISSIONING & SERVICING



interval record, printed within this manual



INSTALLATION & SERVICING INSTRUCTIONS

SYMBOLS USED IN THIS MANUAL:



Domestic hot water



Central heating



Hot water storage cylinder



Cold water main supply



Electricity supply



Gas supply

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting the boiler, bend the knees, and keep the back straight and feet apart.
- · Do not lift and twist at the same time.
- Lift and carry the boiler close to the body
- Wear protective clothing and gloves to protect from any sharp edges

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE STARTING INSTALLATION.

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORCESTER APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK ONLY AND MUST BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

THIS APPLIANCE MUST BE INSTALLED BY A COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

IF YOU ARE IN ANY DOUBT CONTACT THE WORCESTER TECHNICAL HELPLINE.

DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER.

PLEASE LEAVE THESE INSTRUCTIONS WITH THE COMPLETED BENCHMARK CHECKLIST, (OR A CERTIFICATE CONFIRMING COMPLIANCE WITH IS 813, EIRE ONLY) AND THE USER MANUAL WITH THE OWNER OR AT THE GAS METER AFTER INSTALLATION OR SERVICING. THE BENCHMARK CHECKLIST CAN BE FOUND IN THE BACK TWO PAGES OF THE INSTALLATION MANUAL.

ABBREVIATIONS USED IN THIS MANUAL:

Ø Diameter

NG Natural Gas

LPG Liquid Petroleum Gas
CH Central Heating
DHW Domestic Hot Water
IP Ingress Protection

SEDBUK Seasonal Efficiency of Domestic Boilers in the United Kingdom

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MANUAL

IF YOU SMELL GAS:

- X DON'T SMOKE OR STRIKE MATCHES
- X DON'T TURN ELECTRICAL SWITCHES ON OR OFF
- ✓ **DO** PUT OUT NAKED FLAMES
- ✓ **DO** OPEN DOORS AND WINDOWS
- ✓ **DO** KEEP PEOPLE AWAY FROM THE AREA AFFECTED
- ✓ **DO** TURN OFF THE CONTROL VALVE AT THE METER
- ✓ **DO** CALL YOUR GAS COMPANY

(benchmark)

A Benchmark Checklist is provided by the manufacturer for the installer to complete including their **CORGI** registration number to confirm that the boiler has been installed, commissioned and serviced according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark Checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

HEALTH & SAFETY

The appliance contains no asbestos and no substances have been used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988).

COMBUSTIBLE AND CORROSIVE MATERIALS

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, such as halogenated hydrocarbons containing chlorine or fluorine compounds can corrode the appliance and invalidate any warranty.

FITTING & MODIFICATIONS

Fitting the appliance and any controls to the appliance may only be carried out by a competent engineer in accordance with the current Gas Safety (Installation and Use) Regulations.

Flue systems must not be modified in any way other than as described in the fitting instructions. Any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

SERVICING

Advise the user to have the system serviced annually by a competent, qualified engineer (such as British Gas or CORGI registered personnel) using approved spares, to help maintain the economy, safety and reliability of the appliance.

IMPORTANT - The service engineer must complete the Service Record on the Benchmark Checklist after each service.

INSTALLATION REGULATIONS

Current Gas Safety (Installation & Use) Regulations:

All gas appliances must be installed by a competent person in accordance with the above regulations. Failure to install appliances correctly could lead to prosecution.

The appliance must be installed in accordance with, and comply to, the current: Gas Safety Regulations, IEE Regulations, Building Regulations, Building Standards (Scotland) (Consolidation), Building Regulations (Northern Ireland), local water by-laws, Health & Safety Document 635 (The Electricity at Work Regulations 1989) and any other local requirements.

British Standards:

The relevant British Standards should be followed, including:

BS7074:1 : Code of practice for domestic and hot water supply

BS6891 : Installation of low pressure gas pipework up to 28mm (R1)

BS5546: Installation of gas hot water supplies for domestic purposes

EN:12828 : Central heating for domestic premises BS5440:1 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Flues

BS5440:2 : Flues and ventilation for gas appliances of rated heating not exceeding 70kW (net) : Air Supply

BS7593: Treatment of water in domestic hot water central heating systems

BS 6798 : Installation of gas fired boilers of rated input up to 70kW (net)

Where no specific instruction is given, reference should be made to the relevant British Standard codes of Practice.

L.P.G. Installation:

An appliance using L.P.G. must not be installed in a room or internal space below ground level unless one side of the building is open to the ground.

Timber framed buildings:

Where the boiler is to be fitted to a timber framed building the guidelines laid down in BS5440: Part 1 and IGE "Gas Installations in Timber Frame Buildings" should be adhered to.

Potable water:

All seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system must be approved by WRAS.

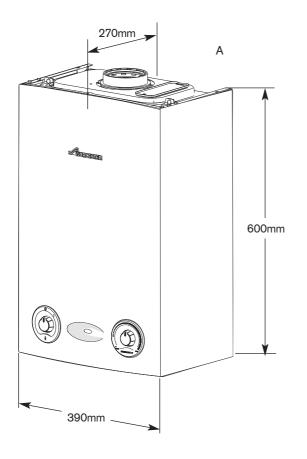
CH water:

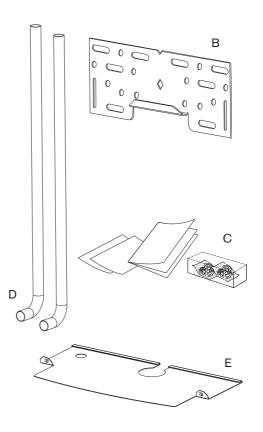
Artificially softened water must not be used to fill the central heating system.



STANDARD PACKAGE:

- A Wall hung gas fired condensing boiler for central heating and indirect domestic hot water
- B Wall plate
- C Hardware literature pack (see check list)
- D Tail pipes water
- E Bottom Panel





Check List

Hardware/Literature pack

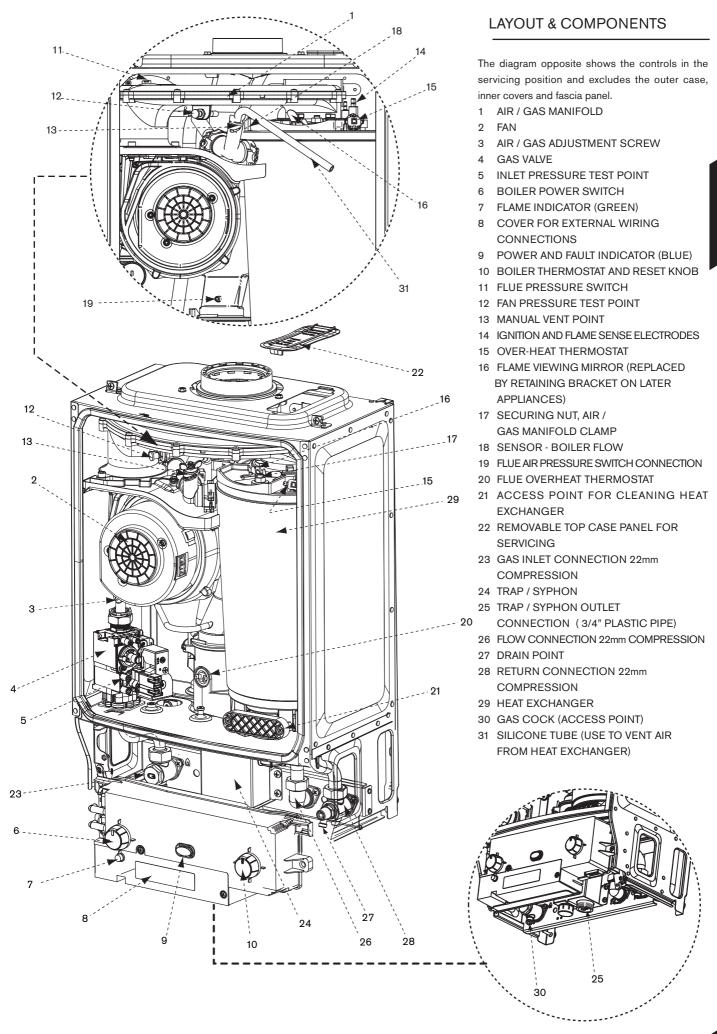
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Environment 2010 Installer Leaflet	1
Environment 2010 Art Leaflet	1
Irish Guidelines Leaflet	1
Consumer Guarantee Card	
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SPECIFICATIONS:

Pre-wired and pre-plumbed
Galvanised steel inner frame
Digital control system
Automatic ignition
Direct burner ignition electrodes
Built-in frost thermostat
Built-in fault finding diagnostics
Modulating automatic gas valve
Combustion air fan with speed regulator
CH temperature sensor & control
External pump anti-seizure protection
Flue gas temperature limiter
Condensate trap & syphon

			NATUR	AL GAS			L.I	P.G.	
DESCRIPTION	UNITS	12Ri	15Ri	18Ri	24Ri	12Ri	15Ri	18Ri	24Ri
Central Heating									
Max. rated heat output net 40/30°C	KW	12.85	16.06	19.28	25.67	12.85	16.06	19.28	25.67
Max. rated heat output net 50/30°C	KW	12.74	15.92	19.11	25.45	24.74	15.92	19.11	25.45
Max. rated heat output net 80/60°C	KW	12.0	15.0	18.0	24.0	12.0	15.0	18.0	24.0
Max. rated heat input net	KW	12.32	15.40	18.48	24.62	12.32	15.40	18.48	24.62
Max. flow temperature	°C	82	82	82	82	82	82	82	82
Max. permissible operating pressure	bar	2.5	2.5	2.5	2.5	2.5	2.5	2.5	2.5
Gas flow rate - Max. 10 minutes from lighting									
Natural Gas G20	m³/h	1.3	1.63	1.96	2.6	-	-	-	-
Propane Gas (LPG)	kg/h	-	-	-	-	0.96	1.20	1.44	1.91
Flue									
Flue Gas Temp. 80/60°C, rated min. load	°C	62/56	66/58	70/60	78/63	62/57	66/59	71/61	79/64
Flue Gas Temp. 40/30°C, rated min. load	°C	41/33	44/33	48/34	54/35	43/35	46/36	49/37	55/38
CO ₂ level at max. rated heat output (after 30 mins)	%	9.8	9.8	9.8	9.8	11.0	11.0	11.0	11.0
CO ₂ level at min. rated heat output (after 30 mins)	%	9.2	9.2	9.2	9.2	10.5	10.5	10.5	10.5
NOx - class		5	5	4	5	5	5	4	5
Condensate									
Max. condensation rate	l/h	0.93	1.2	1.5	2.0	0.7	0.9	1.2	1.5
pH value, approx.		4.8	4.8	4.8	4.8	4.8	4.8	4.8	4.8
Electrical									
Electrical power supply voltage	ACV	230	230	230	230	230	230	230	230
Frequency	Hz	50	50	50	50	50	50	50	50
Max. power consumption	W	50 + pump	50+pump	50+pump					
General Data									
SEDBUK	band	Α	Α	Α	Α	Α	Α	Α	Α
Appliance protection rating	IP	20	20	20	20	20	20	20	20
Permissible ambient temperatures	°C	0-50	0-50	0-50	0-50	0-50	0-50	0-50	0-50
Nominal capacity of appliance	Į	1.1	1.1	1.1	1.1	1.1	1.1	1.1	1.1
Noise output level	dB(A)	39	42.7	43.7	41	39	42.7	43.7	41
Packaged boiler weight	kg	31	31	31	31	31	31	31	31
Total boiler weight	kg	27.4	27.4	27.4	27.4	27.4	27.4	27.4	27.4
Lift weight	kg	22.6	22.6	22.6	22.6	22.6	22.6	22.6	22.6
SEDBUK	%	90.1	90.1	90.1	90.2	91.4	91.4	91.4	92.0





IMPORTANT: All the following Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

CLEANING PRIMARY SYSTEMS

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

BEFORE CLEANING THE SYSTEM:

ENSURE THE SYSTEM AND PIPEWORK IS IN GOOD WORKING ORDER

KEEP THE EXISTING BOILER/ CIRCULATING PUMP WHERE POSSIBLE OR USE A POWER FLUSHING MACHINE TO AID THE CLEANSING PROCEDURE BEFORE INSTALLING A NEW BOILER.

CLEANING THE PRIMARY SYSTEM:

- 1 Fill the system with cold water and check for leaks.
- 2 Open all drain cocks and drain the system.
- 3 Close drain cocks and add a suitable flushing agent at the correct strength for the system condition in accordance with the manufacturer's instructions.
- Circulate the flushing agent before the boiler is fired up.
- 4 Run the boiler/system at normal operating temperature as directed by the manufacturer of the flushing agent.
- 5 Drain and thoroughly flush the system to remove the flushing agent and debris.





ELECTRIC SUPPLY:

- Supply: 230V 50Hz, 50 watts not including nump.
- Cable: PVC insulated 0.75mm² (24 x 0.2mm) temperature rated to 90°C.
- External 3A fuse to BS1362.
- The appliance must be earthed.
- Mains supply to the boiler and system wiring centre must be through one common fused double pole isolator situated adjacent to the appliance.
- Wiring must comply with IEE wiring regulations and any local regulations which may apply to fixed wiring to a stationary appliance.

GAS SUPPLY:

- Boilers using NG must be connected to a governed meter.
- LPG boilers must be connected to a regulator.
- Installation and connection of the gas supply to the boiler must be in accordance with BS6891.
- Under no circumstances should the size of the gas supply pipe be less than that of the appliance inlet connection.
- The meter or regulator and pipework to the meter must be checked, preferably by the gas supplier, to ensure it is in good working order and can meet the gas flow and pressure requirements in addition to the demand from any other appliance being served. This does not include the pipework from the meter to the boiler.

GAS SUPPLY PIPE SIZING:

12 & 15 Ri MODELS ONLY

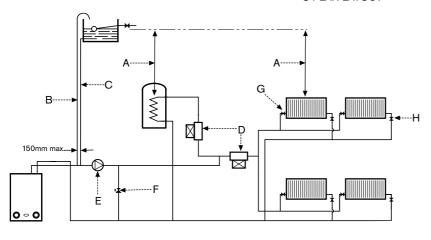
Provided that the correct gas supply working pressure and gas rate can be achieved (see technical data table page 5 commissioning section, page 30, also refer to BS 6891)

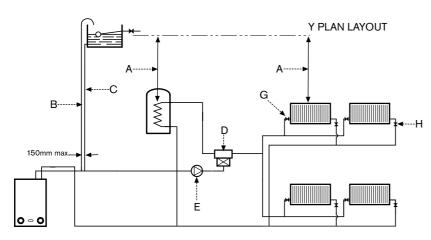
Then it may be possible to reduce the gas supply pipe diameter to 15mm.

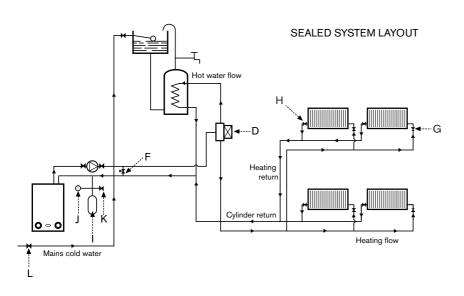
Generally speaking, the appliance would need to be within 3 to 4 metres of the gas meter. However, this will depend on the distribution pipe size and route.

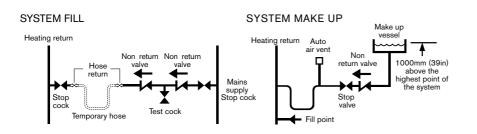












WATER SYSTEMS & PIPEWORK

PLASTIC PIPEWORK & UNDER FLOOR HEATING:

- Any plastic pipework must have a polymeric barrier with 600mm (minimum) length of copper or steel pipe connected to the boiler.
- Plastic pipework used for underfloor heating must be correctly controlled with a thermostatic blending valve limiting the temperature of the circuits to approx. 50°C.

CONNECTIONS/VALVES:

- All system connections, taps and mixing valves must be capable of sustaining a pressure up to 3 bar.
- Radiator valves should conform to BS2767:10.
- · All other valves should conform to BS1010.
- On new installations TRV's must be used on all radiators except where a room thermostat is sited. On all installations they should at least be fitted in the sleeping areas. See note below on open radiator/bypass
- A drain cock is required at the lowest point on the system.
- An air vent is required at the highest point on the system.

S and Y PLAN SYSTEM:

 NB Generally a bypass is not nesessary on a Y plan system as one of the ports is open to flow.

A Static Head - Minimum static head 250mm measured from the highest point in the heating system (top surface of the appliance or highest point in the heating system) to the water level in the feed and expansion tank.

- B Heating Vent (22mm minimum)
- C Primary Cold Feed (15mm minimum)
- D Diverter Valve and Zone Valves
- E Pump
- F Automatic Bypass
- G Radiator Valve (Flow)
- H Lockshield Valve (Return)
- NB A drain cock should be fitted at the lowest point of the heating circuit and beneath the appliance.

FULLY PUMPED SEALED SYSTEM:

- The CH sealed system must be filled using a WRAS approved filling loop or comply with the diagram opposite for System fill
- Do not use galvanised pipes or radiators.
- I Expansion Vessel
- J Pressure Guage

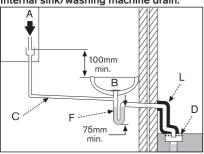
K Relief Valve

- L Stop Valve Fixed Cylinder Type or sealed systems approved connection
- NB A drain cock should be fitted at the lowest point of the heating circuit and beneath the appliance.

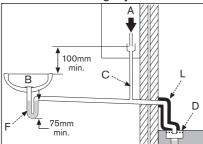


CONDENSATE PIPEWORK

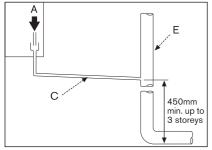
Internal sink/washing machine drain.



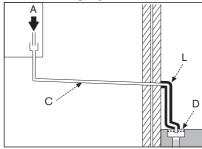
Internal waste drainage system.



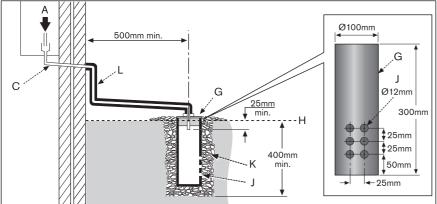
Soil and vent stack.



External drainage system.



External condensate absorption point. (Unsuitable for clay soil types.)



- A Condensate from boiler siphon/trap.
- B -Sink with integral overflow.
- C Plastic condensate pipe.
- D -External drain or gully.
- E -Internal soil and vent stack.
- F Servicable condensate trap (75mm min).
- \mbox{G} -300mm x 100mm dia. sealed plastic tube.
- H -Ground level.
- J Drainage holes facing away from building.
- K Limestone chippings.
- L Weather resistant insulation.

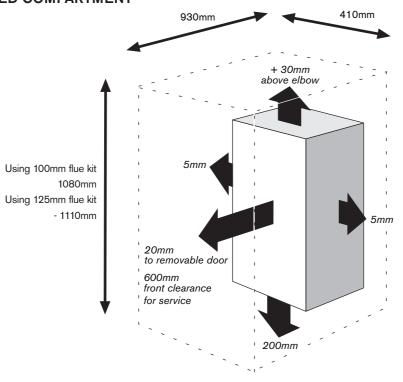
CONDENSATE PIPEWORK:

- The condensate pipe must be a minimum of 22mm Ø plastic pipe.
- Pipe work length should be kept to a minimum and the route as vertical as possible.
- Where pipe work could be subjected to extreme cold or wind chill a weatherproof insulation should be used. Alternatively the condensate pipework could be increased in size to a minimum 32mm Ø without the requirement to insulate.
- The pipework must follow one of the options shown opposite. Either into an internal serviceable trap (min. 75mm) such as a sink/washing machine waste, discharge direct into a vent stack (E) 450mm min. above pipe invert, or into a gulley (D) below ground but above the water level.

IMPORTANT: Ensure there are no blockages in the pipe run.

- 1 Internal sink/washing machine drain
- 2 Internal waste drainage system
- 3 Soil/vent stack
- 4 External drainage system
- 5 External condensate absorption point

SERVICING CLEARANCES VENTED COMPARTMENT



VENTILATION FREE COMPARTMENTS INSTALLATION CLEARANCES

Ventilation Free Compartment Installation Clearances						
The	The suggested total unventilated compartment minimum clearances are:					
Side	Above Below Front (to removable do					
400mm	170mm approx. (30mm above the elbow)	200mm	100mm			

(Note: Top and bottom clearances must not be reduced below these values as they are the minimum required for servicing).

If Side Clearances are Reduced					
If total side clearance is reduced to: **	Then overall height clearances must be increased to (approx):	OR	Front clearance (to removable door) must be increased to:		
350mm	441mm		129mm		
300mm	523mm		161mm		
250mm	617mm		200mm		
200mm	727mm		243mm		
150mm	856mm		295mm		
100mm	1012mm		358mm		
50mm	1202mm		434mm		

If Front Clearance is Reduced					
If front clearance (to removable door) is reduced to:	emovable door) is				
50mm	511mm		505mm		
25mm	596mm 569mm				

BOILER LOCATION &

CLEARANCES

This boiler is only suitable for installing internally within a property at a suitable location onto a fixed, rigid surface at least the same size as the boiler and capable of supporting the boiler weight.

COMPARTMENTS:

Follow the requirements of BS6798 and BS5440 Part 2 and note:

- · Minimum clearances must be maintained
- An access door is required to install, service and maintain the boiler and any ancilliary equipment.
- If fitting the boiler into an airing cupboard use a non-combustible perforated material (maximum hole sizes of 13mm) to separate the boiler from the airing space.

BOILER CLEARANCES:

The diagram opposite shows the minimum space required to install and service the boiler.

If a boiler is installed in a compartment with clearances less than shown in the tables opposite, ventilation is required. Refer to tables below for ventilation requirements.

Ri						
Vent position	To room or internal space	Direct to outside				
High level	Minimum free area 122 cm²	Minimum free area 61 cm²				
Low level	Minimum free area 122 cm²	Minimum free area 61 cm²				

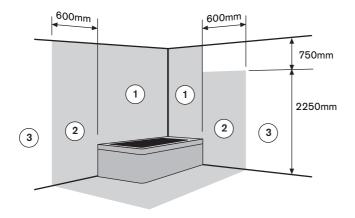
BOILER CLEARANCES - UNVENTILATED COMPARTMENTS:

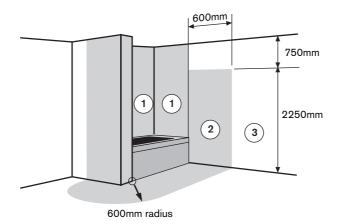
The tables opposite show the options for the minimum space required to install and service the boiler inside an unventilated compartment.

*NOTE: These are the <u>combined</u> top & bottom clearances <u>excluding</u> the appliance.

**NOTE: These are the <u>combined</u> left & right clearances <u>excluding</u> the appliance.







BOILER LOCATION &

CLEARANCES

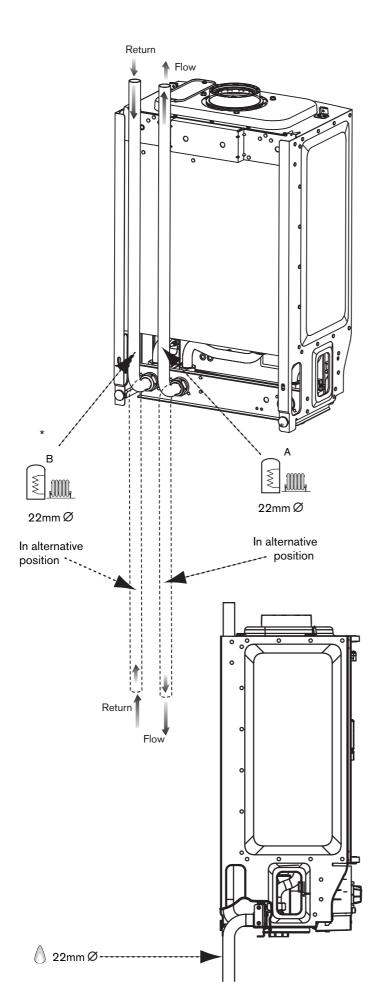
BATHROOMS:

The boiler can be installed outside the shaded areas shown opposite. (Zone ③according to IEE Wiring Regulations).

If the appliance is fitted in a bathroom, shower or swimming pool area supplimentary bonding is required as per IEE regulations and BS7671. (See Technical Data for IP ratings.)

IMPORTANT: any switch or appliance control using mains electricity must not be able to be touched by a person using the bath or shower.

Electrical switches, fused spur and socket outlets must not be situated in the bathroom.



PLUMBING MANIFOLD

CONNECTIONS:

Heating System: 22mm compression fittings*
Gas: 22mm

- Use the 22mm copper pipes provided with the appliance.
 Use the fittings supplied in the Lit/Hardware pack.
- If the flow and return pipes are to be run behind the appliance it maybe an advantage to connect the pipes before hanging on the wall especially if space is limited.



Minimum dimensions of flue terminal positions for balanced room sealed flues with fanned draught:

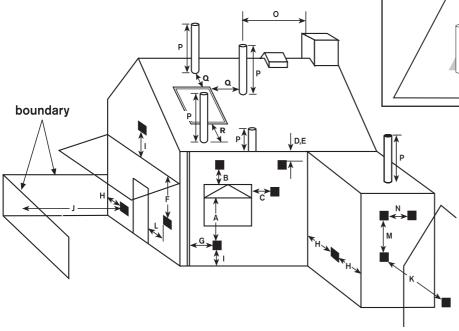
DRWG. REF:	TERMINAL POSITION	DISTANCE
A ^{1, 3}	Directly below an opening, air brick, opening windows, etc.	300mm
B ^{1, 3}	Above an opening, air brick, opening window, etc.	300mm
C ^{1, 3}	Horizontally to an opening, air brick, opening window, etc.	300mm
D	Below gutters, soil pipes or drain pipes	75mm
Е	Below eaves	200mm
F ^{2, 3}	Below balconies or car port roof (lowest point)	200mm
G	From a vertical drain pipe or soil pipe	150mm
H³	From internal or external corner or to a boundary alongside the termina	300mm **
I	Above ground, roof or balcony	300mm
J³	From a surface or boundary facing the terminal	600mm
Κ³	From a terminal facing the terminal	1200mm
L ^{2, 3}	From an opening in the car port (e.g. door, window) into the dwelling	1200mm
М	Vertically from a terminal on the same wall	1500mm
N³	Horizontally from a terminal on the same wall	300mm
0	From a non combustible vertical structure on the roof	*
Р	Above intersection with the roof	*
Q	Adjacent to windows and openings on pitched or flat roofs	600mm
R	Below windows or openings on pitched roofs	2,000mm

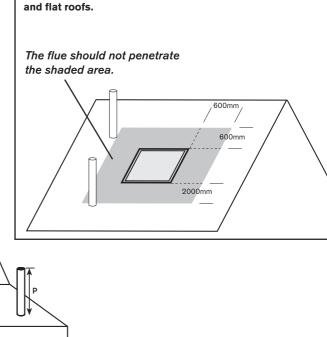
FLUE TERMINAL POSITIONS

- The flue must be fitted and terminated in accordance with the recommendations of BS5440: Part 1.
- · The flue must not cause an obstruction.
- Discharge and any noise from the flue outlet must not cause a nuisance.
- Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet. This could be a nuisance, for example, near security lighting.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material.
 Detailed recommendations on protection of combustible materials are given in BS 5440:1.
- A protective terminal guard must be fitted if the terminal is 2m or less above a surface to which people have access.
 The guard must be spaced equally (minimum 50mm) around the flue and fixed to the wall with plated screws.

See Contact Information (back cover).

- 1 In addition, the terminal should not be nearer than 150mm (fanned draught) to an opening in the building fabric formed for the purpose of accommodating a built-in element such as a window frame.
- 2 Not recommended.
- 3 Refer to next page 'Plume Management' for important information.
- * See instructions supplied with vertical flue kits.
- ** Care should be taken to ensure terminal siting does not cause a nuisance to adjacent properties.





Terminals adjacent to windows or openings on pitched

Ø100 - 4600mm

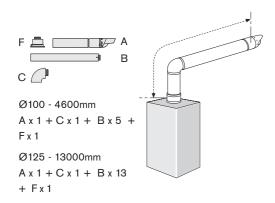
Ø125 - 13000mm

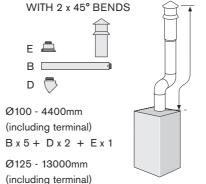
 $A \times 1 + B \times 5$

A x 1 + B x 13

MAXIMUM FLUE VERTICAL STANDARD FLUE HORIZONTAL START + 2 BENDS _____A C Ø100 MAX 686 A x 1 Ø100 - 2600mm MIN 250 A x 1* A x 1 + C x 2 + B x 4 Ø125 + F v 1 MAX 1070 A x 1 Ø125 - 11000mm MIN 250 A x 1* A x 1 + C x 2 + B x 13 * Requires cutting + F x 1 MAXIMUM FLUE VERTICAL MAXIMUM FLUE HORIZONTAL START + 3 BENDS A A

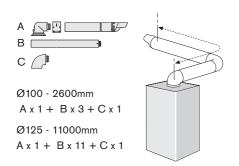
MAXIMUM FLUE VERTICAL START + 1 BEND





MAXIMUM FLUE VERTICAL

MAXIMUM FLUE HORIZONTAL + 1 BEND



VERTICAL FLUE WITH 2 x 90° BENDS

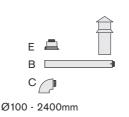
B x 13 + D X 2 + E x 1

Ø100 - N/A

+ Fx1

Ø125 - 9000mm

A x 1 + C x 3 + B x 11

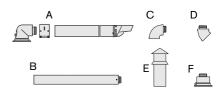




(including terminal) $B \times 13 + C \times 2 + E \times 1$

FLUE OPTIONS

- The diagrams (opposite) show the components used and the maximum flue length for each configuration of 100mm and 125mm flues.
- Shaded flue components indicate the standard 100mm horizontal flue.
- Only straight flue sections can be reduced in length and cut.
- The flue terminal end can be fitted from the inside or outside of the building.
- Fixing kits are supplied with the flue extension kits.
- Horizontal 125mm and Vertical 100mm and 125mm flue kits are available with separate instructions. Contact your supplier or Worcester.



- A Standard horizontal flue (100mm diameter shown)
- B Straight flue extension
- C Flue bend 90°
- D Flue bend, 45°
- E Vertical terminal (vertical adaptor supplied with terminal)
- F Vertical adaptor (used with horizontal terminal)

Calculating the flue length:

Measure the total flue length required, noting that the <u>maximum straight flue length</u> including the terminal is:

Horizontal 60/100mm: 4600mm Horizontal 80/125mm: 13000mm Vertical 60/100mm: 6400mm Vertical 80/125mm: 15000mm

Then reduce the total straight flue length for each extra flue bend (excluding the flue elbow)

2000mm for 90° 1000mm for 45°

Flue Extension lengths:

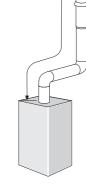
Horizontal & Vertical 60/100mm: 960mm Horizontal & Vertical 80/125mm: 1000mm

Flue Terminal lengths:

Horizontal 60/100mm: 800mm including terminal

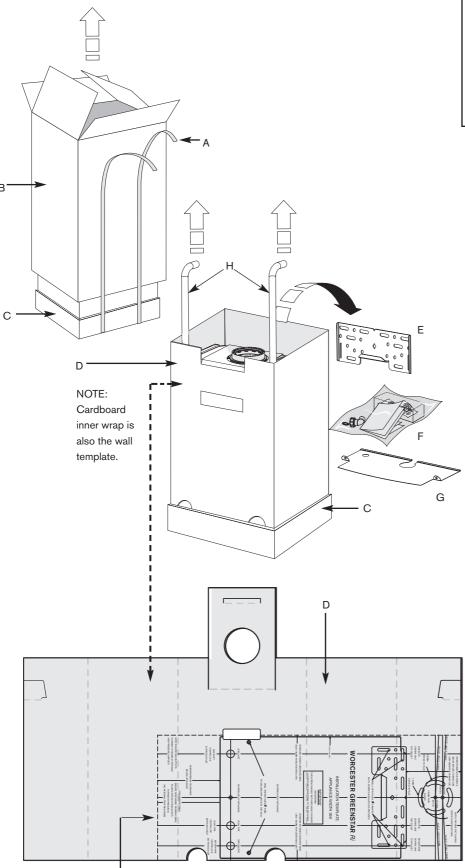
Horizontal 80/125mm: 1200mm

Vertical 60/100mm: 1140mm to top of terminal Vertical 80/125mm: 1365mm to top of terminal





IMPORTANT: All the previous Pre-Installation sections must be read and requirements met before starting boiler or flue installation.



NOTE: Carefully cut along perforated line to release wall template.

UNPACKING THE BOILER

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting or putting things down, bend the knees, and keep the back straight and feet apart.
- · Do not lift and twist at the same time.
- Lift and carry objects close to the body
- A Straps
- B Outer carton
- C Base tray
- D Inner wrap and wall template
- E Wall mounting plate
- F Installer pack
- G Base Panel
- H 22mm pipes (2) (system flow and return)

IMPORTANT HANDLING INSTRUCTIONS

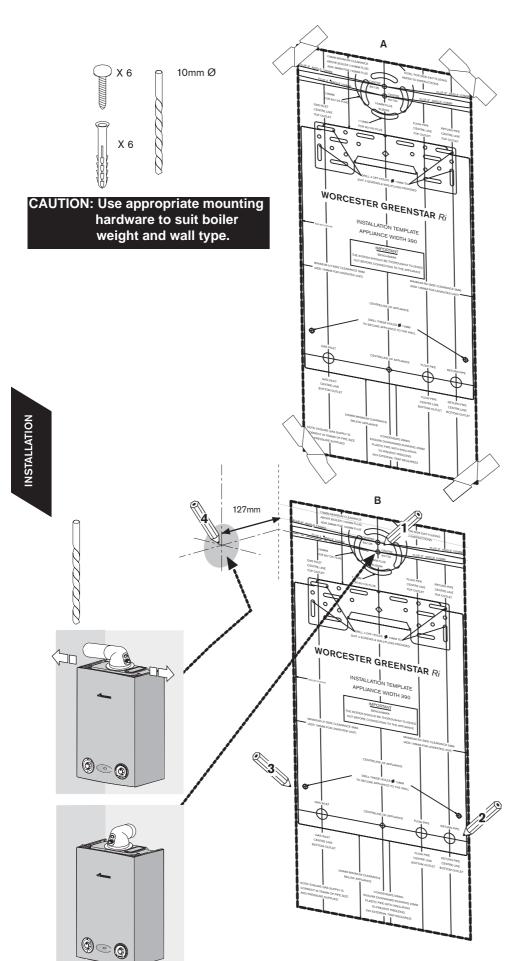
- It is advised that two people are used to carry the carton from the van to the point of delivery.
- Once the carton has been delivered, the outer carton is removed first. Care should be taken when releasing the straps. If a sharp implement is used make sure the outer carton is not peirced and that the implement is used in such a way so that it may not cause personal injury. All sharp objects must be covered or the blade retracted after use and put away in a safe place. The wall mounting plate, the 2 X 22mm pipes and the Lit/Hardware pack are now removed making sure that no damage occurs to the internal wrap which doubles as the Wall Template. Care should be taken when lifting the boiler from the base and the proper technique for safe lifting of any heavy object should be strictly observed.

Additional requirements for roof space installation:

- The boiler should be first unpacked before ascending ladder to loft space.
- · Two sets of steps should be used.
- Two people should share the lifting of the boiler up to the loft hatch, where the boiler is entered into the loft space tilted and slid on its back into the loft.

Once the appliance is removed from its packaging check the contents against the packing list.

Before installing appliance ensure system has been cleaned as explained on page 8.



WALL MOUNTING PLATE

FLUE OPENING

CAUTION: Ensure there are no pipes, electric cables, damp proof courses or other hazards before drilling.

SAFETY:

All relevant safety precautions must be undertaken. Protective clothing, footwear, gloves and safety goggles must be worn as appropriate.

FIXING THE MOUNTING FRAME:

- The boiler template shows the relative positions of the flue and pipes to the boiler.
 Also clearances around the appliance.
- Fix the template to the wall in the desired position (A).
- Mark the clearance around the boiler and the position of gas and system pipes (2) and (3).
- Drill 4 holes for the wall mounting plate through the template.
- Drill 2 holes for bottom fixing screws.
- Drill hole for flue duct through the wall.

NOTE: The template has been sized to allow for minimum clearances of 5mm sides, 200mm base and 30mm above a Ø100 flue elbow.

REAR FLUE OUTLET

- The drawing (B) opposite shows the boiler template with the flue centre lines of both the 100mm and 125mm flue systems.
- Mark centreline of flue to be used (1).
- If a Ø100mm diameter flue is to be used, a125mm diameter hole is required. However, if using the weather sealing collar by pushing it through from inside the property, then a 150mm diameter hole is required to accommodate this.
- The terminal section of the 100mm flue has an inbuilt 3° angle.
 If extensions are to be added then the complete flue must rise at an angle of 3°.
- The 125mm Ø flue system will require the flue to rise at an angle of 3°.
- ▶ Drill hole using a core drill or similar.

SIDE OUTLET:

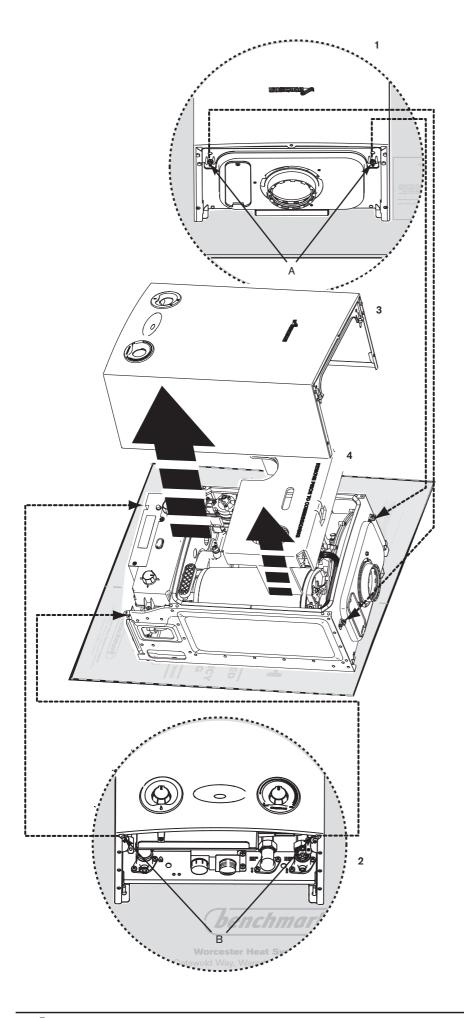
- Mark from the centre line of the wall template to the wall which the flue will pass through (4).
- ▶ Allow for a rise of 52mm per metre length of flue, to give a 3° angle.
- Clear any debris from the site.

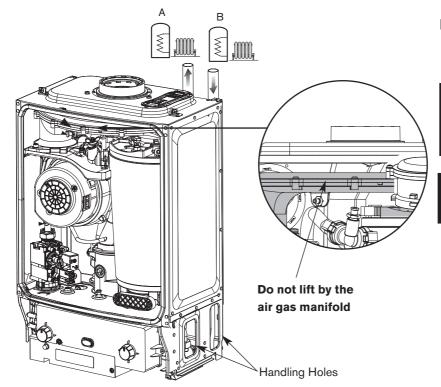


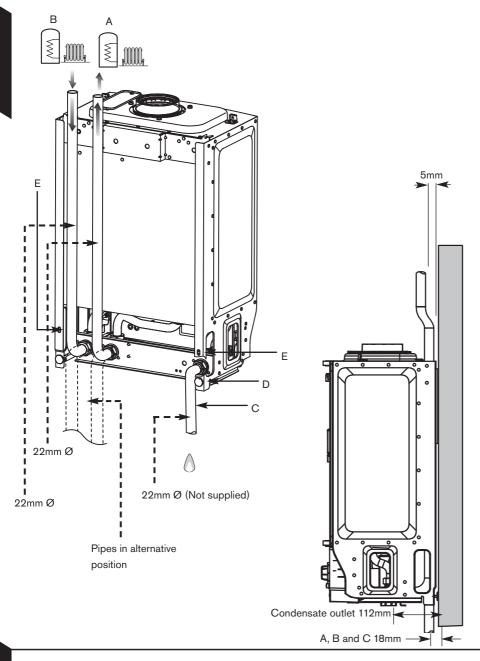
OUTER CASE REMOVAL

REMOVING OUTER CASE

- 1. Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.
- 2. Undo the 2 captive screws (B) securing boiler casing at the bottom of the appliance.
- 3. Pull case upwards.
- 4. Remove cardboard packing piece from appliance.
- With the outer case removed the appliance is suitable for a 1 man lift (<25kg).</p>







CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

CAUTION: Caps fitted to pipes must be removed before hanging the boiler.

GAS AND WATER CONNECTIONS:

- Remove template and secure the wall mounting plate to the wall with the fixings supplied.
- If there is greater than 600mm clearance below the appliance it is possible to fit the flow and return pipes, supplied, with the boiler installed on the wall.

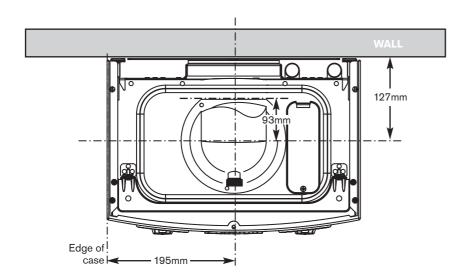
If clearance is less than 600mm below the appliance it may be necessary to fit the flow and return pipes before hanging the appliance.

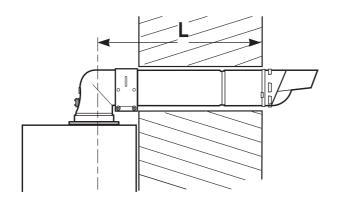
- A flow (22mm)
- B return (22mm)
- C Gas inlet (22mm)

NOTE: The boiler is best lifted using the handling holes either side of the unit. Do not lift the boiler by the air gas manifold or control box.

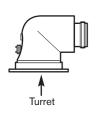
- System pipes may be run vertically upwards behind the boiler or below it.
 - NOTE: If pipes require reducing in length this is best done before they are fitted to the boiler.
- Lift the boiler onto the wall plate and level using the feet (D) at the bottom rear of the boiler casing.
- Fit retaining screws through the boiler frame (E).
- Make connections to the heating system pipes.
- Connect the gas supply to the boiler gas cock 22mm compression fitting (pipe not supplied).

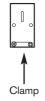


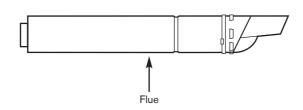




(250mm min)







FLUE INSTALLATION

HORIZONTAL FLUE

(60/100mm diameter)

For vertical flues and 80/125mm horizontal flues, please refer to separate instructions supplied with the flue kits.

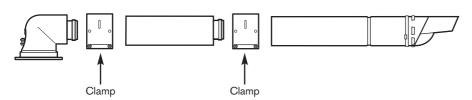
NOTE: to ease the assembly of flue components, apply silicone lubricant to sealing surfaces.

The instructions for the 60/100mm diameter flue are shown below.

MEASURING THE FLUE (Standard Flue):

- ▶ Measure from the outside wall to the centre line of the flue turret.
- Subtract 93mm from the length L to give the correct dimension to the flue elbow connection.
- The terminal section should be cut to this dimension, however it must not be shorter than 250mm.
- After cutting the end must be square and free from burrs to prevent damage to the flue seals.

FLUE INSTALLATION



MEASURING THE FLUE (Extension Flue Kits):

ONLY CUT EXTENDED FLUE LENGTHS

- As with the Standard Flue measure from the outside wall to the centre line of the flue turret.
- ➤ Subtract the length of the Standard Flue and turret (725mm) from length L.
- Subtract the full length 1m extension(s) from the figure.
- ▶ Cut one of the 1m extensions to the remainder.
- Cut both tubes square taking care not to distort the tubes.
- ▶ Remove any burrs.

EXAMPLE:

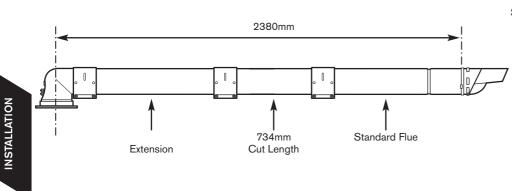
Length L = 2380mm

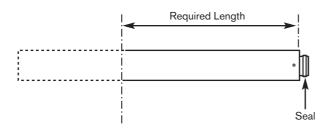
Subtract Standard Flue+Turret - 686mm

Subtract Full Extension — 960mm

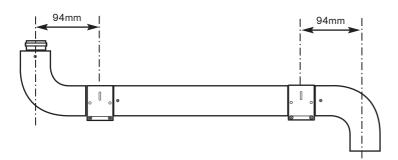
Cut Length = 734mm

NOTE: The minimum length a flue extension can be cut to is 100mm





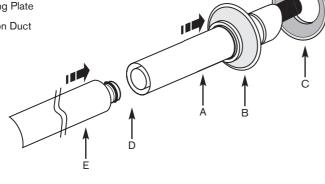
NOTE: Where extensions are reduced, cut length which **DOES NOT** contain the seal.

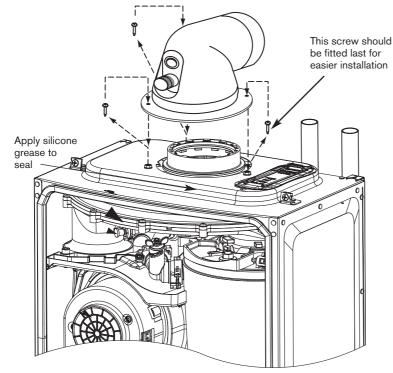


ADDITION OF FLUE BENDS:

When flue bends are being used an allowance of 98mm per bend must be allowed from the centre line of the bend. In the example shown using a flue extension with 2 bends will achieve a total length of 1148mm.

- A Standard Flue
- B Internal Wall Seal
- C External Wall Seal
- D Clamping Plate
- E Extension Duct





FLUE INSTALLATION

ASSEMBLING THE FLUE

- 1 Slide inner collar (B) onto terminal (A)
- 2 Additional extensions or bends: Push fit all extensions/bends/terminal together and secure connections with clamps (D). The slope of the terminal outlet must face downwards.

FITTING THE FLUE

- 3 Fit the terminal (A) through the flue opening in the wall, exposing the plastic outlet section to the outside and fit the outer flue collar (C) over the notches to secure.
- 4 Assemble elbow to boiler using the three screws (see below).

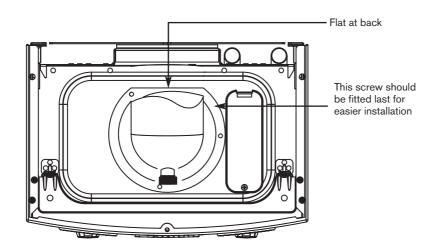
 Note: Screws are in boiler not in flue kit.

FITTING THE ELBOW:

- Flue elbow should push directly down and not be twisted into correct position.
- Remove the 3 inner flue tube retaining screws. The inner tube will be held in place in the appliance.
- Fit turret onto appliance and retain with the three removed screws.
 - NOTE: The clamping plate flat should be at the rear of the appliance.

ADDITIONAL NOTES AND REMINDERS:

- Ensure that all cut lengths are square and free from burrs.
- The flue, when assembled, is fully sealed and components are pushed home.
- The flue is set at an angle 3° or 52mm per 1m length.



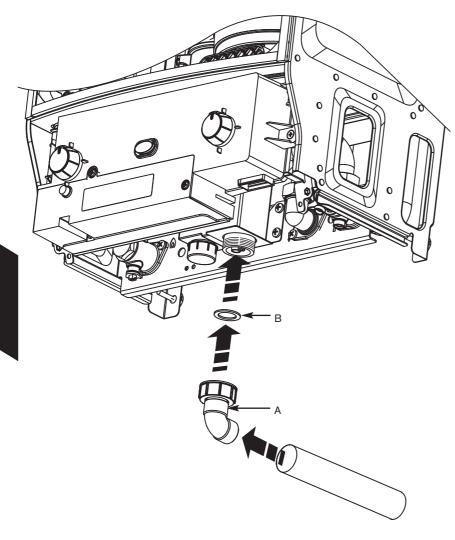
CONDENSATE CONNECTION:

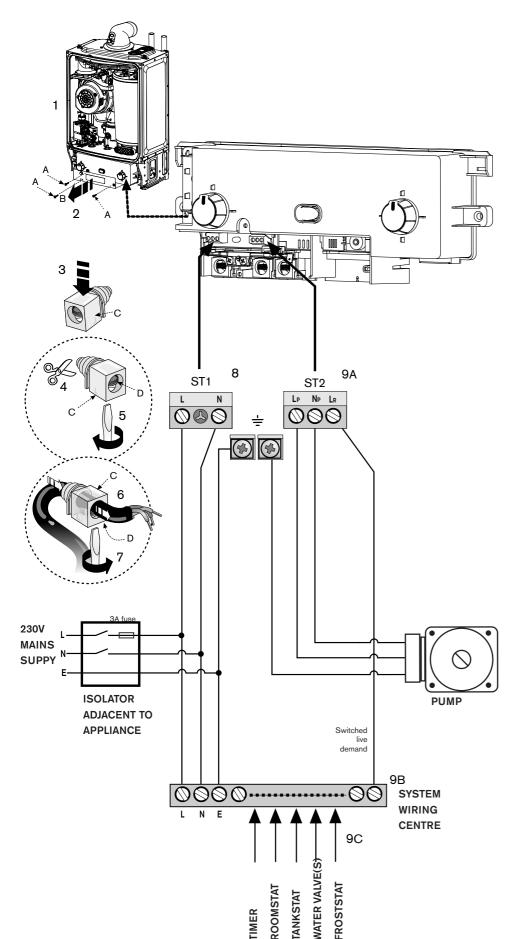
Never terminate or discharge into any open source, including; sink, bath, shower, bidet, toilet etc.

CONDENSATE, GAS & WATER

Note: any external condensate pipework should be protected with weather resistant insulation to help prevent freezing.

- Ensure that the condensate drain is 22mm diameter plastic pipe. It must fall at least 50mm per metre towards the outlet.
- An adapter in 22mm pipe is contained in the fitting pack (A) along with sealing washer (B).





ELECTRICS

CAUTION: ISOLATE THE MAINS
ELECTRICITY SUPPLY BEFORE STARTING
ANY WORK AND OBSERVE ALL
RELEVANT SAFETY PRECAUTIONS

Mains supply to the boiler and system wiring centre must be through a common fused double pole isolator situated adjacent to the appliance. The isolator must have a contact separation of 3mm minimum in all poles. Fuse rating 3A.

Access to electric control panel:

- 1 Remove boiler casing to access control panel.
- 2 Unscrew the three screws (A) in the control panel and pull off the connections cover (B).
- 3 Unclip cable clamp (C).
- 4 Cut off the tapered cable entry to fit cable diameter required.
- 5 Turn cable retaining screw (D) anti-clock-wise
- 6 Run cable over the main crossbar and through the cable clamp (C), ensure there is ample cable to reach the connectors.
- 7 Turn cable clamping screw (D) clockwise to secure cable and replace clamp (C) into control panel.

8 Mains power 230v connection (ST1):

- Separate wires from cable end and strip to 6mm
- ▶ Connect LIVE wire to terminal (L)
- ▶ Connect NEUTRAL wire to the terminal (N)
- ► Connect EARTH wire to the bracket =

9A External Pump (ST2):

- Connect NEUTRAL wire to terminal (Np)
- ► Connect LIVE wire to terminal (Lp)
- Connect EARTH wire to earth bracket =

NOTE: THE SYSTEM PUMP MUST ONLY BE CONNECTED TO THE APPLIANCE CONTROL FOR THE PUMP OVER-RUN FACILITY.

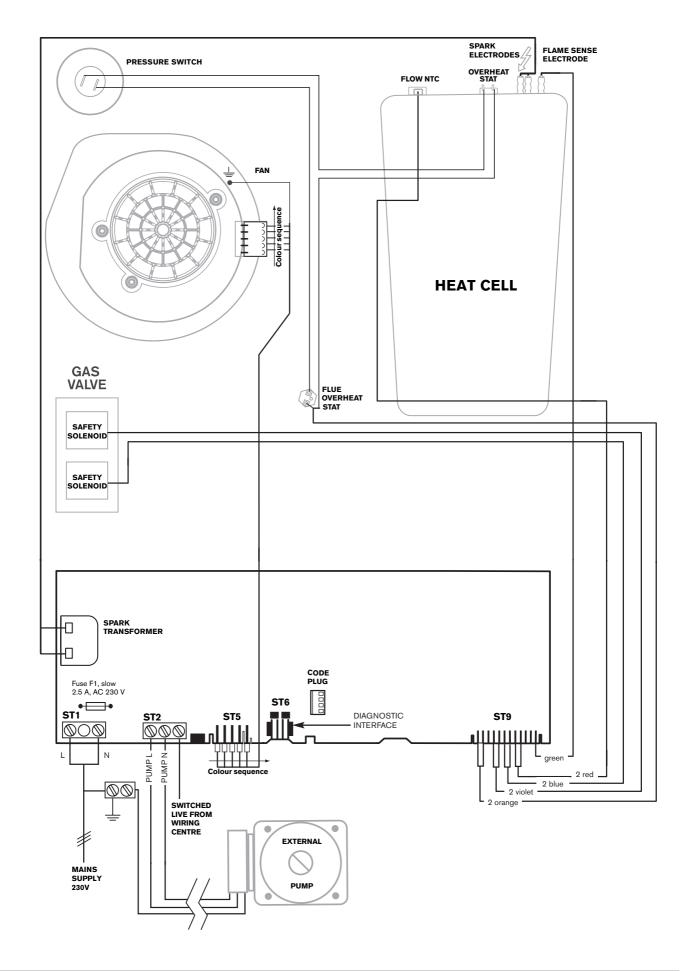
9B Boiler Demand (from external wiring centre) (ST2):

- ▶ Connect SWITCHED LIVE wire to terminal (LR).
- 9C System components wired into terminal strip in accordance with system manufacturers instructions.

Refit electric control panel covers:

- ▶ Refit panel (B) and secure with screws.
- ▶ Locate lugs at top edge of panel (A) and clip in at base.

COMPONENTS



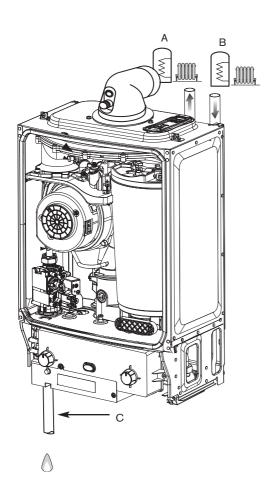


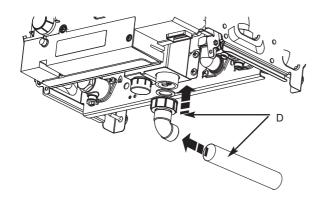


CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

- Check that the service and water pipes are connected to the correct position on the manifold.
 - A Flow (22mm)
 - B Return (22mm)
 - C Gas inlet (22mm)
- 2 Check the gas type specified on the identification plate matches that of the gas supply. Turn on the main gas supply, check the gas pipework, connections and rectify any leaks.
- 3 Check that the condensate pipe (D) has been connected to the syphon.

IMPORTANT: If the boiler is not to be commissioned immediately then: after sucessfully completing all of the checks and any rectification work, close the gas and water valves, shut off the gas supply and electrically isolate the boiler.





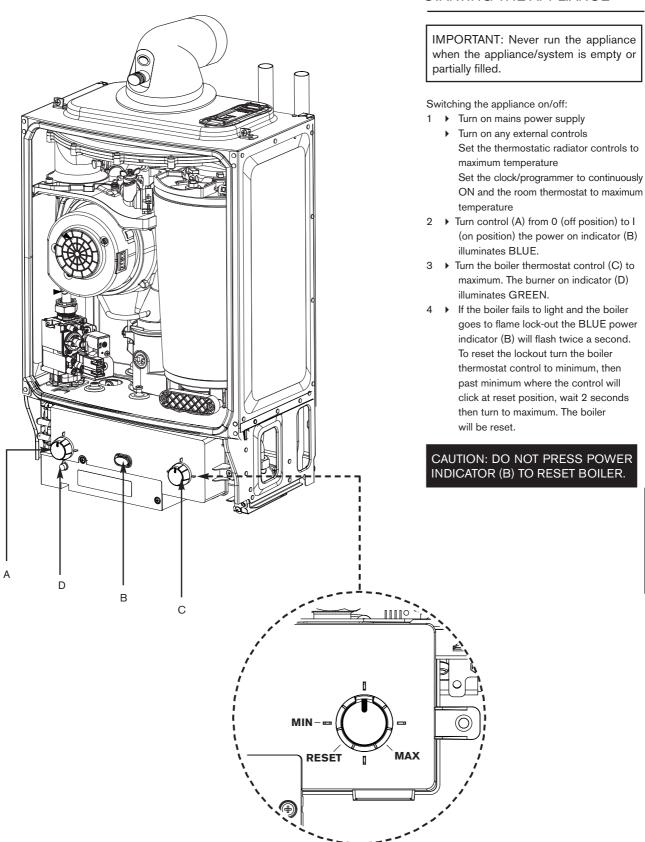
FILLING THE SYSTEM

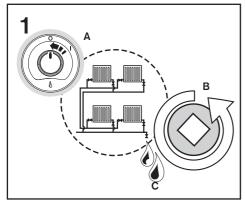
- 1 Ensure all system and boiler drain points are
- 2 If connected to an open vented system turn on the water supply to system header tank and allow to fill the system.
- 3 For sealed systems fill the system using a WRAS approved filling loop to a pressure of
- 4 Vent (A) any air from the boiler heat exchanger using a suitable container to collect any water. Ensure tube outlet (B) is directed away from the fan or any other electrical component to prevent any water damage. Also place a suitable cover over the fan to prevent any spillage of water onto electrical connections. Ensure the cover is removed after venting.
- 5 Vent all radiators and primary side of the hot water cylinder.

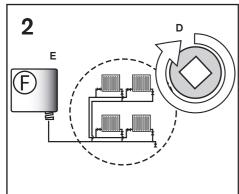
GAS SUPPLY

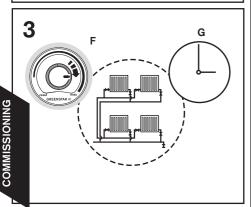
- ▶ Open gas cock on the boiler and purge the gas supply to the boiler ensuring that the room is well ventilated.
- ▶ Test for gas supply for soundness as described in BS 6891.

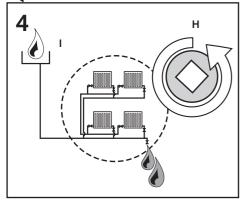














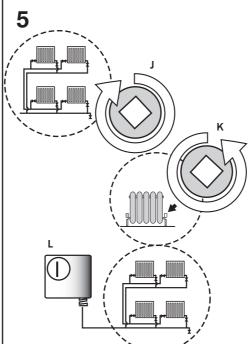
KEY Valve

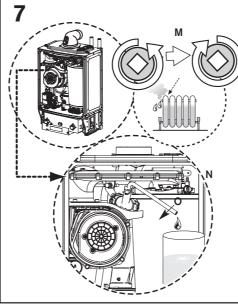


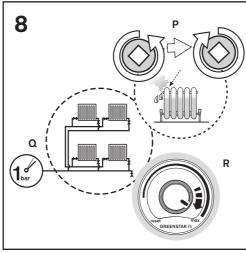
Flushing Agent



Inhibitor







WATER TREATMENT

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

ENSURE THAT THE SYSTEM HAS BEEN CLEANED AS ON PAGE 7 OF THESE INSTRUCTIONS.

FLUSHING (Central Heating):

- Switch off the boiler (A). If connected to an open vented system turn OFF the water supply to the system header tank
- Open all drain cocks (B) and drain the system (C) while the appliance is hot.
- 2 Close drain cocks (D) and add a suitable flushing agent (E) at the correct strength for the system condition in accordance with the manufacturer's instructions.
- 3 Run the boiler/system at normal operating temperature (F) for the time stated by the manufacturer of the flushing agent (G).
- 4 Drain (H) and thoroughly flush the system to remove the flushing agent and debris (1).

INHIBITOR (Central Heating):

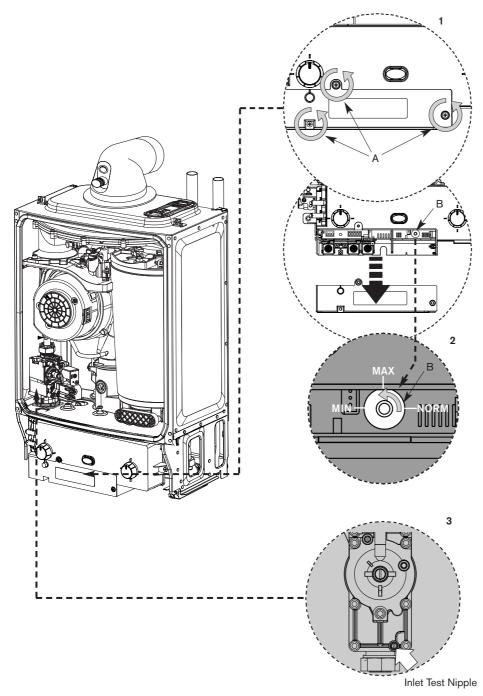
- 5 Check drain cocks are closed (J) and all radiator valves are open (K) before adding a suitable*inhibitor (or combined inhibitor/antifreeze if the system is exposed to freezing conditions) to the heating system water (L) in accordance with the manufacturers instructions.
- 6 If connected to an open vent system turn on the water supply to the system header tank and allow to fill the system. If connected to a sealed system fill via a WRAS approved filling loop to between 1 and 2 bar.
- 7 Vent all radiators; retighten vents when complete (M). Vent any air from the boiler heat exchanger using a suitable container to collect any water (N).
- Ensure tube outlet (O) is directed away from the fan or any other electrical component to prevent damage.
- 8 Vent all radiators and the primary side of the hot water tank (P).
- ▶ For sealed systems re-pressurise if necessary.
- ▶ Turn pressure relief valve anti-clockwise until the pressure is 1bar (Q).
- ▶ Set all controls to maximum (R).
- Record the date when the inhibitor was added to the system on the guarantee card.

NOTE: The concentration level of inhibitor in the system should be checked every 12 months or sooner if system content is lost.

The addition of sealing agents to the system water is not recommended as this can cause problems with deposits left in the heat exchanger.

* compatible with aluminium. The pH value of the system water must be less than 8 or the appliance guarantee will be invalidated.





THE COMBUSTION FOR THE APPLIANCE IS FACTORY SET.

NO ADJUSTMENT IS REQUIRED IF THE GAS INLET PRESSURE IS CORRECT.

CHECKING GAS INLET PRESSURE:

The inlet pressure to the appliance must be checked using the following proceedure:

SETTING THE BOILER TO MAXIMUM:

- 1 Remove the three screws (A) retaining the control cover.
- Clipped inside the cover is a plastic tool used to change the position of the mode switch (B).
- 2 Using the tool set the mode switch to maximum.
- The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.

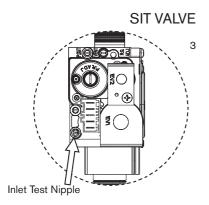
MEASURING THE INLET PRESSURE:

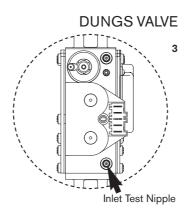
- 3 Slacken the screw in the inlet pressure test point and connect a manometer.
- Measure the pressure with the boiler running at maximum.
- Check the gas supply working pressure at the gas valve inlet point is no less than:
 N.G. 18.5 mbar
 L.P.G. 37 mbar
- ▶ Ensure inlet pressure is satisfactory with all other gas appliances working.

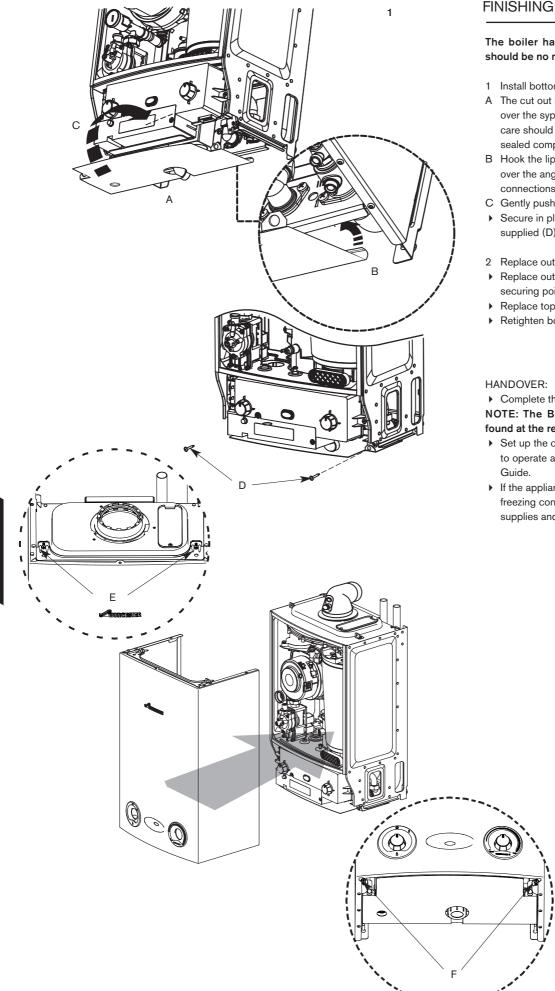
IMPORTANT: Do not continue commissioning until the correct

- The gas rate should be measured at the gas meter after 10 minutes operation at maximum. See technical data section at the front of this manual.
- If pressure is satisfactory turn the mode switch (B) to norm and remove the manometer.
- ▶ Re-seal the screw in the gas inlet pressure test point.
- Replace controls cover.

Note: This boiler is designed with differential of 20°C across the heating system.







FINISHING COMMISSIONING

The boiler has been factory set, so there should be no need to adjust any controls.

- Install bottom panel.
- The cut out in the bottom panel fits easily over the syphon elbow and outlet, however care should be taken not to disturb any sealed components.
- B Hook the lip at the back of the bottom panel over the angled edge at the base of the connections manifold.
- C Gently push up into position.
- ▶ Secure in place with the two screws supplied (D).
- 2 Replace outer casing.
- ▶ Replace outer casing making sure that the securing points are properly located.
- ▶ Replace top two screws (E).
- ▶ Retighten bottom two screws (F).

▶ Complete the Benchmark checklist.

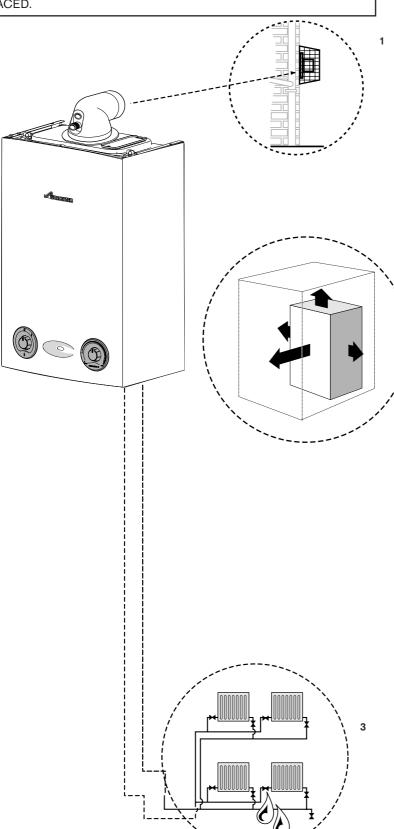
NOTE: The Benchmark Checklist can be found at the rear of these instructions.

- Set up the controls and show the user how to operate all the controls shown in the User
- ▶ If the appliance is unused and exposed to freezing conditions; shut off all the mains supplies and drain the system and boiler.



CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.



INSPECTION AND SERVICE

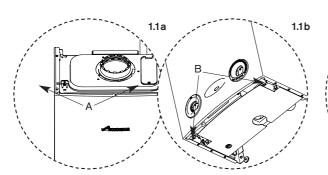
IMPORTANT: Any service work must be carried out by competent registered engineers such as British Gas or Corgi registered personnel.

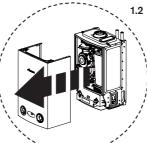
- To ensure the continued efficient operation of the appliance it must be checked at regular intervals.
- The frequency of servicing will depend upon the particular installation conditions and usage however, an annual service is recommended.
- The extent of the service required by the appliance is determined by the operating condition of the appliance when tested by fully qualified engineers.
- The service interval record sheet at the rear of these instructions must be completed after each service.

Inspection

- Check that the terminal and the terminal guard, if fitted, are clear and undamaged.
- 2 If the appliance is in a compartment or cupboard check that the specified service space around the appliance is clear. Refer to page 11 for information.
- 3 Check all the joints and connections in the system and remake any that show signs of leakage. Refill and re-pressurise if applicable as described in Commissioning.
- Operate the appliance and take note of any irregularities.
 Refer to Fault Finding for rectification procedures.









1. Removing outer case

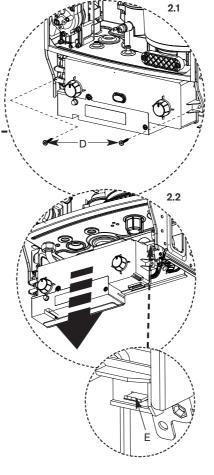
1.1a Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.

INSPECTION AND SERVICE

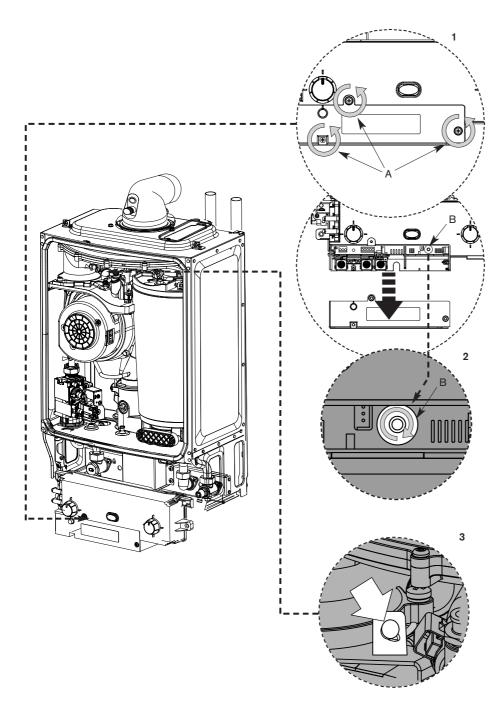
- 1.1b Undo but do not remove the 2 screws (B) securing boiler casing at the bottom of the appliance.
- 1.2 Pull case forward and remove.
- It is necessary to remove bottom tray if action 2 to 2.2 is done, this is retained by two screws at the front and hooks over the bottom frame work of the boiler.

2. Adjusting boiler control to service position

- 2.1 Remove two screws (D) securing control.
- 2.2 Hang control on two lugs (E) on boiler framework.







INSPECTION AND SERVICE

Primary Heat Exchanger

There is a special accessory kit availble specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.

- **3** Check fan pressure at the test point next to the fan using an electronic manometer
- The boiler must be run at maximum output. Pressure will read **negative** and be greater than:

NG	LPG
12kW - 3.6 mbar	- 3.9 mbar
15kW - 5.5 mbar	- 5.8 mbar
18kW - 7.4 mbar	- 8.0 mbar
24kW - 3.1 mbar	- 4.1 mbar

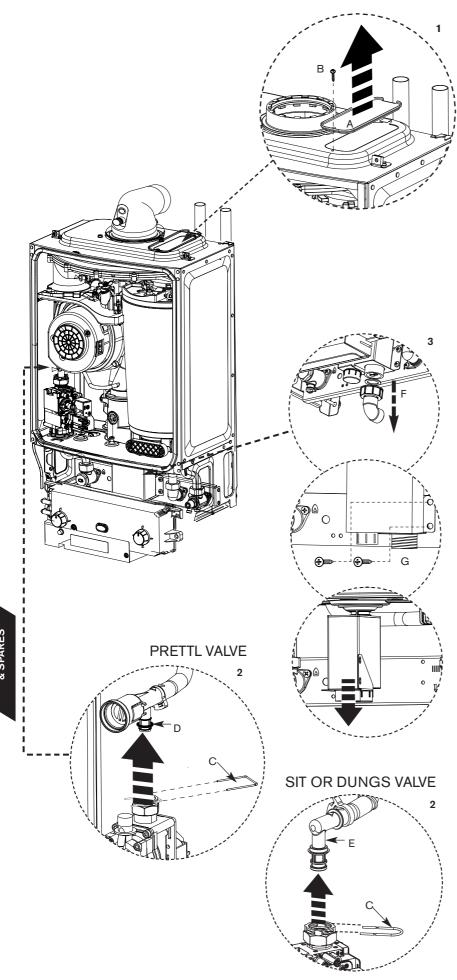
 Pressures measured below these figures will indicate that the heat exchanger will require cleaning

Setting Boiler to Maximum.

- 1 Remove the three screws (A) retaining the control cover.
- Clipped inside the cover is a plastic tool used to change the mode switch setting (B).
- **2** Using the tool set the mode switch to maximum.
- ➤ The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.
- 3 Pull cover off and connect manometer to the fan pressure test point.
- Pressure will read negative and be greater than:

NG	LPG
12kW - 3.6 mbar	- 3.9 mbar
15kW - 5.5 mbar	- 5.8 mbar
18kW - 7.4 mbar	- 8.0 mbar
24kW - 3.1 mbar	- 4.1 mbar

- After measurement replace test point cover and return mode switch to normal.
- Replace controls cover.



INSPECTION AND SERVICE

COMBUSTION TESTING MUST BE CARRIED OUT BY A COMPETENT PERSON. IT MUST NOT BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE COMBUSTION CHECK IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN IT'S USE.

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

To Clean the Heat Exchanger

- With outer case and base panel removed and the power isolated from the appliance, remove the cover panel (A) by removing the retaining screw (B).
- 2 Remove clip (C) from gas valve outlet.
- Pull gas adjustment assembly (D) or outlet elbow (E) free from the plastic connection on the gas valve.
- Pull gas adjustment assembly (D) or outlet elbow (E) forward to clear case.

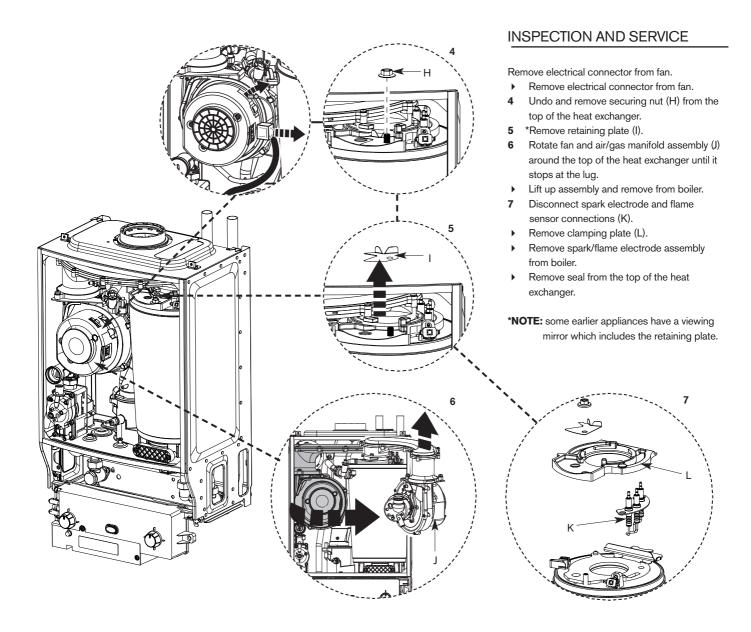
Removing Syphon

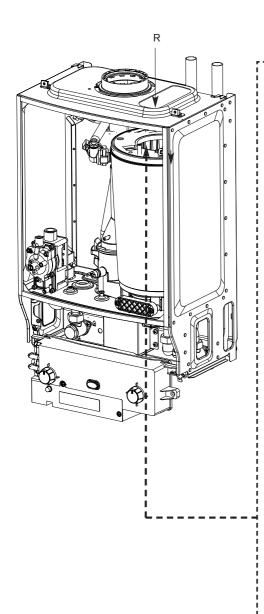
- **3.1** Undo plastic nut (F) on the syphon outlet. Drop condensate tube away from syphon.
- 3.2 Remove two screws (G).
- 3.3 Remove syphon

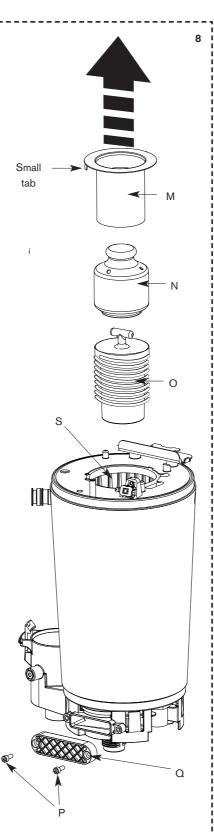
Syphon

- The syphon body is transparent so contents can be examined for any blockage.
- If necessary flush with clean water.





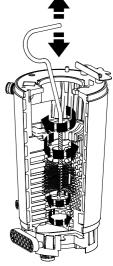




IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

INSPECTION AND SERVICE

- Remove burner (M).
- ▶ Remove top baffle (N).
- Remove baffle (O).
- Remove the two hexagon headed screws (P) retaining the access cover (Q) on the sump.
- Access the heat exchanger flue ways by inserting the cleaning brush (7 716 192 312) through the top access hole in the casing R).
- Clean heat exchanger flue ways (S) using the cleaning brush (7 716 192 312) removing any debris from the access point in the sump.



Clean around sealing surface on sump and replace access cover (Q). Using a suitable container to collect water from syphon connection at the base of the boiler flush heat exchanger with water.

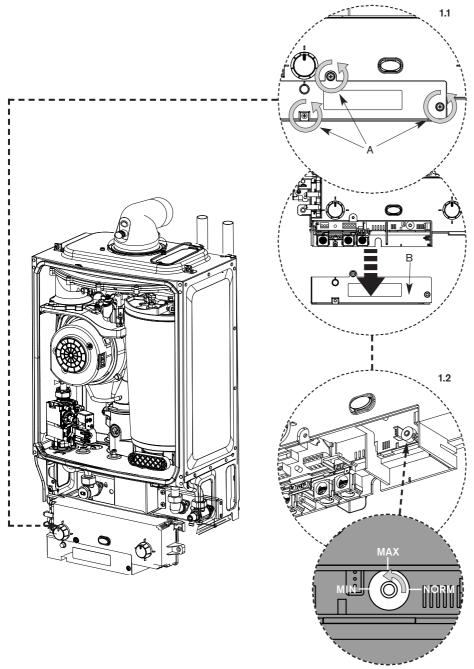
- Re-assemble ensuring that the lower baffle (O) and the top baffle (N) are refitted correctly.
- When re-fitting the burner ensure that it fits centrally within the heat exchanger and location tabs are situated in location holes.
- Ensure seal is replaced with new seal and is correctly fitted.
- Check the syphon unit for blockage before refitting to boiler.
- Reassemble and check combustion as stated in the gas conversion section.

NOTE: To show the heat exchanger more clearly it has been shown external to the appliance

THE BAFFLES (O) AND (N) MUST BE REFITTED INTO THE HEAT EXCHANGER AS SHOWN IN 8. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE BOILER

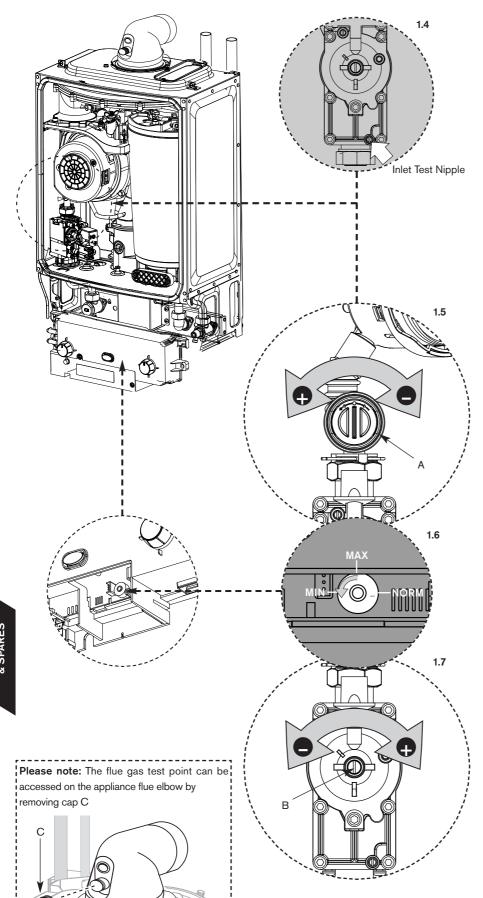


THE BOILER IS FACTORY SET. ADJUSTMENT OF AIR / GAS RATIO IS ONLY REQUIRED IF STATED IN THE SERVICING OR REPLACEMENT PARTS SECTION OF THE MAIN INSTRUCTIONS



ISOLATE MAINS ELECTRICAL SUPPLY AND REMOVE OUTER CASE AS SHOWN IN THE INSTALLATION, COMMISSIONING & SERVICING INSTRUCTIONS

- 1.1 Remove 3 screws (A) and cover (B) from control box.
- Clipped inside the cover is a plastic tool used to change the mode switch setting.
- ▶ Re-connect mains electrical supply.
- **1.2** Using the tool set the mode switch to maximum.
- The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.



SETTING THE GAS / AIR RATIO

FOR THE PRETTL CE427

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

THIS PAGE SHOWS THE SETTING PROCEDURE FOR THE PRETTL CE427 VALVE.

IF THE VALVE HAS A SEPARATE ADJUSTER REFER TO PAGE 40 FOR THE SIT VALVE AND PAGE 41 FOR THE DUNGS VALVE.

- 1.4 Remove covers from the air/gas outlet adjuster and gas valve adjuster. Connect manometer to inlet pressure point on the gas valve.
- The boiler should be run for 10 minutes before taking a CO₂ measurement and compared with the figure in the table below.
- **1.5** If required, use a flat blade screwdriver to set the CO₂ (A) to the figure in the table below.

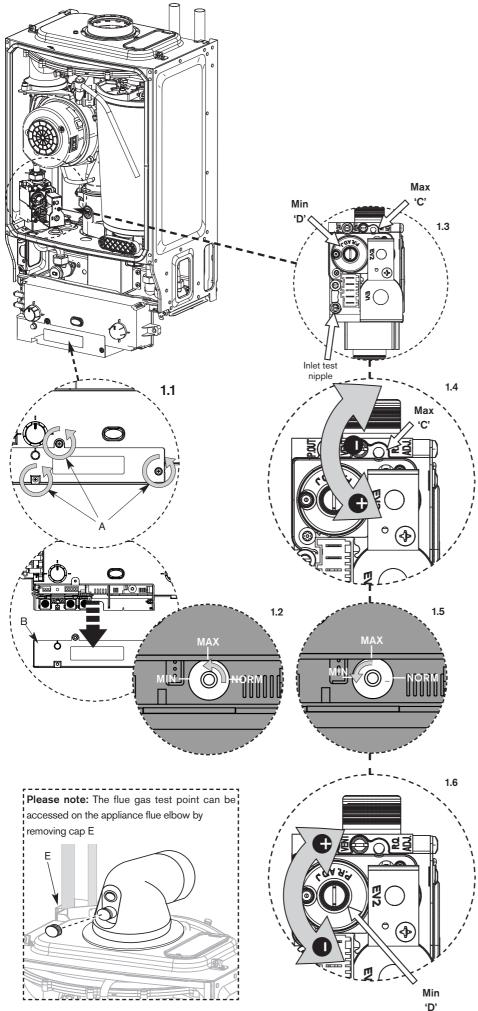
CO₂ settings for Greenstar Ri Note. CO₂ should be measured after 10 minutes

Gas typeCO2 setting
maximumCO2 setting
minimumNatural gas $9.8\% \pm 0.2\%$ $9.2\% \pm 0.2\%$ LPG $11.0\% \pm 0.2\%$ $10.5\% \pm 0.2\%$

CO - less than 200ppm (0.002 ratio)

- ► The CO must also be checked and be below 200ppm (0.002 ratio)
- Measure the inlet pressure, it should be no less than 18.5mb for natural gas and 37mb for LPG.
- **1.6** Set the mode switch to minimum
- 1.7 Measure the CO₂, it should now be at the figure for minimum output. If not adjust (B) on the gas valve until correct.
- Return to maximum and re-check the CO₂. If correct set the mode switch to normal and isolate mains supply.
- Remove manometer and re-seal inlet pressure point on gas valve.
- Re-assemble and refit boiler case.
- Re-connect mains electrical supply and check boiler operation as stated in the commissioning section of the Installation, commissioning & Servicing Instructions.





SETTING THE GAS / AIR RATIO FOR THE SIT 848.093 SIGMA

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

THIS PAGE SHOWS THE SETTING PROCEDURE FOR THE SIT 848.093 SIGMA VALVE.

FOR ALTERNATIVE VALVES REFER TO PAGE 39 FOR THE PRETTL VALVE AND PAGE 41 FOR THE DUNGS VALVE.

1. Setting the CO₂

- 1.1 Remove 3 screws (A) and cover (B) from control box.
- 1.2 Clipped inside the cover is a plastic tool, using this tool change the mode switch to maximum.
- The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.
- 1.3 After running the boiler for 10 minutes connect a manometer to the inlet pressure point on the gas valve, compare the CO₂ measurement with the table below.
- 1.4 Using a 2.5mm allen key set the CO₂ via adjuster (C) using the table below.

CO₂ settings for Greenstar Ri

Note. CO₂ should be measured after 10 minutes

Gas type	CO ₂ setting maximum	CO ₂ setting minimum
Natural gas	9.8% ± 0.2%	9.2% ± 0.2%
LPG	11.0% ± 0.2%	10.5% ± 0.2%

CO - less than 200ppm (0.002 ratio)

- ► Check CO is less than 200ppm.
- Measure the inlet pressure; it should be no less than 18.5mb for NG or 37mb for LPG.
- 1.5 Set the mode switch to minimum.
- 1.6 Measure the CO₂ and check against the table above. If required adjust (D) on the gas valve until the correct measurement is set. Remove brass dust cap with flat bladed screwdriver. Then using a 4mm allen key adjust CO₂. Replace dust cap.
- Return to maximum and re-check the CO₂. If correct set the mode switch to normal and isolate mains supply.
- Remove manometer and re-seal inlet pressure point on gas valve.
- ▶ Re-assemble and refit boiler case.
- Re-connect mains electrical supply and check boiler operation as stated in the commissioning section of the Installation, Commissioning & Servicing Instructions.



SETTING THE GAS / AIR RATIO FORTHE DUNGS GB-ND 055 DO1 S20

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

THIS PAGE SHOWS THE SETTING
PROCEDURE FOR THE DUNGS GB-ND
055 D01 S20 VALVE.
FOR ALTERNATIVE VALVES REFER

FOR ALTERNATIVE VALVES REFER TO PAGE 39 FOR THE PRETTL VALVE AND PAGE 40 FOR THE SIT VALVE.

1. Setting the CO₂

- 1.1 Remove 3 screws (A) and cover (B) from control box.
- 1.2 Clipped inside the cover is a plastic tool, using this tool change the mode switch to maximum.
- The power indicator will flash and the boiler will stay in this mode for 15 minutes if no further change is made to the switch.
- 1.3 After running the boiler for 10 minutes connect a manometer to the inlet pressure point on the gas valve, compare the CO₂ measurement with the table below.
- 1.4 Using a 2mm hexagonal ball driver set the ${\rm CO}_2$ via adjuster (C) using the table below.

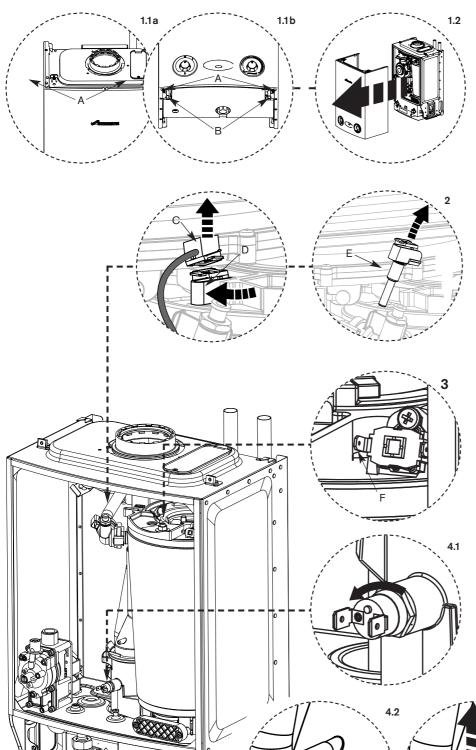
${ m CO_2}$ settings for Greenstar Ri Note. ${ m CO_2}$ should be measured after 10 minutes

Gas type	CO ₂ setting maximum	CO ₂ setting minimum	
Natural gas	9.8% ± 0.2%	9.2% ± 0.2%	
LPG	11.0% ± 0.2%	10.5% ± 0.2%	
CO - less than 200ppm (0.002 ratio)			

- ▶ Check CO is less than 200ppm.
- Measure the inlet pressure; it should be no less than 18.5mb for NG or 37mb for LPG.
- 1.5 Set the mode switch to minimum.
- 1.6 Measure the CO₂ and check against the table above. If required adjust (D) on the gas valve until the correct measurement is set. Remove brass dust cap with flat bladed screwdriver. Then using a 2mm hexagonal ball driver adjust CO₂. Replace dust cap.
- Return to maximum and re-check the CO₂. If correct set the mode switch to normal and isolate mains supply.
- Remove manometer and re-seal inlet pressure point on gas valve.
- Re-assemble and refit boiler case.
- Re-connect mains electrical supply and check boiler operation as stated in the commissioning section of the Installation, Commissioning & Servicing Instructions.

CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.



REPLACEMENT OF PARTS

1. Removing outer case

- 1.1 Undo 4 screws (A) securing boiler casing.
- 1.2 Pull case forward and remove.
- If it is necessary to remove bottom tray, this is retained by two screws (B) at the front and hooks over the bottom frame work of the boiler.

The following components can be replaced with the outer case removed:

Primary sensor Overheat thermostat Flue limit thermostat

2. Primary sensor

- Remove electrical connection (C) by pulling upwards. Squeeze retaining clip on plastic moulding (D) and pull sensor (E) upwards until clear of pocket in heat exchanger.
- Coat new sensor with heat conductive paste and replace.

3. Overheat thermostat

- Remove two electrical connectors from thermostat.
- Slacken and remove fixing screw and thermostat.
- When replacing ensure thermostat sits correctly on surface of the casing with the left hand side of thermostat siting up against the shoulder (F).

Note: It is essential that the mating surface of the thermostat is coated with heat conductive paste.

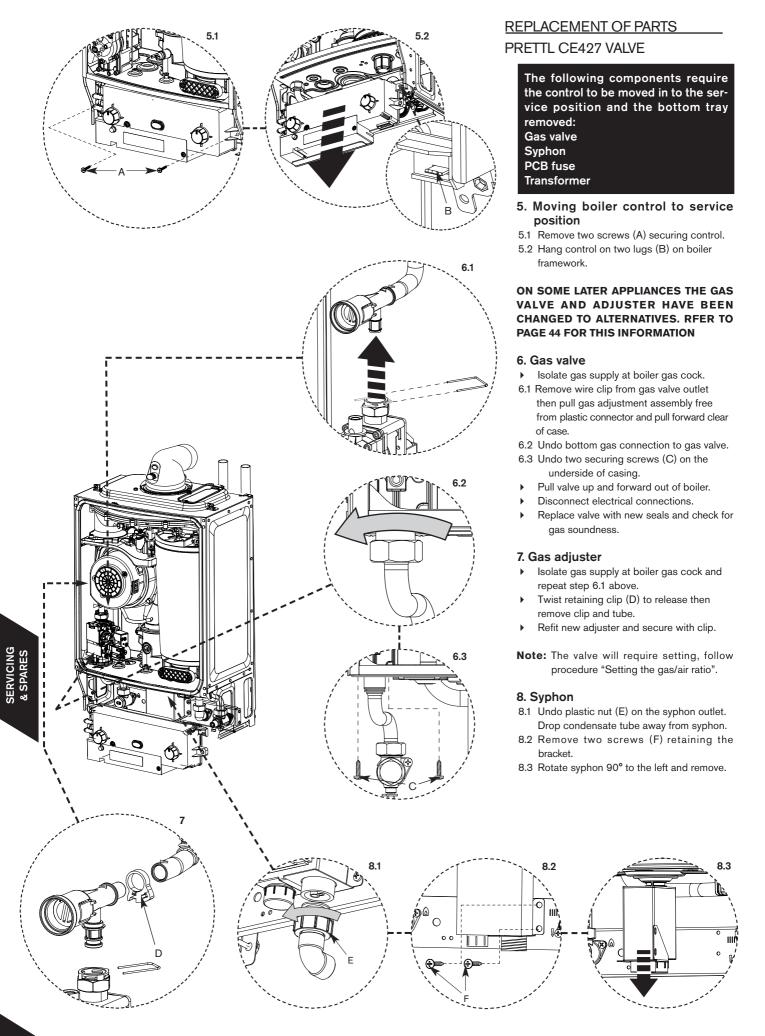
4. Flue limit thermostat

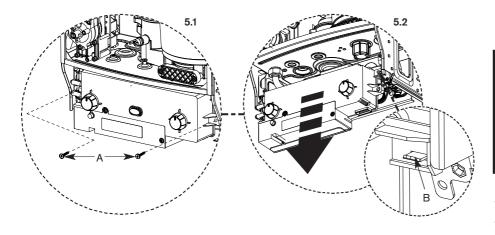
- 4.1 Type A (screw in type)
- Remove electrical connections.
- Unscrew thermostat from flue.

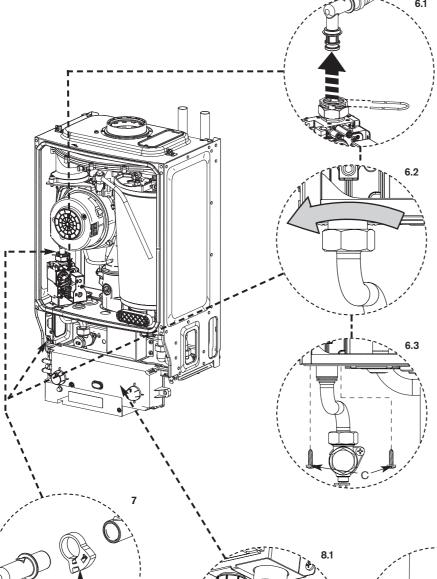
4.2 Type B (with grommet)

- Remove electrical connections.
- Undo the flue connection from the sump and push the flue tube up.
- Push the flue limit thermostat outwards from the sump.









REPLACEMENT OF PARTS

SIT AND DUNGS VALVE

The following components require the control to be moved in to the service position and the bottom tray removed:

Gas valve

Syphon

PCB fuse

Transformer

REMOVAL OF THE ADJUSTER AND VALVES IS THE SAME FOR BOTH SIT AND DUNGS VALVES. THE SIT VALVE IS SHOWN IN THE DIAGRAM.

ON SOME EARLIER APPLIANCES A DIFFERENT GAS VALVE AND ADJUSTER IS USED. REFER TO PAGE 43 FOR THIS INFORMATION.

5. Moving boiler control to service position

- 5.1 Remove two screws (A) securing control.
- 5.2 Hang control on two lugs (B) on boiler framework.

6. Gas valve

- lsolate gas supply at boiler gas cock.
- 6.1 Remove wire clip from gas valve outlet then pull valve outlet elbow free from the gas valve.
- 6.2 Undo bottom gas connection to gas valve.
- 6.3 Undo two securing screws (C) on the underside of casing.
- Pull valve up and forward out of boiler.
- Disconnect electrical connections.
- Replace valve with new seals and check for gas soundness.

Note: The valve will require setting, follow procedure "Setting the gas/air ratio" in the gas conversion section.

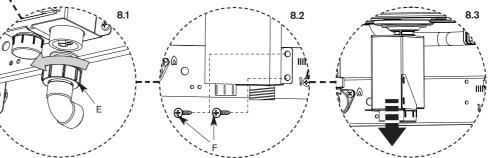
7. Valve outlet elbow

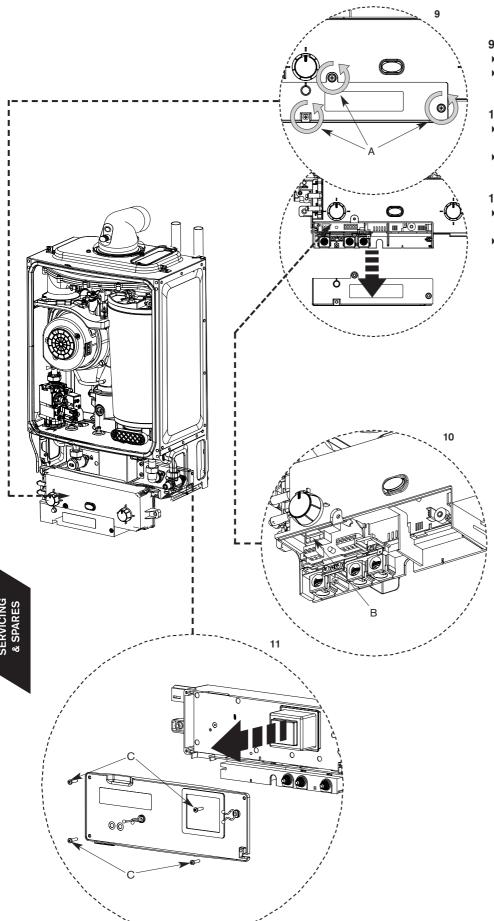
- Isolate gas supply at boiler gas cock and repeat step 6.1 above.
- Twist retaining clip (D) to release then remove clip and tube.
- Refit new valve outlet elbow and secure with clip.

8. Syphon

- 8.1 Undo plastic nut (E) on the syphon outlet.

 Drop condensate tube away from syphon.
- 8.2 Remove two screws (F) retaining the
- 8.3 Rotate syphon 90° to the left and remove.





9. Access to boiler control components

- Move control to the service position.
- Remove 3 screws (A) and remove cover from control.

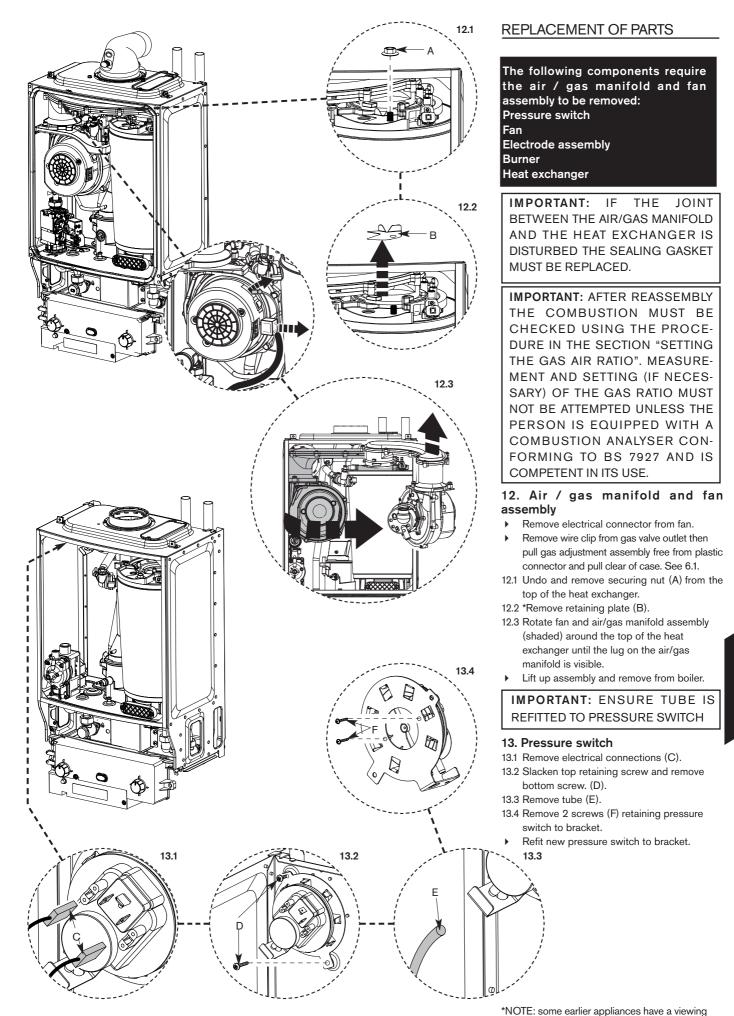
10. PCB fuse

- Remove fuse in plastic housing (B) from the PCB and replace.
- There is a spare fuse clipped into the cover.

11.Transformer / PCB

- Disconnect all electrical connections from the control.
- Remove 4 screws (C) retaining the rear panel of the control and remove panel.

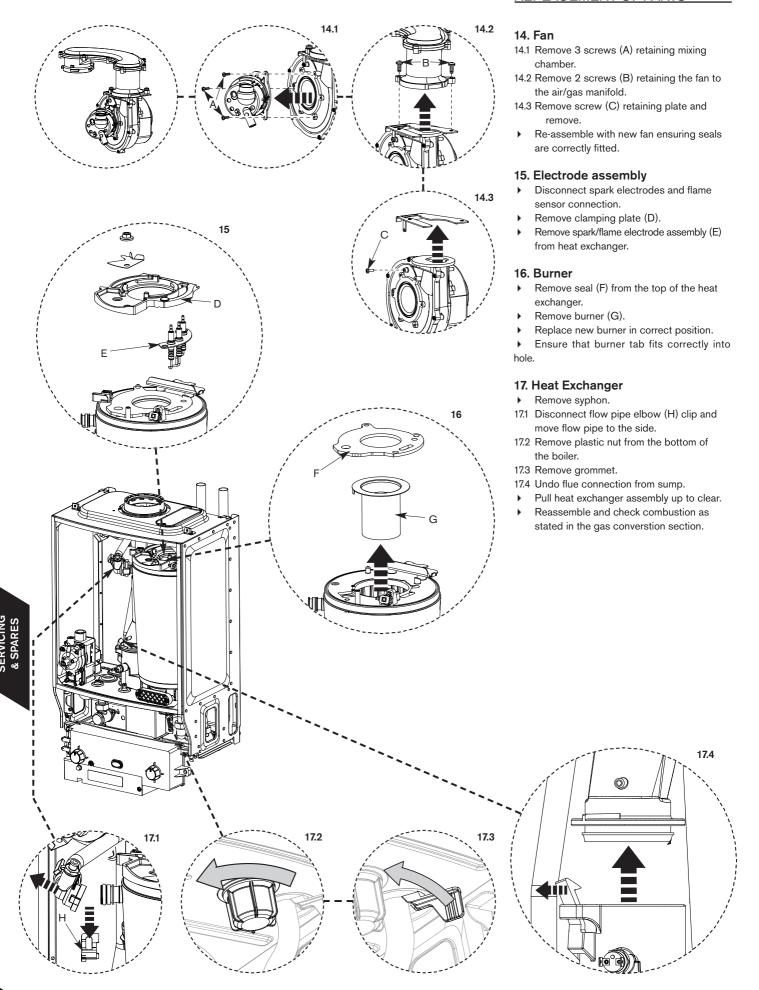
IMPORTANT: ENSURE CODE PLUG IS RE-FITTED TO THE NEW CONTROL. IF THIS IS NOT DONE THE BOILER WLL INDICATE ERROR AND WILL NOT FUNCTION.

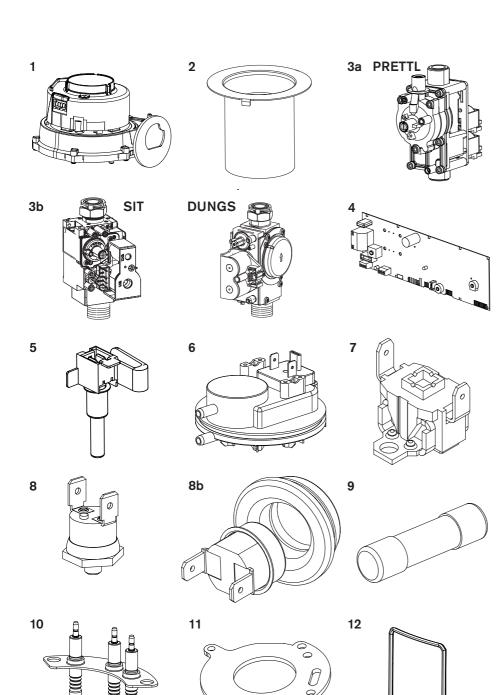




mirror which includes the retaining plate.

REPLACEMENT OF PARTS





SHORT PARTS LIST

1 Fan

WHS Part No. **8 717 204 453 0** GC No. **H26-536**

2 Burner

12Ri WHS Part No. 8 718 120 616 0
12Ri GC No. H26-537
15Ri WHS Part No. 8 718 120 616 0
15Ri GC No. H26-537
18Ri WHS Part No. 8 718 120 619 0
18Ri GC No. H26-538
24Ri WHS Part No. 8 718 120 619 0
24Ri GC No. H26-538

3a Gas valve

 12Ri WHS Part No.
 8 716 107 053 0

 12Ri GC No.
 H26-539

 15Ri WHS Part No.
 8 716 107 053 0

 15Ri GC No.
 H26-539

 18Ri WHS Part No.
 8 716 107 053 0

 18Ri GC No.
 H26-539

 24Ri WHS Part No.
 8 716 107 053 0

 24Ri GC No.
 H26-539

3b Alternative gas valve for SIT/Dungs WHS Part No. 8 716 111 325 0

4 Control board

WHS Part No. **8 716 106 399 0** GC No. **H26-541**

Control primary temperature sensor
 WHS Part No. 8 716 106 688 0
 GC No. H26-542

6 Pressure switch

WHS Part No. **8 716 106 633 0** GC No. **H26-543**

7 Overheat thermostat - heat exchanger WHS Part No. 8 707 206 196 0 GC No. H26-584

8a Type a Flue overheat thermostat (Screw type)
WHS Part No. 8 722 963 858 0
GC No. H08-291

8b Type b Flue overheat thermostat (Grommet type)
WHS Part No. 8 717 206 213 0
GC No.

9 Fuse

WHS Part No. **8 716 156 000 0** GC No. **E26-716**

10 Ignition and flame sense electrodes WHS Part No. 8 718 107 087 0 GC No. H26-544

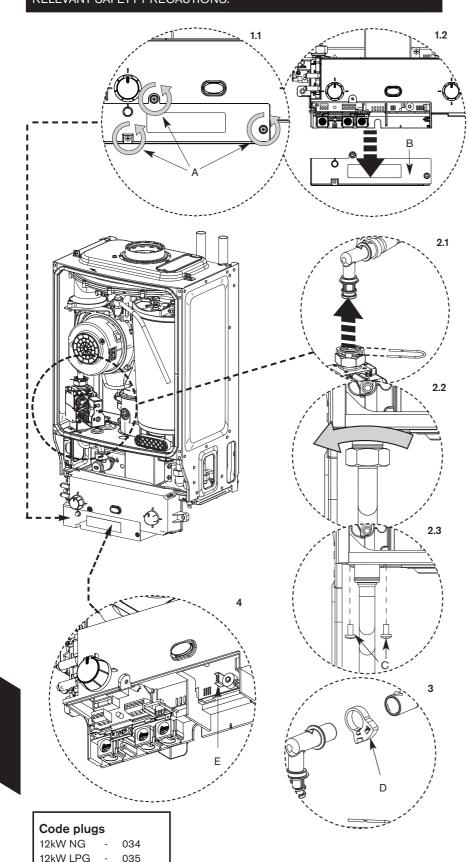
11 Seal - air gas manifold to heat exchanger

WHS Part No. **8 716 106 506 0** GC No. **H26-545**

12 Seal - door

WHS Part No. **8 716 106 635 0** GC No. **H26-546**

CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.



GAS CONVERSION

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

Important: The appliance shall not be installed into a room or internal space below ground level when it is intended for use with LPG (propane - G31). This does not preclude the installation into a room or space which is a basement on one side of the building but open to ground on the opposite side.

Installation Regulations

In addition to those specified in the main booklet the following standard applies when converting to an LPG appliance: BS 5842 Domestic Propane Gas Burning Installations.

All appliances

- Remove outer casing as described in Servicing & Spares section.
- 1.1 Remove 3 screws (A) retaining cover.
- 1.2 Remove cover (B) from control box.

2. Gas valve

- Isolate gas supply at boiler gas cock.
- 2.1 Remove wire clip from gas valve outlet then pull valve outlet elbow free from gas valve.
- 2.2 Undo bottom gas connection to gas valve.
- 2.3 Undo two securing screws (C) on the underside of casing.
- Pull valve up and forward out of boiler.
- Disconnect electrical connections.
- Fit plastic retaining nut to the outlet of the gas valve from the kit and hand tighten.
- Replace valve with new seals.
- Check for gas soundness.

3. Valve outlet elbow

- Twist retaining clip (D) to release then remove clip and tube.
- Refit new valve outlet elbow and secure with clip.

4. Code plug

- 4.1 Gently pull code plug (E) from control box and replace with new one from LPG conversion kit.
 - Reassemble control box and replace outer case.

For code plug numbers see table at the foot of the page.

The CO₂ level must be reset:

See 'Setting the gas/air ratio' under **Servicing** & **Spares** section. After resetting replace arrow on data label to the LPG position.



036

037

038

039

040

041

15kW NG

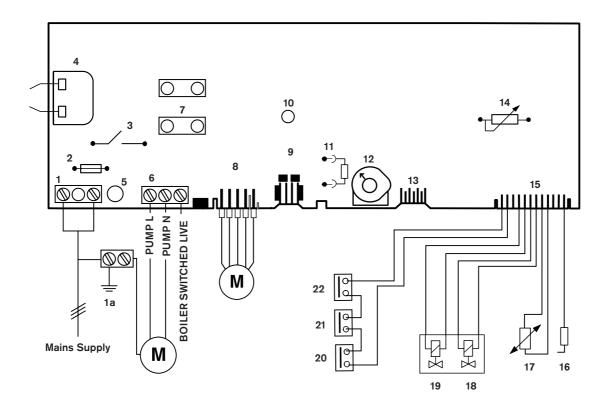
15kW LPG

18kW NG

18kW LPG

24kW NG

24kW LPG



- 1. ST1, Terminal block, 230VAC mains supply.
- 1a. Control box earth connection.
- 2. Fuse F1 (T2A, H250V).
- 3. Boiler mains supply on/off switch.
- 4. Spark transformer.
- 5. Flame indicator.
- 6. ST2, Terminal block for pump & switched live.
- 7. Transformer connectors.
- 8. ST5, Fan 230VAC.
- 9. ST6, Diagnostic interface.
- 10. Indicator lamp for power supply.
- 11. ST7, Code plug.
- 12. S2, Service mode selector switch
- 13. ST8, No connection.
- 14. Temperature control and lockout reset.
- 15. ST9 connector
- 16. Flame sense electrode,

Pin 1 = green.

- 17. Primary NTC sensor,
- Pin 4 = red, Pin 5 = red.
- 18. Solenoid valve 1,

Pin 6 = blue, Pin 7 = blue.

- 19. Solenoid valve 2,
- Pin 8 = violet, Pin 9 = violet.
- 20. Flue overheat sensor,
- Pin 11 = orange.
- **21.** High limit stat, (wired in series with flue overheat sensor & blocked flue protection sensor).
- 22. Blocked flue protection sensor,
- Pin 12 = orange.



NOTE: This fault finding information is for guidance only. Worcester cannot be held responsible for costs incurred by persons not deemed to be competent.

The electronic control system for this boiler incorporates a blue central indicator. This normally confirms the permanent mains supply but, by flashing at different rates during a fault, provides a guide to the cause as listed.

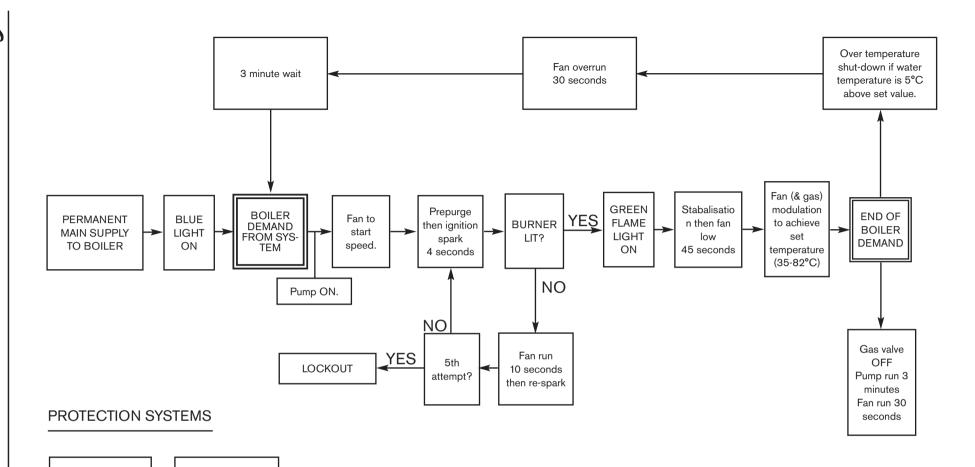
This fault finding system assumes that the appliance has been operating normally until the time of failure (i.e. not a first installation error).

PRELIMINARY CHECKS: Preliminary electrical system checks are the first electrical checks to be carried out during a fault-finding procedure. On completion of the Service/Fault-Finding task which has required the breaking and remaking of electrical connections, check (a) EARTH CONTINUITY, (b) SHORT CIRCUIT CHECK, (c) POLARITY and (d) RESISTANCE TO EARTH.

Indication	Fault	Possible solution/check
No light		Permanent mains supply to boiler. Boiler mains switch on. Fuse F1. Transformer (both coils below 100Ω). Otherwise replace control board (if boiler does not operate correctly).
Light on but boiler not operating during demand		Boiler demand live at ST2 terminal LR (is there a demand) By pass is open If either only HW or CH is operating check diverter valve/frost stat/ room stat/programmer. Otherwise replace control board.
*Slow flash (normally off, flashes on)	Ignition lockout	Gas present and at correct pressure. Combustion CO2 level. Flue condition lgnition electrodes/cables/connections Flame sense electrode/cables/connections Gas valve (coils $140-190\Omega$). Otherwise replace control board.
*Slow flash (normally on, flashes off)	Flue overheat	Flue temperature too high. Heat exchanger baffles have been removed and not refitted.
	Heat exchanger overheat	Water pressure/dry All air vented Pump/cables/connections Water leaks/blockages Safety thermostats/cables/connections Otherwise replace control board
	Flue pressure switch	Blockage in flue system
Fast flash	Volatile lockout (sensor, fan or code plug)	Temperature sensor (8000 - 20000Ω). Wiring/connections to sensor. Fan/cable/connections. Code plug fitted.
2 pulses		Service mode switch in min position.
5 pulses		Service mode switch in max position.

^{*}Reset via the user control.





Boiler temperature

below 8°C

Pump antiseize

Run autofroststat

function

Pump run 5 seconds

every 24hrs



BENCHMARK No. | | | | |

BOILER SERIAL No.	NOTIFICATION No.		
CONTROLS To comply with the Building Regulation	s, each section must have a tick in one or other of	f the boxes	
TIME & TEMPERATURE CONTROL TO HEATING	ROOM T/STAT & PROGRAMMER/TIMER	PROGRAMMAB	LE ROOMSTAT
TIME & TEMPERATURE CONTROL TO HOT WATER	CYLINDER T/STAT & PROGRAMMER/TIMER		COMBI BOILER
HEATING ZONE VALVES	FITTED	NO	OT REQUIRED
HOT WATER ZONE VALVES	FITTED	NO	OT REQUIRED
THERMOSTATIC RADIATOR VALVES	FITTED		
AUTOMATIC BYPASS TO SYSTEM	FITTED NOT REQUIRED		
OR ALL BOILERS CONFIRM THE FOLLO	WING		
THE SYSTEM HAS BEEN FLUSHED IN ACCORDA	ANCE WITH THE BOILER MANUFACTURER'S	INSTRUCTIONS?	
THE SYSTEM CLEANER USED			
THE INHIBITOR USED			
OR THE CENTRAL HEATING MODE, MEA	SURE & RECORD		
GAS RATE		m³/hr	ft³/hr
BURNER OPERATING PRESSURE (IF APPLICABLE)	LE)	N/A	mbar
CENTRAL HEATING FLOW TEMPERATURE			°C
CENTRAL HEATING RETURN TEMPERATURE			°C
OR COMBINATION BOILERS ONLY			
HAS A WATER SCALE REDUCER BEEN FITTED?		YES	NO
WHAT TYPE OF SCALE REDUCER HAS BEEN FI	ITED?		
OR THE DOMESTIC HOT WATER MODE,	MEASURE & RECORD		
GAS RATE		m³/hr	ft³/hr
MAXIMUM BURNER OPERATING PRESSURE (IF	APPLICABLE)	□ N/A	mbar
COLD WATER INLET TEMPERATURE			°C
HOT WATER OUTLET TEMPERATURE			°C
WATER FLOW RATE			lts/min_
OR CONDENSING BOILERS ONLY CONF	IRM THE FOLLOWING		
THE CONDENSATE DRAIN HAS BEEN INSTALLE	D IN ACCORDANCE WITH		
THE MANUFACTURER'S INSTRUCTIONS?		YES	
OR ALL INSTALLATIONS CONFIRM THE	FOLLOWING		
THE HEATING AND HOT WATER SYSTEM COMP WITH CURRENT BUILDING REGULATIONS	LIES		
THE APPLIANCE AND ASSOCIATED EQUIPMENT IN ACCORDANCE WITH THE MANUFACTURER'S		D	
IF REQUIRED BY THE MANUFACTURER, HAVE YOU	U RECORDED A CO/CO2 RATIO READING?	N/A YES	CO/CO ₂ RATIO
THE OPERATION OF THE APPLIANCE AND SYST CONTROLS HAVE BEEN DEMONSTRATED TO THE			
THE MANUFACTURER'S LITERATURE HAS BEEN	LEFT WITH THE CUSTOMER		
COMMISSIONING ENG'S NAME PRINT	CORGI ID No.		
SIGN	DATE		
JIGN	שתוב		

SERVICE INTERVAL RECORD

It is recommended that your heating system is serviced regularly and that you complete the appropriate Service Interval Record Below.

Service Provider. Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer's instructions. Always use the manufacturer's specified spare part when replacing all controls

SERVICE 1 DATE	SERVICE 2 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 3 DATE	SERVICE 4 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SIGNATURE	OIGIVATORE	
SERVICE 5 DATE	SERVICE 6 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SERVICE 7 DATE	SERVICE 8 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	
SIGNATURE	OIGIVATORE	
SERVICE 9 DATE	SERVICE 10 DATE	
ENGINEER NAME	ENGINEER NAME	
COMPANY NAME	COMPANY NAME	
TEL No.	TEL No.	
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL No.	
COMMENTS	COMMENTS	
SIGNATURE	SIGNATURE	

If in the unlikely event the boiler does not give complete satisfaction, before calling for a service engineer, the installer should check the following:-

No Central Heating but Hot Water OK

Unlikely to be a boiler fault, please ask your electrician to check the external controls.

No Hot Water but Central Heating OK

Unlikely to be a boiler fault, please ask your electrician to check the external controls.

No HW or CH demand

Is there a demand from external controls? To eliminate the boiler as a fault, remove the switched live from the wiring centre to LR on ST2, then fit a link between the L on ST1 into LR on ST2 (Pump still connected on Lp and Np). If the boiler and pump run normally then it is likely there is a fault with the external controls. Please contact your electrician.

Burner lights then goes out in HW or CH mode

Does the boiler run normally with the front cover off and then fail when the cover is put back on?

If yes there is likely to be a flue problem - either the air inlet is blocked or the inner flue is leaking flue gases into the air inlet.

Boiler noisy or going to overheat

- 1. Check that the primary flow (left hand pipe) from the boiler is hotter than the primary return (right hand pipe). If the return is hotter than the flow, then the primary flow and return could be crossed or the pump is fitted backwards.
- 2. Is the pump live supply taken from Lp on ST2 of the boiler's control board? This boiler requires the pump to be wired directly into the control board to provide pump overrun.
- 3. Was the system flushed?
- 4. Check the pump.

General checks

- 1. Is all the air bled from the gas supply?
- 2. Is all the air bled from the primary water system?
- 3. Is there 230v ac across the boiler live and neutral terminals?
- (L & N on ST10)
- 4. Is the polarity correct?
- 5. Is the incoming gas pressure at least 18mbar with the boiler at maxmum output?

EXCELLENCE COMES AS STANDARD

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Worcester, Bosch Group is a trading name of BBT

Thermotechnology UK Ltd.

www.worcester-bosch.co.uk

8 716 112 052b (05/07)



Pack Number



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SALES: 01905 752640

WEBSITE: www.worcester-bosch.co.uk

WATER TREATMENT:

FERNOX 01799 550811

www.fernox.com

SENTINEL 0151 420 9595

FLUE TERMINAL GUARD:

TOWER FLUE COMPONENTS

VALE RISE TONBRIDGE TN9 1TB

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