# **INSTRUCTION MANUAL**

INSTALLATION, COMMISSIONING & SERVICING FLOOR STANDING EXTERNAL OIL FIRED CONDENSING COMBINATION BOILER USING BALANCED FLUE SYSTEM

# **GREENSTAR HEATSLAVE EXTERNAL** 12/18, 18/25 & 25/32

FOR OPEN VENT & SEALED CENTRAL HEATING SYSTEMS WITH MAINS FED DOMESTIC HOT WATER





## **INSTALLATION & SERVICING INSTRUCTIONS**



INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



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## SAFETY PRECAUTIONS

#### OIL FUMES OR LEAKS FROM THE APPLIANCE:

- Extinguish any naked flames.
- Isolate the electrical supply.
- Isolate the fuel supply to the boiler.
- ▶ Rectify fault.

#### HEALTH & SAFETY:

The appliance contains no asbestos and no substances have been used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988). Where applicable, the CE mark indicates compliance with relative EU Directives.

#### COMBUSTIBLE AND CORROSIVE MATERIALS:

**Do not** store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

The combustion air must be free from chemically aggressive substances which can corrode the appliance and invalidate any warranty.

#### FITTING & MODIFICATIONS:

Fitting the appliance and any controls to the appliance may only be carried out by a competent engineer in accordance with these instructions and the relevant Installation Regulations. Flue systems must not be modified in any way other than as described in the fitting instructions. Any misuse or unauthorised modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

#### SERVICING:

Advise the user to have the system regularly serviced by a competent, qualified engineer (such as OFTEC registered personnel) using approved spares, to help maintain the economy, safety and reliability of the appliance.

#### **IMPORTANT:**

This boiler must only be operated by a responsible adult who has been instructed in, understands and is aware of the boiler's operating conditions and effects.

## INSTALLATION REGULATIONS

Failure to install appliances correctly could lead to prosecution.

The appliance should be installed by a competent person. The person installing the appliance should be aware of the Health and Safety at Work Act and take appropriate action to ensure that the regulations are adhered to. In order to give optimum efficiency and trouble free operation the appliance must be commissioned by a qualified OFTEC engineer.

The compliance with a British Standard does not, in itself, confer immunity from legal obligations. In particular the installation of this appliance must be in accordance with the relevant requirements of the following British Standards and regulations in respect of the safe installation of equipment:

BS 5410: part 1: Code of practice for Oil Fired Boilers.

BS 799: part 5: Specification for Oil Storage Tanks.

BS 7593: Code of Practice for treatment of water in domestic hot water central heating systems.

BS 5449: part 1: Specification for forced circulation hot water central heating for domestic premises.

BS 5955: part 8: Specification for the installation of thermoplastic pipes and associated fittings for use in domestic hot and cold water services and heating systems.

BS 7291: Thermoplastic pipes and associated fittings for hot and cold water for domestic purposes and heating installations in buildings. BS 7074: part 1: Application, selection and installation of expansion vessels and ancillary equipment for sealed water systems.

BS 7671: IEE Wiring Regulations, current edition. BS 1362: Specification for general purpose fuse links for domestic and similar purposes.

The Building Regulations Part G, Part J and L1 England and Wales; Part F and Part J Section III Scotland; Part L and Part F Northern Ireland.

Local water company bye-laws. The Control of Pollution (Oil) Regulations.

OFTEC Standards.

Where no specific instruction is given, reference should be made to the relevant codes of practice.

#### Installations in Eire (Republic of Ireland)

The Installation must be performed by a competent and suitably trained person in accordance with the following Eire regulations.

Current building regulations -Part J Republic of Ireland

ETCI rules for electrical installation

For further guidance see:

OFTEC Technical book three -

Regional requirements: Republic of Ireland

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



770mm

## **GENERAL INFORMATION**

#### STANDARD PACKAGE:

- A Floor standing oil fired condensing boiler for open vent and sealed domestic central heating and mains fed hot water.
- B Literature pack.

Α

В

С

D

950mm

- C 100mmØ services duct.
- D Cabinet key



# **Check List**

Item C	λty
Greenstar Heatslave External Installation/Servicing Instructions	.1
Users Instructions	.1
100mm Ø Services Duct	1
Warranty Return Envelope	1
Cabinet Key	1

640mm



## **TECHNICAL DATA**

DESCRIPTIONUNITS12/1818/2625/32Central HeatingCintral HeatingPrimary varta: capacity (total)Istres696972Maximum static headmotros303030Minimum static headmotros111Available pump head (20°C difference) at max. outputmetres vater4.74.74.2Max. permissible eaded system operating pressurebar2.52.52.5in accordance with WRAS guidelinescolourLine-Domestic Het Watercolour151822Optimum flow rate (18%)litros/min15120.9Maximum hat vater the for 00 freed draw oft (digotrum flow rate)15120.9Maximum hat vater the for 00 freed draw oft (digotrum flow rate)10101010Prevent connectionsmm10101010Chi returnmm22222828Chi returnmm2121521.521.5DHW outbitmm2121.521.521.5DHW outbitmm21.521.521.521.5DHW outbitmm21.521.521.521.5DHW outbitmm21.521.521.521.5DHW outbitmm22.523.523.523.5Chi returnmm21.521.521.521.5DHW outbitmm22.523.52					
Primary water capacity (total)litres898972Maximum static headmetres303030Minimum static headmetres water111Maxinable pump head (20°C difference) at max. outputmetres water2,52,52,5Max permissible sealed system operating pressurebar2,52,52,5in accordance with WRAS guidolinescolourLimeDomestic Hot Watercolour1,51,82,2Optimum flow rate (15%)litres/min1,51,82,2Maximum hot water ise for 00 lites draw off (@ptimum flow rate)*C4,04,04,0Maximum hot water ise for 00 lites draw off (@ptimum flow rate)*C4,04,04,0Pipework connectionsmm10101010Piew for connectionsmm2,22,22,8CH returnmm2,22,22,82,12,1CH flow duatmm2,22,22,82,12,12,1CH returnmm2,22,22,82,1 <td< td=""><td></td><td>UNIIS</td><td>12/18</td><td>18/25</td><td>25/32</td></td<>		UNIIS	12/18	18/25	25/32
Maximum static head         metres         30         30         30           Minimum static head         metres         1         1         1           Available pump head (20°C difference) at max. output         metres water         4.7         4.0         4.2           Available pump head (20°C difference) at max. output         metres water         4.7         4.0         4.2           Ava. permissible scaled system constrain pressure         bar         2.5         2.5         2.5           in accordance with WRAS guidelines         colour         Line         -         -           Demissic Hot Water         colour         Line         -         -           Optimum flow rate (15%)         litres/min         15         12         0.9           Maximum hot water rise for 90 litres draw off (@optimum flow rate)         °C         40         40         40           Flue           10         10         10         10           Pipework connections         mm         10         10         10         10           Pipework connections         mm         15         15         15           DHW outpet         mm         10         10         10           Vater ma					
Minimum static head         metres         1         1         1           Available pump head (20°C difference) at max. output         metres water         4.7         4.0         4.2           Max. permissible sealed system operating pressure in accordance with WRAS guidelines         bar         2.5         2.5         2.5           Pow restrictor         colour         Line             Dorestic Hot Water         colour         Line             Optimum flow rate (£15%)         Istres/min         15         18         22           Minimum ilet pressure (dynamic) for optimum flow rate         bar         1.5         1.2         0.9           Maximum hot water ine tor 90 lites draw off (doptimum flow rate)         °C         40         61         10           Pipework connections         mm         29         40         61         10           CH fetur         mm         10         10         10         10         10           CH fetur         mm         22         22         28         Cdr         15         15         15           DHW outlet         mm         21         21         215         215         215         215         215	Primary water capacity (total)	litres	69	69	72
Available pump head (20°C difference) at max.output         metres water         4.7         4.0         4.2           Max: permissible sealed system operating pressure in accordance with WRAS guidelines         bar         2.5         2.5         2.5           Flow restricter         colour         Lina         -         -           Dornestic Hot Water         15         18         22           Minimum flow rate (±15%)         litres/min         15         12         0.9           Maximum hot water res for 90 litres draw off (@cptimum flow rate)         AC         40         40         40           Flue         Exit lue gas mass flow         kg/hr         29         40         51           Flue (compression)         mm         10         10         10         10           CH raturn         mm         22         22         28         24         28           Water main inlet         mm         12         1         1         1         15         15         15           DHW outlet         mm         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21	Maximum static head	metres	30	30	30
Max. permissible sealed system operating pressure in accordance with WRAS guidolinesbar2.52.52.5Flow restrictorcolourLineDomestic Hot WaterOptimum flow rate (±15%)litres/min151822Optimum flow rate (±15%)bar1.51.20.9Maximum hot water rise for 90 litres draw off (§optimum flow rate)*C404040FlueExit flue gas mass flowkg/hr294051Ppework connectionsFlue fluemm101010CH flowmm222228CH returnmm222228CH returnmm151515DHW outletmm21.521.521.5Condensate (polypropylene)mm21.521.521.5ElectricalCorreture55/8155/8155/81Cht control thermostat range (out in/cut out)*C55/8155/8155/81DHW control thermostat range (out in/cut out)*C555Bolier high inite thermostat set point*C949494DHW control thermostat set point*C929292Bolier high inite thermostat set point*C555Bolier high inite thermostat set point*C949494CH control thermostat set point*C949494DH	Minimum static head	metres	1	1	1
in accordance with WRAS guidelines           How restrictor         colour         Lime         -           Domestic Hot Water         ittres/min         15         18         22           Minimum flow rate (£16%)         littres/min         15         12         0.9           Minimum flow rate (£16%)         littres/min         15         1.2         0.9           Maximum flow rate (£16%)         littres/min         15         1.2         0.9           Maximum flow rate (£16%)         littres/min         15         1.2         0.9           Maximum flow rate (£16%)         kg/hr         29         4.0         51           Flue         maximum flow rate (£16%)         kg/hr         29         4.0         51           Pipework connections         mm         10         10         10         10           CH flow         mm         22         22         28         24         28           Water main inlet         mm         215         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5         21.5	Available pump head (20°C difference) at max. output	metres water	4.7	4.0	4.2
Domestic Hot Water           Optimum flow rate (±16%)         litres/min         15         18         22           Minimum inlet pressure (dynamic) for optimum flow rate)         °C         40         40         40           Fue		bar	2.5	2.5	2.5
Optimum flow rate (±15%)         litres/min         15         18         22           Minimum inlet pressure (dynamic) for optimum flow rate         bar         1.5         1.2         0.9           Maximum hot water rise for 90 litres draw off (@optimum flow rate)         *C         40         40         40           Flue          29         40         51         52           Pipework connections          70         10         10         10           CH flow         mm         22         22         28         24         28           Water main inlet         mm         15         15         15         15           DHW outlet         mm         22         22         28         22         22         28           Water main inlet         mm         15         15         15         15         15           DHW outlet         mm         21         21         22         22         28           Combined feed and expansion and open vent (optional)         BSP         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1<	Flow restrictor	colour	Lime	_	_
Inimum inlet pressure (dynamic) for optimum flow rate)         bar         1.5         1.2         0.9           Maximum hot water rise for 90 litres draw off (@optimum flow rate)         °C         40         40         40           Flue         Exit flue gas mass flow         kg/hr         29         40         51           Ppework connections           10         10         10           CH return         mm         22         22         28           CH return         mm         15         15         15           DHW outlet         mn         15         15         15           DHW outlet         mm         21         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         215         21.5         21.5           Electrical          50         50         50           Max. power consumption         W         240         280         280           Thermostat range (cut in/cut out)         °C         55/81         55/81         55/81           DHW control thermostat set point         °C         92	Domestic Hot Water				
Maximum hot vater rise for 90 litres draw off (@optimum flow rate)         °C         40         40         40           Flue         Exit flue gas mass flow         kg/hr         29         40         51           Ppework connections           10         10         10           CH line (compression)         mm         10         10         10         10           CH return         mm         22         22         28         CH return         15         15         15           DHW outlet         mm         12         22         22         22         28           Combined feed and expansion and open vent (optional)         BSP         1         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5         21.5           Electrical         Electrical         W         240         280         50         50           Max. power consumption         W         240         240         263         50         50         50         50         50         50         50         50         50         50         50         50         50         55         55         55         55	Optimum flow rate (±15%)	litres/min	15	18	22
Flue           Exit flue gas mass flow         kg/hr         29         40         51           Pipework connections         mm         10         10         10           Fuel line (compression)         mm         10         10         10           CH return         mm         22         22         28           CH return         mm         22         22         28           Water main inlet         mm         22         22         28           CH return         mm         22         22         28           CH return         mm         21         15         15           DHW outlet         mm         22         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Electrical power supply voltage         ACV         230         230         230         230           Frequency         Hz         50	Minimum inlet pressure (dynamic) for optimum flow rate	bar	1.5	1.2	0.9
Exit flue gas mass flow         kg/hr         29         40         51           Pipework connections	Maximum hot water rise for 90 litres draw off (@optimum flow rate)	°C	40	40	40
Pipework connections           Fuel line (compression)         mm         10         10           CH flow         mm         22         22         28           CH return         mm         15         15         15           DHW outlet         mm         12         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical         Electrical         230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats         Thermostat range (cut in/cut out)         °C         55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           DHW control thermostat et point         °C         5         5         5         5           Doiler high limit thermostat set point         °C         92         92         92         92         92         92         92	Flue				
Fuel line (compression)         mm         10         10         10           CH flow         mm         22         22         28           CH return         mm         22         22         28           Water main inlet         mm         15         15         15           DHW outlet         mm         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical           50         50         50           Frequency         Hz         50         50         50         50           Max. power consumption         W         240         240         263           Thermostats          55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           CH & DHW control thermostat set point         °C         92         92         92           Boiler nigh limit thermostat set point         °C         105         105         105           Tank manu	Exit flue gas mass flow	kg/hr	29	40	51
CH flow         mm         22         22         28           CH return         mm         22         22         28           Water main inlet         mm         15         15         15           DHW outlet         mm         22         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5         21.5           Electrical            230         230         230           Frequency         Hz         50         50         50         50         50           Max. power consumption         W         240         240         263         263           Thermostats           CC         55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72         55/72           CH & DHW control thermostat set point         °C         92         92         92         92         92         92         92         92         92         92         92	Pipework connections				
CH return         mm         22         22         28           Water main inlet         mm         15         15         15           DHW outlet         mm         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical         Electrical         230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats         Thermostat range (cut in/cut out)         °C         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           CH & DHW control thermostat set point         °C         92         92         92         92           Boiler high limit thermostat set point         °C         105         105         105           Thermostat         Thermostat set point         °C         94         94         94           Deller manual reset overheat thermostat set point         °C	Fuel line (compression)	mm	10	10	10
Water main inlet         mm         15         15         16           DHW outlet         mm         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5         21.5           Electrical          S1.5         21.5         21.5         21.5           Electrical          ACV         230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats           55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/81         55/81         55/81           DHW control thermostat differential         °C         5         5         5           Boiler high limit thermostat set point         °C         92         92         92           Boiler manual reset overheat thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point	CH flow	mm	22	22	28
DHW outlet         mm         22         22         22           Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical           230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats           55/81         55/81         55/81           CH control thermostat range (cut in/cut out)         °C         55/81         55/81         55/72           DHW control thermostat differential         °C         5         5         5           Boiler high limit thermostat set point         °C         92         92         92           Boiler manual reset overheat thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point         °C         94         94         94           Flue reset overheat thermostat set point         °C         100         110         110         100           General Data	CH return	mm	22	22	28
Combined feed and expansion and open vent (optional)         BSP         1         1         1           Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical           230         230         230           Electrical power supply voltage         ACV         230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats           55/81         55/81         55/81           CH control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           DHW control thermostat differential         °C         5         5         5           Boiler manual reset overheat thermostat set point         °C         92         92         92           Boiler manual reset overheat thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point         °C         94         94         94           Flue reset overheat thermostat set point         °C         100         110         110           General	Water main inlet	mm	15	15	15
Condensate (polypropylene)         mm         21.5         21.5         21.5           Electrical         Electrical power supply voltage         ACV         230         230         230           Frequency         Hz         50         50         50         50           Max. power consumption         W         240         240         263           Thermostats         Electrical power supply voltage (cut in/cut out)         °C         55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           CH & DHW control thermostat differential         °C         5         5         5           Boiler high limit thermostat set point         °C         92         92         92           Boiler manual reset overheat thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point         °C         94         94         94           Flue reset overheat thermostat set point         °C         110         110         110           General Data         "         °C         90.2         90.1         90.3           Appliance protection rating         IP         45	DHW outlet	mm	22	22	22
ElectricalElectrical power supply voltageACV230230230FrequencyHz505050Max. power consumptionW240240263ThermostatsCH control thermostat range (cut in/cut out)°C55/8155/8155/81DHW control thermostat range (cut in/cut out)°C55/7255/7255/72CH & DHW control thermostat differential°C555Boiler high limit thermostat set point°C929292Boiler manual reset overheat thermostat set point°C105105105Tank manual reset overheat thermostat set point°C949494Flue reset overheat thermostat set point°C110110110General Data°C<100	Combined feed and expansion and open vent (optional)	BSP	1	1	1
Electrical power supply voltage         ACV         230         230         230           Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats          55/81         55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           CH & DHW control thermostat differential         °C         5         5         5           Boiler high limit thermostat set point         °C         92         92         92           Boiler manual reset overheat thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point         °C         94         94         94           Flue reset overheat thermostat set point         °C         110         110         110           General Data          °C         400         <00	Condensate (polypropylene)	mm	21.5	21.5	21.5
Frequency         Hz         50         50         50           Max. power consumption         W         240         240         263           Thermostats         CH control thermostat range (cut in/cut out)         °C         55/81         55/81         55/81           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           DHW control thermostat range (cut in/cut out)         °C         55         5         5           DHW control thermostat range (cut in/cut out)         °C         55/72         55/72         55/72           CH & DHW control thermostat set point         °C         92         92         92           Boiler high limit thermostat set point         °C         105         105         105           Tank manual reset overheat thermostat set point         °C         94         94         94           Flue reset overheat thermostat set point         °C         110         110         110           General Data          °C         <100	Electrical				
Max. power consumptionW240240263ThermostatsCH control thermostat range (cut in/cut out)°C55/8155/8155/81DHW control thermostat range (cut in/cut out)°C55/7255/7255/72CH & DHW control thermostat differential°C555Boiler high limit thermostat set point°C929292Boiler manual reset overheat thermostat set point°C105105105Tank manual reset overheat thermostat set point°C949494Flue reset overheat thermostat set point°C110110110General Data°C<100	Electrical power supply voltage	ACV	230	230	230
ThermostatsThermostatsCH control thermostat range (cut in/cut out)°C55/8155/8155/81DHW control thermostat range (cut in/cut out)°C55/7255/7255/72CH & DHW control thermostat differential°C555Boiler high limit thermostat set point°C929292Boiler manual reset overheat thermostat set point°C105105105Tank manual reset overheat thermostat set point°C949494Flue reset overheat thermostat set point°C110110110General DataMaximum hearth temperature°C<100	Frequency	Hz	50	50	50
CH control thermostat range (cut in/cut out)°C55/8155/8155/81DHW control thermostat range (cut in/cut out)°C55/7255/7255/72CH & DHW control thermostat differential°C555Boiler high limit thermostat set point°C929292Boiler manual reset overheat thermostat set point°C105105105Tank manual reset overheat thermostat set point°C949494Flue reset overheat thermostat set point°C110110110General Data°C<100	Max. power consumption	W	240	240	263
DHW control thermostat range (cut in/cut out)°C55/7255/72CH & DHW control thermostat differential°C55Boiler high limit thermostat set point°C9292Boiler manual reset overheat thermostat set point°C105105Tank manual reset overheat thermostat set point°C9494Flue reset overheat thermostat set point°C9494General Data°C110110110Maximum hearth temperature°C<100	Thermostats				
CH & DHW control thermostat differential°C55Boiler high limit thermostat set point°C9292Boiler manual reset overheat thermostat set point°C105105Tank manual reset overheat thermostat set point°C9494Flue reset overheat thermostat set point°C110110General Data°C<100	CH control thermostat range (cut in/cut out)	°C	55/81	55/81	55/81
Boiler high limit thermostat set point°C929292Boiler manual reset overheat thermostat set point°C105105105Tank manual reset overheat thermostat set point°C949494Flue reset overheat thermostat set point°C110110110General DataMaximum hearth temperature°C<100	DHW control thermostat range (cut in/cut out)	°C	55/72	55/72	55/72
Boiler manual reset overheat thermostat set point°C105105Tank manual reset overheat thermostat set point°C9494Flue reset overheat thermostat set point°C110110General Data°C<100	CH & DHW control thermostat differential	°C	5	5	5
Tank manual reset overheat thermostat set point°C9494Flue reset overheat thermostat set point°C110110General DataMaximum hearth temperature°C<100	Boiler high limit thermostat set point	°C	92	92	92
Tank manual reset overheat thermostat set point°C9494Flue reset overheat thermostat set point°C110110General DataMaximum hearth temperature°C<100	Boiler manual reset overheat thermostat set point	°C	105	105	105
General DataMaximum hearth temperature°C<100<100SEDBUK (Band A)%90.290.190.3Appliance protection ratingIP454545	Tank manual reset overheat thermostat set point	°C	94	94	94
General Data         °C         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100         <100	Flue reset overheat thermostat set point	°C	110	110	110
SEDBUK (Band A)         %         90.2         90.1         90.3           Appliance protection rating         IP         45         45         45	General Data				
SEDBUK (Band A)         %         90.2         90.1         90.3           Appliance protection rating         IP         45         45         45	Maximum hearth temperature	°C	<100	<100	<100
Appliance protection rating IP 45 45 45	· · · · · · · · · · · · · · · · · · ·	%	90.2	90.1	90.3
		IP		45	45
	Weight (excluding packaging)	kg			



## LAYOUT & COMPONENTS

The diagram opposite excludes the top, front and RH side casing panels.

- 1. CONTROL BOX ASSEMBLY
- 2. DIVERTER VALVE
- 3. PRESSURE GAUGE
- 4. AUTO AIR VENT
- 5. CH CONTROL AND MANUAL RESET OVERHEAT THERMOSTAT PHIAI
- 6. CASING SIDE PANEL
- 7. **CIRCULATING PUMP** AUTO-RESET HIGH LIMIT 8.
- THERMOSTAT PHIAL 9. PUMP AUTO AIR VENT (under
- protective cap)
- 10. DHW FLOW SWITCH
- **11. PRESSURE RELIEF VALVE**
- 12. DHW HEAT EXCHANGER
- 13. FLUE GAS SAMPLING POINT 14. FLUE OVERHEAT THERMOSTAT
- PHIAL
- 15. CASING SUPPORT PANEL
- 16. FLUE MANIFOLD ACCESS COVER
- 17. AIR INLET DUCT AND CASING **18. SECONDARY HEAT EXCHANGER**
- BLEED POINT (ONE ON EITHER SIDE) 19. SECONDARY HEAT EXCHANGER
- 20. SECONDARY HEAT EXCHANGER
- DRAIN
- 22. COMBINED FEED & EXPANSION & OPEN SAFETY VENT PIPE OUTLET
- 24. PRIMARY HEAT EXCHANGER

- COCK
- **30. COMBUSTION CHAMBER ACCESS**
- **31. HEATSLAVE TANK DRAIN**
- 32. HEATSLAVE TANK
- 33. DATA LABEL

- **36. LOCKOUT INDICATOR**
- 38. OVERHEAT RESET BUTTONS (boiler &
- **39. LOCKOUT RESET BUTTON**
- 40. SERVICE CONNECTION
- 42. DHW TEMPERATURE CONTROL
- 43. FROST THERMOSTAT SENSORS

44a. BENTONE STERLING BURNER

- (12/18 & 18/25)
- i) CONTROL BOX
- ii) MOTOR
- iii) AIR INTAKE CASING
- iv) OIL PUMP
- v) COMBUSTION HEAD
- 44b. RIELLO RDB 1 (12/18) & RDB 2.2 (18/25 & 25/32)
- i) CONTROL BOX
- ii) MOTOR
- iii) AIR INTAKE CASING
- iv) OIL PUMP
- v) COMBUSTION HEAD
- 45. CLIP AIR INTAKE HOSE
- 46. AIR INTAKE HOSE



- 34. MODE SWITCH
- 35. BOILER MODE INDICATOR
- 37. MANUAL RESET TANK OVERHEAT
  - THERMOSTAT (behind plastic cover)
  - flue temperature)

- 41. CH TEMPERATURE CONTROL

IMPORTANT: All the following Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

## **CLEANING PRIMARY SYSTEMS**

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

BEFORE CLEANING THE SYSTEM: ENSURE THE SYSTEM AND PIPEWORK IS IN GOOD WORKING ORDER.

FLUSH THE EXISTING SYSTEM WITH A POWER FLUSHING MACHINE OR WITH A CHEMICAL CLEANER BEFORE INSTALLING NEW COMPONENTS.

CLEANING THE PRIMARY SYSTEM:

- Cleanse the system in accordance with BS 7593.
- Fill the system with cold mains water to the recommended pressure and check for leaks.
- Open all drain cocks and drain the system.
- Close drain cocks and add a suitable flushing agent at the correct strength for the system condition in accordance with the manufacturer's instructions.
- Circulate the flushing agent before the boiler is fired up.
- Run the boiler and system at normal operating temperature in accordance with the manufacturer's instructions.
- Drain and thoroughly flush the system to remove the flushing agent and any debris.

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IMPORTANT: The appliance provides a permanent external electrical supply for servicing and must therefore be fed via a circuit breaker incorporating earth leakage protection.

### MAINS SUPPLIES

## **ELECTRIC SUPPLY:**

- Supply: 230V 50Hz.
- Cable: PVC insulated 0.75mm<sup>2</sup> (24 x 0.2mm) temperature rated to 90°C.
- Protection IP45.
- External 5A fuse to BS 1362.
- The appliance must be earthed.
- Please refer to IEE regulations for cross bonding requirements.
- · It must be possible to isolate the appliance from the electrical supply with at least a 3mm contact separation in both poles supplying the appliance.
- · Wiring between the appliance and the electrical supply must comply with IEE wiring regulations and any local regulations which may apply for fixed wiring to a stationary appliance.
- · Any system connected to the boiler must not have a separate electrical supply.

#### WATER SUPPLY:

The following are general requirements and if necessary the advice of the local water company should be sought before fitting the appliance.

• The appliance cold water supply should be the first connection off the water main where possible.

#### Water Mains Pressure:

Minimum dynamic mains water pressure for optimum performance.

12/18kW	18/25kW	25/32kW
1.5 bar	1.2 bar	0.9 bar

• Maximum mains fed water pressure 10 bar. If necessary, fit a pressure reducing valve.

IMPORTANT: Non-return, back flow prevention devices (including those associated with water meters) fitted to the mains water supply can cause a pressure build up which could damage the boiler and other household appliances.

· Where the water main supply has a nonreturn, back flow prevention valve fitted, a mini expansion vessel (A) must be connected to the mains water inlet pipe (B) between the non-return valve (C) and the boiler (D) as shown opposite.

#### Use in hard water areas:

Normally there is no need for water treatment to prevent scale formation as the maximum temperature of the heat exchanger is limited by the control circuit.

In areas where the temporary water hardness exceeds 200ppm, consideration may need to be given to the fitting of a scale prevention device. In such circumstances, the advice of the local water authority should be sought.







# Bosch Group

PRE

А - Oil storage tank - Isolating valve

в

С

D

Е

- Н - Oil supply pipe
  - I - Oil pump
  - Full base (plastic tanks) κ

- Oil filter (16µm max filtration size)

1m min

- De-aerator

- Oil strainer & water separator - Non-return valve L Μ

Ν

- Fire valve to BS5410
- External casing
- F - Fire valve sensor
- G - Oil burner

#### NOTE: All dimensions are in metres unless stated otherwise.

The maximum pipe run figures are based on using copper pipe with an inside diameter of 2mm less than the Ø.







#### MAXIMUM PIPE RUN FOR DOUBLE PIPE SUB-GRAVITY FEED SYSTEM

HEAD	10mmØ	12mmØ
0	50	100
0.5	44	100
1.0	38	95
1.5	32	80

D-GRAVITT FEED STSTEW			
HEAD	10mmØ	12mmØ	
2.0	26	66	
2.5	20	50	
3.0	14	37	
3.5	8	22	



#### MAXIMUM PIPE RUN FOR SINGLE PIPE SUCTION LIFT WITH DE-AERATOR

	F	JEL FLO	W RATE			FU	EL FLOV	/ RATE	
HEAD	2.5kg/h	5kg/h	10kg/h	10kg/h	HEAD	2.5kg/h	5kg/h	10kg/h	10kg/h
	8mmØ	8mmØ	8mmØ	10mmØ		8mmØ	8mmØ	8mmØ	10mmØ
0	100	55	26	100	2.0	60	30	14	65
0.5	95	45	23	100	2.5	45	25	11	50
1.0	80	40	20	90	3.0	35	15	8	35
1.5	70	35	17	75	3.5	25	10	5	20

The table and illustration above is a guide only and does not in any way override the deaerator manufacturers instructions.

## **OIL SUPPLY**

#### **OIL SUPPLY:**

This appliance is suitable for kerosene (28 second oil) only, no other fuel must be used.

- · Plastic or steel tanks should be installed to BS 5410. A steel tank should conform to BS 799: part 5 and have a slope of 1 in 24 away from the outlet valve with a sludge cock at its lower end.
- Do not use galvanised steel tanks or
- pipework for the oil supply system. Do not use soldered joints on the oil supply pipework.

### a) Single pipe gravity feed system:

The oil storage tank (A) must be positioned so that the oil level does not exceed 4 metres above the level of the burner oil pump (J) and in addition the oil level must be at least 300mm above the oil pump (J). Where the maximum oil level in the oil storage tank exceeds 4 metres, a head breaking device must be installed between the tank (A) and the burner oil pump (J).

#### b) Double pipe sub-gravity feed system:

Maximum suction height 3.5 metres. Non-return valves must be fitted to the inlet and return oil line between the oil pump (J) and oil storage tank (A).

#### c) Single pipe suction lift with de-aerator

Maximum suction height 3.5 metres. The oil tank (A) must be positioned below the oil pump (J). Create an inlet and return loop between the de-aerator (M) and oil pump (J).

A non-return valve must be incorporated within the de-aerator or fitted to the oil line between the oil storage tank (A) and the de-aerator (M).

A top feed oil tank fitted with a de-aerator using an internal non-return valve should have any non-return valves fitted in the base of the tank to the suction line removed to assist purging air from the oil line.

#### Pipework

- Use copper pipe of the correct diameter according to the information shown opposite. Use flexible hoses to connect to the oil pump (J).
- Lay the oil supply pipe (H) as straight and level as possible to avoid air pockets and unnecessary friction losses. Route away from the boiler access door or other hot surfaces.
- Install a manual isolating valve (B) to the oil supply pipe (H), as close to the oil storage tank (A) as possible.
- Fit an oil strainer and water separator (C) to the oil supply pipe, near the oil storage tank. Fit an additional oil filter (N, 16µm max filtration size) close to the boiler, but not inside the boiler casing.
  - Fit a fire valve in accordance with BS 5410. The fire valve (D) must be fitted externally at least 1 metre from the appliance with the fire valve sensor (F) located within the appliance case.

A fire valve with a shut-off temperature of 85°C or higher must be fitted to avoid nuisance shut offs

A capillary type valve provides a neat and simple installation. Alternatively, a fusible link or electrical system may be used.

Under no circumstances should a combination isolating/fire valve be used as the sole fire protection device.

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INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)





- A Appliance expansion vessel
- B Extra expansion vessel
- C Automatic bypass valve
- D Drain cock

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- E Feed & expansion cistern
- F Combined feed & expansion and open vent safety pipe.
- G Appliance
- L Lockshield valve P - Pressure relief discharge
- R Radiators S - Static head T - TRV
- U To filling system



## WATER SYSTEMS & PIPEWORK

IMPORTANT: The boiler should not be allowed to operate with a return temperature of less than 40°C when the system is up to operating temperature.

#### PRIMARY SYSTEM PLASTIC PIPEWORK:

- · Any plastic pipework used for the CH system must have a polymeric barrier, complying with BS 7921 and installed to BS 5955 with 1000mm (minimum) length of copper or steel pipe connected to the boiler.
- · Plastic pipework used for underfloor heating must be correctly controlled with a thermostatic blending valve limiting the temperature of the circuits to approx. 50°C with 1000mm (minimum) length of copper or steel pipe connected to the boiler.

#### PRIMARY SYSTEM/CONNECTIONS/VALVES:

- · Do not use galvanised pipes or radiators. · All system connections, taps and mixing valves must be capable of sustaining a pressure of 3 bar.
- · Radiator valves should conform to BS 2767:10.
- · All other valves should conform to BS 1010.
- · On new installations TRVs must be used on all radiators except the radiator where the room thermostat is sited, this must be fitted with lockshield valves and left open. All installations should have TRVs fitted to radiators within the sleeping accommodation.
- An automatic bypass valve must be connected between the heating flow and return pipes where TRVs are used on radiators. This must be fitted to give at least a 3m circuit when activated.
- · Drain cocks are required at all the lowest points on the system.
- · Air vents are required at all high points on the system.

#### **OPEN VENT PRIMARY SYSTEM:**

- In order to comply with BS 5449 the combined feed and vent pipe must be connected to the BSP outlet on the right hand side of the primary heat exchanger.
- The feed and expansion cistern (E) must be positioned to provide a static head (S) of at least 1 metre above the highest point in the heating system to the water level in the feed and expansion cistern (E).
- No valve shall be fitted in the combined feed and expansion and open vent pipe (F).
- · The combined feed and expansion and open vent pipe (F) must be at least 22mmØ.

#### SEALED PRIMARY SYSTEM:

- · Where the system volume is more than 180 litres at 0.5 bar or exceeds 2.65 bar at maximum heating temperature an extra expansion vessel (B) must be fitted as close as possible to the appliance in the central heating return.
- Pressurise the extra expansion vessel (B) to the same figure as the expansion vessel (A) built into the appliance.

PRE -INSTALLATION



#### Fill Point

## WATER SYSTEMS & PIPEWORK

#### FILLING PRIMARY SEALED SYSTEMS:

- Filling the system must comply with one of the methods shown opposite.
- The filling point must be at low level and must never be a permanent direct fixing to the mains water supply.
- Filling loops must be WRAS approved.

#### SHOWERS/BIDETS:

- If a shower head can be immersed in water or comes closer than 25mm from the top edge of a bath or shower tray spill over level then an anti-siphon device must be fitted to the shower hose.
- Only thermostatically controlled showers are suitable for use with this appliance.
- Bidets with direct hot & cold mains water can be used (with the approval of the local water authority) and must be the over rim flushing type with shrouded outlets to prevent the fitting of hand held sprays.

#### DOMESTIC HOT WATER:

- Plastic pipework must <u>not</u> be used for the DHW system.
- Taps and mixing valves must be capable of sustaining a pressure up to 10 bar in accordance with the Water Regulations as they will be operating at mains water pressure.
- Hot water temperature and flow rate are affected by the size and insulation of pipework making up the distribution system and are controlled by the hot water tap and the water main inlet pressure. A mixing valve can be fitted if a more permanent setting is required.
- If using more than one outlet at once causes water flow starvation, fit flow balancing valves or Ball-O-Fix valves to the appropriate outlets.









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IMPORTANT: The pressure relief valve is a safety device for the boiler and if activated may discharge boiling water or steam through the relief valve drain pipe. Care should be taken when siting the outlet pipe so that it does not cause an obstruction or discharge into a public area where it could cause a hazard.

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## **CONDENSATE &**

## PRESSURE RELIEF PIPEWORK CONDENSATE PIPEWORK

- · All national and, where appropriate, local regulations for the discharge and neutralisation of condensate should be followed.
- The condensate pipe must be a minimum of 21.5mmØ polypropylene pipe.
- The condensate pipework must fall at least 50mm per metre towards the outlet and should take the shortest practicable route
- Support the pipe at least every 0.5m for near horizontal runs and 1m for vertical runs.
- When a boiler is to be installed in an unheated location, such as a garage, all condensate pipes should be considered as external.

#### **External pipework:**

- The 21.5mmØ pipe must not exceed 3 metres outside the building. If a run greater than 3m is required, 32mmØ pipe must be used.
- · Any pipe exposed to windchill or extreme cold must be 32mmØ.
- · Protect all external pipes with weather resistant insulation and box-in, if necessary to reduce the risk of freezing.
- Terminate as close to the ground or drain as possible (below the grating and above the water level) while still allowing for safe dispersal of the condensate. This will help reduce windchill freezing.

Connection of a condensate pipe to a drain may be subject to to local building regulations.

#### Making it safe:

- · Condensate pipework must not leak, freeze or block up.
- · Condensate traps must be filled before starting up the boiler to prevent potentially harmful flue products escaping via the condensate route.
- · Do not dispose of condensate into water recovery systems.

Condensate can be discharged into a rain water hopper which is part of a sewer system carrying both rain water and foul water.

- The pipework must follow one of the options shown opposite:
  - a Internal waste drainage system
  - b Soil/vent stack
- c External drainage system
- d External condensate absorption point
- A Condensate from the boiler internal condensate trap which has a 75mm minimum water seal.
- B Sink.
- C 21.5mm Ø polypropylene condensate pipe.
- D Gully.
- E Internal soil and vent stack.
- 300mm x 100mm Ø sealed plastic tube. F -
- Ground level. G
- Drainage holes 50mm from base of tube (12mm Ø at 25mm centres) facing away from building.
- 1-Limestone chippings.

#### PRESSURE RELIEF PIPEWORK:

- The pressure relief drain pipe (K) should be at least 15mm diameter copper pipe and run downwards away from the boiler and discharge away from any electrics or other hazard, preferably to an external drain or soakaway.
- Pipe (K) should be finished with a partial bend, near the outlet to face the external wall (as shown) to help prevent freezing.

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**INSTALLATIOI** 

PRE

## CABINET MOUNTED LOW LEVEL

## FLUE TERMINAL POSITIONS

- · Flue terminals must be positioned to avoid combustion products entering into buildings.
- The flue must be fitted and terminated in accordance with the recommendations of BS5410.
- The flue must not cause an obstruction.
- Discharge from the flue outlet must not be a nuisance
- · Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet which could be regarded as a nuisance, for example, near security lighting.
- There should be no restriction preventing the clearance of combustion products from the terminal.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material. Detailed recommendations on protection of combustible materials are given in BS 5410:1
- A protective terminal guard must be fitted if the terminal is 2m or less above a surface where people have access.

Stainless steel terminal guard. Part No: 7 716 190 050

- The following additional guidelines (from part L Exceptions Guidance Document) are recommended when determining the flue outlet position:
- \*Minimum distance of the flue terminal from above ground is 2100mm where directed to a public footpath, private access route or a frequently used area and 2500mm from a car parking area.

Minimum dimensions of flue terminal positions for oil fired appliances:

TE	RMINAL POSITION	B(H)
<b>A</b> <sup>1</sup>	Directly below an opening, air brick, opening windows, etc	600mm
B <sup>1</sup>	Horizontally to an opening, air brick, opening window, etc	600mm
С	Below a plastic/painted gutter, drainage pipe or eaves if combustible material protected	75mm
D <sup>2</sup>	Below a plastic/painted gutter, drainage pipe or eaves without protection to combustible material	600mm
Е	From vertical sanitary pipework	300mm
F	From an external or internal corner or from a surface or boundary alongside the terminal	300mm
G	Above ground or balcony level	300mm*
Η ^	From a surface or boundary facing the terminal <u>with</u> 2500mm clearance to both sides of the terminal	1200mm
Н	From a surface or boundary facing the terminal <u>with less than</u> 2500mm clearance to either side of the terminal	2500mm
I <sup>A</sup>	From a terminal facing the terminal <u>with</u> 2500mm clearance to clearance to both sides of the terminal	1200mm
IB	From a terminal facing the terminal <u>with less than</u> 2500mm clearance to either side of the terminal	2500mm
К	Horizontally from a terminal	750mm

#### B(H) Balanced Horizontal flue

- 1 An opening means an openable element, such as an openable window, or a permanent opening such as a permanently open air vent. Notwithstanding the dimensions above, a terminal should be at least 300mm from combustible material, e.g. a window frame.
- 2 A way of providing protection of combustible material would be to fit a heat shield at least 750mm wide.



· Avoid discharging flue gases into car ports or narrow passageways.

CABINET MOUNTED LOW LEVEL FLUE TERMINAL POSITIONS

#### Minimum dimensions of flue terminal positions for oil fired appliances:

	TERMINAL POSITION	B(H)	B(V)
A <sup>14</sup>	Directly below an opening, air brick, opening window, etc	600mm	N/A
B <sup>1 4</sup>	Horizontally to an opening, air brick, opening window, etc	600mm	N/A
C <sup>®</sup>	Below a plastic/painted gutter, drainage pipe or eaves if combustible material protected	75mm	N/A
D <sup>8</sup>	Below a plastic/painted gutter, drainage pipe or eaves with- out protection to combustible material	600mm	N/A
E	From vertical sanitary pipework	300mm	N/A
F³	From an external or internal corner or from a surface or boundary alongside the terminal	300mm	N/A
G³	Above ground or balcony level	300mm*	N/A
H³	From a surface or boundary facing the terminal	600mm**	N/A
J	From a terminal facing the terminal	1200**mm	-
К	Vertically from a terminal on the same wall	1500mm	N/A
L	Horizontally from a terminal on the same wall	750mm	-
М	Above the point of highest intersection with the roof	600mm	
N <sup>2</sup>	From a vertical structure on the side of the terminal	-	750mm
O <sup>2</sup>	Above a vertical structure less than 750mm from the side of the terminal	_	600mm
P <sup>2</sup>	From a ridge terminal to a vertical structure on the roof	_	-
Q	Above or to the side of any opening on a flat or sloping roof	_	300mm
R	Below any opening on a sloping roof	_	1000mm

Key: - Not applicable, N/A Not allowed, B(H) Balanced Horizontal flue, B(V) Balanced Vertical flue.

#### Notes:

- 1. Terminals should be positioned so as to avoid products of combustion accumulating in stagnant pockets around the building or entering into buildings
- 2. Vertical structure in N, O and P includes tank or lift rooms, parapets, dormers etc.
- 3. Terminating positions should be at least 1.8m from an oil storage tank unless a wall with at least 30 min fire resistance and extending 300mm higher and wider than the tank is provided between the tank and the terminating position.
- 4. Where a flue is terminated less than 600mm away from a projection above it and the projection consists of plastics or has a combustible or painted surface, then a heat shield of at least 750mm wide should be fitted.
- 5. If the lowest part of the terminal is less than 2m above the ground, balcony, flat roof or other place to which any person has access, the terminal should be protected by a guard.
- 6. Notwithstanding the dimensions given above, a terminal should not be sited closer than 300mm to combustible material. In the case of a thatched roof, double this separation distance should be provided. It is also advisable to treat the thatch with a fire retardant material and close wire in the vicinity of the flue.
- 7. It is essential that a flue or chimney does not pass through the roof within the shaded area delineated by dimensions Q and R. 8. Where protection is provided for plastic components, such as guttering, it is essential that this is to the standard specified by
- the manufacturer of the plastic components.

## HIGH LEVEL FLUE TERMINAL

#### POSITIONS

- · Flue terminals must be positioned to avoid combustion products entering into buildings.
- The flue must be fitted and terminated in accordance with the recommendations of BS 5410.
- The flue must not cause an obstruction.
- · Discharge from the flue outlet must not be a nuisance.
- · Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet which could be regarded as a nuisance, for example, near security lighting.
- · There should be no restriction preventing the clearance of combustion products from the terminal.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material. Detailed recommendations on protection of combustible materials are given in BS 5410:1
- · A protective terminal guard must be fitted if the terminal is 2m or less above a surface where people have access. The guard must be spaced equally (minimum 50mm) around the flue and fixed to the wall with plated screws.

Stainless steel terminal guard. Part No: 7 716 190 050

The following additional guidelines (from part L Exceptions Guidance Document) are recommended when determining the flue outlet position:

- · Avoid discharging flue gases into car ports or narrow passageways.
- \*Minimum distance of the flue terminal from above ground is 2100mm where directed to a public footpath, private access route or a frequently used area and 2500mm from a car parking area.
- \*\*Minimum distance of the flue terminal to a facing wall, fence, building or property boundary is 2500mm.





WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

HIGH LEVEL FLUE TERMINAL POSITIONS



## **BOILER LOCATION &**

## CLEARANCES

#### WARNING:

This appliance should not be installed where there is a potential for excessive ground water coverage.

This boiler is only suitable for installing externally at a suitable location onto a fixed permanent rigid surface capable of supporting the boiler weight.

There must be a sufficient hard standing around the appliance to allow for servicing.

The boiler must be installed on a flat level surface to ensure that condensate does not enter the primary heat exchanger.

Tarmac and wood hardstandings are not recommended.

 CLEARANCES: Min service & flue clearances

 Above
 600mm

 Front
 600mm

RH/LH flue outlet on opposite side	10mm
RH flue outlet on rear	85mm
LH flue outlet on rear	10mm
Rear = flue outlet on side	150mm**

Rear = rear flue outlet2500mm\*

#### It is strongly recommended that the flue terminal faces away from walls to reduce the possibility of wetting occurring.

\*This can be reduced to 1200mm if there is at least 2500mm clearance on both sides of the flue.

\*\* 200mm if a high level terminal is used exiting through the rear panel.

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BOILER LOCATION & CLEARANCES

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INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



## High level horizontal terminal (rear outlet)



## Vertical terminal (rear outlet)



### Vertical terminal (rear outlet)



#### Vertical terminal (side outlet)



WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

### BALANCED EXTERNAL OILFIT

#### **FLUE OPTIONS**



used and the maximum flue length (L) for each flue configuration.

#### In all cases L is measured from the outside of the boiler casing.

- To achieve the maximum flue length (L), a flue section will have to be reduced in length.
- Only the straight flue extensions can be reduced in length by cutting.



#### Calculating the flue length:

Measure the total flue length required, noting that the maximum straight flue length including the terminal is:

Horizontal: 2000mm.

Vertical 80/125mmØ: 5000mm.

Then reduce the total straight flue length for each extra flue bend (excluding the vertical flue kit 90° elbow) by:

1000mm for 90° 500mm for 45°

#### Flue Extension lengths:

Horizontal & Vertical: 1000mm overall length. Effective length when engaged into sockets within the flue run is 950mm.

#### Flue Terminal lengths:

Horizontal oilfit external = 305mm Vertical oilfit external 80/125mmØ = 185mm + cage

- \* Rear exit only.
- \*\* Horizontal flue runs should be kept as short as possible. For satisfactory flue performance we recommend that no more than two metres of the vertical flue is run horizontally.





RIGHT HAND FLUE OUTLET A + B + C Plan view FRONT CABINET MOUNTED BALANCED

## HORIZONTAL FLUE OPTIONS

• The horizontal flue is fitted to the rear or either side of the cabinet.

#### IMPORTANT:

It is strongly recommended that the flue terminal faces away from walls to minimise the occurrence of wetting.



A - External horizontal flue kit Part No. 7 716 190 084



B - 90° inline elbow 80/125mm Part No. 7 716 190 034



C - Stainless steel terminal guard Part No. 7 716 190 050

**NOTE:** The flue terminal and services duct must not exit through the same panel.



BALANCED FLUE OPTIONS

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)







## UNPACKING THE BOILER

#### LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting or putting things down, bend the knees, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry objects close to the body.
- Wear protective clothing and gloves to protect from any sharp edges.

#### Unpacking:

It is advised that two or more persons are involved in the transfer of the packaged boiler from the van to the point of delivery.

- Once the packaged boiler has been delivered, the outer carton is removed first. Care should be taken when releasing the straps. If a sharp implement is used make sure the outer carton is not pierced and that the implement is used in such a way so that it may not cause personal injury. All sharp objects must be covered or the blade retracted after use and put away in a safe place.
- 2 Lift carton up and away from the boiler.
  - Remove the plastic bag from the boiler and place safely aside.







## **PIPEWORK & FLUE POSITIONS**

CAUTION: Ensure there are no pipes, electric cables, damp proof courses or other hazards before drilling.

#### SAFETY:

All relevant safety precautions must be undertaken. Protective clothing, footwear, gloves and safety goggles must be worn as appropriate.

#### **PIPEWORK CONNECTIONS:**

CH flow 22mmØ copper (28mmØ on 25/32kW model) DHW flow 22mmØ copper Mains water inlet 15mmØ

CH return 22mmØ copper (28mmØ on

25/32kW model)

Optional combined feed and expansion and open vent pipe 1"  $\ensuremath{\mathsf{BSP}}$ 

Services duct 100mmØ

Pressure relief pipe 15mmØ

Condensate outlet 21.5mmØ

**NOTE:** For servicing purposes, keep the

condensate and pressure relief discharge pipes away from components and pipework connections.



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**NSTALLATION** 

WARNING: THIS APPLIANCE IS SERVICED AND REPAIRED EXTERNALLY. EXTERNAL EQUIPMENT OPERATED AT 230V SHOULD NOT BE INSTALLED, SERVICED OR REPAIRED UNDER ADVERSE WEATHER CONDITIONS.

THIS APPLIANCE IS INSTALLED AND SERVICED EXTERNALLY TO THE PROPERTY, BUT THE ENGINEER MUST HAVE ACCESS TO THE INSIDE OF THE PROPERTY WHEN INSTALLING OR SERVICING THE APPLIANCE.



## **BOILER INSTALLATION**

#### NOTE: The cabinet is not load bearing and only provides weather protection for the boiler.

- Mark position of the 100mm services duct on the exterior wall and make a hole through.
- 2 Remove the key for the door fasteners from its transport position in the left hand side panel flue outlet aperture. Undo the screws at the bottom of the front panel (using the key provided) and remove the screws from the rear panel pulling both panels out and down to remove. Store safely away from the installation point.
- 3 Remove the screws from the top panel and lift up to remove, store safely away from the installation point.
- 4 ► Loosen the flexible air duct clamp (A) and remove the air duct from the burner.
- Depress the locking ears to unplug the burner lead (B) from the control box (C).
- Unscrew the burner retainers (D), then withdraw the burner (E) from the boiler and store safely away from the installation point.
- 5 Remove the screws securing the base panel to the transit pallet and lift the boiler off the pallet and into its installation position taking care not to scrape the base panel across the hard standing.
  Do not attempt to lift and position the boiler on your own. Do not use the copper pipes to move the boiler.
  - Fasten the base to the hard standing using the holes provided. Care should be taken to ensure that the base is level.
- 6 Measure the 100mmØ services duct to give at least 10mm inside the casing and to finish flush with the interior wall surface, cut to size and fit the duct. Fit the 100mm sealing ring where the duct enters the casing and seal the joint to the exterior wall and inside the cabinet with a suitable sealant.

INSTALLATION

**BOILER INSTALLATION** 

## FLUE INSTALLATION

#### INSTALLATION NOTES:

- Ensure all the seals are in good condition and seated properly.
- To ease assembly of flue components, grease seals lightly with the solvent free grease supplied.
- A terminal guard must be fitted if the terminal is 2m or less above a surface where people have access.

Refer to separate flue installation manual supplied with the flue kits available for this boiler.

Balanced external oilfit flue kits and components 80/125mm (not supplied):	nØ
External horizontal flue kit	7 716 190 084
In-line elbow 90° x 1	7 716 190 034
Stainless steel terminal guard	7 716 190 050
80/125mmØ High level horizontal external flue kit	7 716 190 057
80/125mmØ Vertical External flue kit	7 716 190 053
80/125mmØ Balanced external flue 1m extension kit	7 716 190 054
80/125mmØ Balanced external flue 90° swept elbow kit	7 716 190 055
80/125mmØ Balanced external flue 45° elbow (2 off) kit	7 716 190 056

**NOTE:** All horizontal flue sections must rise by 52mm for each metre away from the boiler to ensure that the condensate flows back to the boiler for safe disposal via the condensate waste pipe.





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## COMBUSTION CHAMBER

## CAUTION: ISOLATE THE OIL & WATER MAINS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.



## PIPEWORK CONNECTIONS

- A CH flow 22mmØ copper (28mmØ on 25/32 models)
- B DHW flow 22mmØ
- C Water main inlet  $15 \text{mm}\emptyset$
- D CH return 22mmØ copper (28mmØ on 25/32 models)
- E 10mmØ oil supply pipe connection
- F Oil isolating valve (10mmØ)
- G Flexible oil hose
- N Optional combined feed and expansion and open vent
- O CH flow pipe 22mmØ
- P Fixing point for optional return oil pipe
- Q Drain

#### WATER CONNECTIONS:

- All service pipes into the property must pass through the services duct.
- Insulate all the system/supply pipes where the pipes pass through the duct with at least 22mm insulation around the pipes.
- Remove the transit bungs from the pipework connections on the boiler.
- **NOTE:** That surplus water may be present due to factory testing.
- Ensure all pipework is clean.
- Remove the central heating flow pipe (O) from its packaging. Grease the flat washer with the grease supplied and fit the pipe and washer onto the isolation valve as shown.
- Align water pipework through the 100mm Ø duct and connect, ensuring that the expansion tank and control box fit correctly before permanently connecting the pipework.
- Check that all unused sockets have been capped.

#### **OIL SUPPLY CONNECTIONS:**

- **NOTE:** Oil filters and de-aeration devices are not to be fitted within the casing and the fire valve body must be at least 1 metre from the external casing.
- Route the oil supply pipe through the appropriate casing hole as required and connect to the isolating valve (F) and ensure the valve is closed.
- ➤ Connect the flexible oil hose (G) to the isolating valve (F).
- Pass the fire valve sensor through the most appropriate casing hole and locate the capillary in the cut out at the bottom of the hole.
- Clip the sensor into the clip provided at the rear of the control box.
- Rotate the cover plate and seal so it does not cover the capillary, then secure with the screws provided.





WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

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## **PIPEWORK CONNECTIONS**

- H Flue manifold condensate outlet
- J Condensate outlet (21.5mmØ) supplied
- K Condensate pipe not supplied
- L Internal condensate trap
- M Pressure relief (15mmØ)

#### CONDENSATE CONNECTION:

- ➤ Connect 21.5mm polypropylene pipe (K) (not supplied) to the condensate pipe flexible push fit connector (J) before terminating to waste.
- Do not use any solvents, adhesives or lubricants when pushing the pipe into the rubber connector (J).
- Ensure that the condensate pipe runs away from the boiler at a constant fall of 50mm (min.) for every metre.
- Carefully pour 500ml of water into the condensate collection (S) to fill condensate trap.
- Check the water is running away and the condensate pipework joints are water tight.
- Check the flue manifold seal is undamaged and seated correctly.
- Refit flue manifold access cover (T) and secure with screws (U).

IMPORTANT: The condensate trap must be correctly filled to prevent the possibility of potentially harmful flue products escaping via the condensate pipework.

#### PRESSURE RELIEF CONNECTION:

- Connect the pressure relief pipe (M) to a copper discharge pipe (15mmØ min.) and terminate externally to the appliance casing.
- Blank all unused casing holes with the bungs or cover plates and seals supplied. The drain/fire valve capillary hole covers should be rotated so that the unused capillary slot is covered by the cover plate and seal.
- ▶ Refit rear panel.
- Seal all joints where pipes pass through the casing, with suitable waterproof sealant.

INSTALLATION

PIPEWORK CONNECTIONS





#### a) DANFOSS BFP 11 L3 OIL PUMP



#### c) RIELLO RDB OIL PUMP



#### b) SUNTEC AS47C OIL PUMP



#### **OIL BURNER & PUMP**

CAUTION: ISOLATE THE OIL & WATER MAINS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

#### OIL BURNER:

- Check the nozzle (A) and electrode (B) settings are correct for the relevant burner as shown opposite.
- Ensure nozzle (A) is aligned centrally within the combustion head (C).
- Inspect for any visible defects.

IMPORTANT: Whenever replacing the combustion head, ensure that the photocell is lined up with the sight hole.

#### OIL PUMP:

5mm

## Connecting the oil pump for a single pipe system:

The pump is factory set for single pipe operation with the flexible oil hose fitted. Check connections before use.

## Converting the oil pump for a double pipe system:

- 1 Check the inlet hose connection.a) DANFOSS BFP 11 L3:
- Remove pump front cover (A) ensuring a suitable receptacle is used to catch any oil residue.
- Remove changeover screw (B).
- Remove horseshoe washer (C).
- Refit changeover screw (B).
- ▶ Refit front cover (A).
- Remove oil pump return plug (2).
   b) SUNTEC AS47C:
- Remove return port plug (2) and insert grub screw (B).
- c) RIELLO RDB:
- Unscrew return plug (2).
- Screw in by-pass screw (3).
- 2 Connect the flexible oil return hose (not supplied) between the oil pump and the return line connection, and tighten to secure.

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OIL BURNER & PUMP

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

## **REFITTING COMPONENTS**

- Align burner combustion head (A) into boiler housing tube with gasket (B) correctly fitted.
- Push firmly down to compress the gasket (B).
- Tighten burner retainers (C) sufficiently to ensure a good seal.

IMPORTANT: Ensure the gasket is a good seal between the burner combustion head and the boiler housing to prevent flue gases escaping from the combustion chamber into the cabinet.

- Attach the flexible air duct and tighten clamp(D) to secure to the burner air intake.
- 2 Plug burner lead (E) into control box (F).



ίB

C



## ELECTRICS



provide frost protection.



ELECTRICS

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INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



## ELECTRICS

## Electrical components:

- 1 Printed circuit board
- 2 Thermostat boiler high limit3 Thermostat DHW control
- 4 Thermostat CH control
- 5 Indicator lamp boiler mode
- 6 Indicator lamp lock-out
- 7 Manual reset overheat thermostat
- 8 Manual reset flue overheat thermostat
- 9 Manual reset burner lock-out
- 10 Manual reset tank overheat thermostat
- 11 External programmer (not supplied)
- 12 Burner socket
- 13 Burner plug
- 14 Burner control box
- 15 Flow switch
- 16 Circulating pump
- 17 Diverter valve
- 18 Frost stat 19 Frost stat

## Wire colour code:

- br Brown
- bl Blue
- gy Green/Yellow
- r Red
- w White
- y Yellow
- g Grey bk - Black
- or Orange
- pk Pink





## PRE-COMMISSIONING CHECKS -

### APPLIANCE

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

- 1 Check that the service and water pipes are connected correctly.
- Check that all unused sockets are capped.
- 2 Check that the oil supply is kerosene and that the pipework is connected correctly to the oil pump via the supplied flexible oil hose.
- Turn on the main oil supply valve at the tank, check the oil supply pipework and connections. Rectify any leaks.
- 3 Check the flue is correctly fitted and the connections are secure.
- 4 ► Check the condensate pipework is correctly fitted and connected.
- Check the condensate trap is filled with water.

5  $\blacktriangleright$  Check the CH circulating pump is set to 3.

- NOTE: The CH circulating pump is preset to number 3 and should not be altered. The diagrams opposite show the pump outputs.
- NOTE: The cabinet is not load bearing, it only provides weather protection for the boiler inside.

IMPORTANT: If the boiler is not to be commissioned immediately then:

After successfully completing all of the checks and any rectification work, close the water valves, shut off the oil supply and electrically isolate the boiler.

Complete the installation part of the Guarantee Registration Card, and complete a CD10 or its equivalent, to inform the LABC of the installation.

0.4 0.9 0.2 0.1 0 200 400 600 800 100 1200 1400 1600 1800 2000 2200 Litres per hour



PRE-COMMISSIONING CHECKS - APPLIANCE INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



## FILLING THE SYSTEM

- Pull lever (C) up and push to the left to move the diverter valve to the mid-position between ports A and B.
- ▶ Push and hold lever (C) down to lock.
- 2 ► Loosen the automatic tank air vent.
- The pump automatic air vent has a protective cover that must remain in place, this auto air vent needs no adjustment before filling the boiler.
- Refit the protective cover.
- Sealed systems only; check and if required, adjust the expansion vessel pressure using the Schraeder type valve (D).

The charge pressure of the built-in 12 Litre expansion vessel is 0.5 bar as dispatched, which is equivalent to a static head of 5m.

Total system	Initial system	Initial charge
volume (litres)	pressure (bar)	pressure (bar)
180	0.5	0.5
107	1.0	0.5
138	1.0	1.0

If an extra expansion vessel is fitted to the central heating return, adjust this to the same pressure as the appliance internal expansion vessel, refer to separate instructions supplied with the extra expansion vessel.

- 4 Open all system and radiator valves (E).
- Turn on the water main stop cock.
  Open vented systems only; turn on the water to the system feed and expansion

cistern and allow the system to fill.

- Sealed systems only; fill the system to between 1 and 2 bar pressure via a WRAS approved filling link. Monitor the pressure gauge during venting and repressurise if required.
- Check air is being discharged from the automatic air vents.
- Vent all radiators, retighten when completed, check the system and correct any leaks.
- Bleed air from both of the secondary heat exchanger air vents (F).
- Bleed air from the pump using the pump bleed screw.
- 5 Sealed systems only; connect a suitable hose to the Heatslave tank drain. Open the drain valve to reduce the system to the correct pressure, then close the drain valve. Ensure safe disposal of the discharge. Rotate the adjustable pointer on the pressure gauge to record the set system pressure.
- 6 ► Check system and rectify any leaks.
  - Push lever (C) to the left and pull upwards to allow the lever to return to position A.
  - Leave the lever (C) unlocked at position A.



COMMISSIONING











E - Lockout indicator

- A Bleed & pressure gauge port
- B Pressure adjustment
- C Vacuum gauge port
- D Retaining screws cover

#### **BURNER LOCKOUT**

**BURNER LOCKOUT RESET BUTTON (D)** (Under control box)

ALTERNATIVE **BURNER LOCKOUT RESET BUTTON (D)** 



## STARTING THE APPLIANCE

#### IMPORTANT: Never run the appliance when the appliance/system is unpressurised (sealed systems) or empty.

- 1 Check the oil supply is correctly fitted and in good working order before turning on the oil supply valves to the boiler.
- Turn on the main oil supply valve at the tank and draw off at least  $2\frac{1}{2}$  litres of oil until a steady flow of clear uncontaminated oil can be seen as follows:
- · The oil supply to the boiler should be primed before the burner is operated to avoid unnecessary pump wear.
- The use of an oil suction pump will prime and flush through any oil supply set up simply and easily, alternatively the following procedures can be used.

#### • Single pipe gravity feed systems:

- Disconnect the flexible oil hose and open the isolating valve to discharge the oil into a suitable container.
- If a top entry tank has been used the pipework will need to be primed before the oil will discharge under gravity.
- When completed, close the isolating valve, reconnect the flexible oil hose.

#### Double pipe sub-gravity feed systems and single pipe suction lift with de-aerator:

- To prime a de-aerator, disconnect the flexible oil inlet hose (F) from the isolation valve and place in a container of kerosene (G). Connect a spare flexible oil hose (H), to discharge into container (G). Open the isolating valve, turn on the power to the boiler and set the programmer to ON. Prime the de-aerator until there is a steady flow of oil into container (G). Turn off the boiler then reconnect the flexible oil inlet hose (F).
- Turn on the boiler, the oil level in the de-aerator will drop as the oil is used until the oil is drawn from the tank. If the de-aerator empties and the burner locks out before the oil is drawn from the tank, prime the de-aerator again.

#### When the oil reaches the pump, bleed the air from the pump as follows:

- Open the isolating valve and the oil pump bleed valve (A) to discharge into a suitable container once the boiler is started up.
- Switch on the electricity supply to the boiler.
- Set the programmer to ON for CH and DHW.
- Turn on the boiler CH control thermostat. Allow the burner to run through to lockout indicated by the illumination of the lockout indicator (E).

If no oil comes out of the port valve A, then re-prime the oil line as detailed above.

- Wait 2 minutes then press the lockout reset button (D).
- Repeat the procedure until a steady stream of oil, without air, runs from the bleed port, then relock the bleed port (A).
- Switch off the boiler.
- Remove the oil pump filter, clean with kerosene and refit. The internal filter is accessed by removing

the oil pump cover on the Danfoss BFP 11 L3, Suntec AS47C and Riello RDB.

Safely dispose of the container/discharge.



STARTING THE APPLIANCE

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INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

DANFOSS

PUMP

SHOWN









A - Bleed & pressure gauge port





RIFLLO

**RDB OIL PUMP** 

mm

C - Vacuum gauge port B - Pressure adjustment







12kW





WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010) Bosch Group

## STARTING THE APPLIANCE

- 2 Remove plastic cover from the burner casing (there is no plastic cover on the Riello burner).
- Fit a suitable pressure gauge to port (A) on the oil pump.

#### **IMPORTANT: RIELLO BURNERS.**

If changing the burner output, ensure the position of the air damper disk is correct for the desired output. Refer to the table on the following page.

#### > 12/18 - RIELLO RDB 1

Adjust position of the air damper disc to suit the burner output (see chart on the following page), located as shown in the diagram opposite. Access is by removing the two star screws (SC) to release the air inlet manifold.

- 18/25 RIELLO RDB 2.2 The damper disk should not be moved, as it is required for all three outputs, 18, 21.5 and 25kW.
- Adjust the air shutter (L) and pump pressure (B) as shown in the table opposite. The burner should ignite following a pre-ignition period of approximately 15 seconds.
- NOTE: The RIELLO control box has an 11 second delay before the start of the pre-ignition.

#### Boiler lockout indicator on:

If the burner fails to establish a normal firing pattern or flame failure occurs the flame monitoring photocell mounted in the burner body will alert the burner control box to shut the burner down and provide a safe lockout state indicated by the illumination of the lockout indicator (E).

- Wait 2 minutes then press the lockout reset button (D) to initiate another start sequence.
- Repeat procedure until a flame is established.
- 3 > Start and run for 3 minutes then switch off.
  - Check for after-spurting from the nozzle, indicated by oil saturation on the combustion head (F).
  - If after-spurting occurs:
  - Release the burner retainers.
  - Remove the burner, combustion head (F). and electrodes, hold the burner vertical to unscrew the nozzle and fill the nozzle holder with oil.
- ▶ Refit nozzle, electrodes, combustion head (F) and the burner.
- Restart and run for 3 minute intervals until after-spurting stops.
- 4 > Start and run for 20 minutes.
  - Remove sampling point plug (K) to check the smoke reading is between 0-1. If the smoke level is above 1, check the combustion settings are correct and the oil nozzle is in good condition.
- NOTE: Smoke readings may be inaccurate until the smoke from burning organic binder in the access door insulation has ceased.

COMMISSIONING



A - Bleed & pressure gauge port

SUNTEC AS47C OIL PUMP



С B

B - Pressure adjustment C - Vacuum gauge port

RIELLO

 $\square$ 

**RDB OIL PUMP** 

С





#### NOMINAL BOILER RATING AT NORMAL OPERATING TEMPERATURE **USING 28sec KEROSENE:**

## STARTING THE APPLIANCE

- Check the CO<sub>2</sub> levels and adjust the air shutter (L) setting according to the table opposite.
- Check the flue gas temperature is close to the values shown in the table.

If the flue gas temperature is too high and the baffles are correctly fitted, then reduce the oil pump pressure (B) 5-10 p.s.i. to compensate for nozzle variations.

- Turn off the electrical supply.
- Isolate the oil supply to the burner.
- Remove the oil pressure gauge.
- ▶ Refit the blanking plug (A).
- Check and rectify any oil leaks.

5 Switch on the oil supply.

- Switch on the electrical supply.
- Restart the boiler and run for 5 minutes.
- ▶ Recheck the CO<sub>2</sub> levels and if required, adjust the air shutter setting (L) to obtain the correct CO<sub>2</sub> level.

NOZZLE	OIL PUMP PRESSURE	FUEL FLOW RATE		APPROX FLUE GAS	%CO2	APPROX. AIR	AIR DAMPER	APPLIANCE			
								INPUT		OUTPUT	
	(p.s.i.)	Kg/h	l/h	TEMP. (°C)		SETTING	DISC	kW	Btu/hr	kW	Btu/hr
12/18 - Ben	itone St	erlin	g 40 E	Burner:							
0.35 80°SR	115	1.04	1.32	66	11.5	2.5	N/A	12.4	42300	12	40900
0.45 80°S	115	1.29	1.63	70	12.0	4.5	N/A	15.5	52900	15	51200
0.50 80°ES	140	1.55	1.96	73	12.5	5.25	N/A	18.6	63500	18	61400
18/25 - Be	ntone S	terli	ng 50	Burner:							
0.50 80°EH	130	1.56	1.98	72	11.5	4.25	N/A	18.6	63300	18	61400
0.55 80°EH	145	1.86	2.36	79	12.0	6.0	N/A	22.2	75100	21.5	73400
0.65 80°EH	150	2.17	2.75	82	12.5	8.0	N/A	25.8	87900	25	85300

0.35 80°SR	105	1.04	1.32	64	12.0	4.5	12kW	12.4	42300	12	40900
0.45 60°ES	120	1.29	1.63	67	12.0	3.0	15-18kW	15.5	52900	15	51200
0.50 60°ES	125	1.55	1.96	72	12.5	4.5	15-18kW	18.6	63500	18	61400

#### 18/25 - Riello RDB 2.2 Burner

0.50 60°ES	125	1.56	1.98	75	11.5	2.0	18-25kW	18.6	63300	18	61400
0.65 60°ES	120	1.86	2.36	78	12.0	3.0	18-25kW	22.2	75100	21.5	73400
0.75 60°ES	115	2.17	2.75	84	12.5	4.5	18-25kW	25.8	89700	25	85300

#### 25/32 - Riello RDB 2.2 Burner

0.75 60°ES	105	2.15	2.72	78	11.5	3.0	N/A	25.5	87040	25	85300
0.75 60°ES	140	2.45	3.10	80	12.0	4.0	N/A	29.1	99200	28.5	97200
0.85 60°ES	150	2.75	3.48	83	12.5	5.0	N/A	32.7	111400	32	109200



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INOISSIM







## STARTING THE APPLIANCE

#### Domestic hot water:

1 Set the CH/DHW programmer to OFF. Fully open a hot water tap.

The burner should be OFF and the circulating pump ON.

- 2 Close the hot water tap.
- ▶ Set the DHW thermostat control (C) to minimum as shown.
- Set the programmer to DHW ON. The burner should be ON with the circulating pump to heat the water in the Heatslave external tank.

When minimum set temperature is reached the burner and circulating pump will switch off.

- 3 Fully open a hot water tap. The burner should be OFF and the circulating pump ON.The burner will turn ON when the DHW thermostat calls for heat.
- Check the water flow rate using a suitable measuring container; 12/18KW 15 litres/min
  - 18/25kW 18 litres/min\*
- 25/32kW 22 litres/min\*
- \* Manually regulate using the water main inlet isolating valve on the boiler.
- 4 Fully close the hot water tap.
- Check the burner and circulating pump\*\* switch off.
- \*\*The high limit thermostat may activate pump overrun until the correct temperature is restored.















INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

#### STARTING THE APPLIANCE

#### Central heating:

- 1 Open all radiator valves.
- Set room thermostat to maximum.
- Set programmer to ON for CH.
- Turn the DHW thermostat control (C) fully anti-clockwise.
- Turn the CH thermostat control (D) to max.

The burner should be ON with the circulating pump. The diverter valve (E) should open to port B for CH.

- Ensure all radiators are heating up evenly and balance the system to the temperature difference required across the heating flow and return relevant to the heating load.
- 2 Set the room thermostat to minimum. The burner and circulating pump should be off. The diverter valve (E) should return to port A for DHW (default).

#### Domestic hot water & central heating:

3 > Set the room thermostat to maximum.

- Set the programmer to ON for DHW & CH.
   Turn the DHW thermostat control (C) fully anti-clockwise.
- Set the CH thermostat control (D) to max.

The burner should be ON with the circulating pump. The diverter valve (E) should open to port B for CH.

4 > Set the DHW thermostat control (C) to max. The diverter valve (E) should move to port A and divert the flow to the Heatslave tank.

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### WATER TREATMENT

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

### FLUSHING (Central Heating):

- 1 ▶ Switch off the boiler.
- Open vented systems only: turn off the water to the system header tank.
- Open all radiator valves/drain cocks (C) and drain the system while the appliance is hot. Close drain cocks (C).
- 2 Add a suitable flushing agent and refill the system at the correct strength for the system condition in accordance with the manufacturer's instructions.
- Vent the boiler (there are two vent points (A) at the top of the secondary heat exchanger. Only one may be in use, the other may be obscured by side fluing.
- Always vent (A) and the vent screw (B) on the pump and all radiators. Run the boiler/system at normal operating
- temperature for the time stated by the flushing agent manufacturer.
- 3 Drain and thoroughly flush the system and boiler (C) to remove the flushing agent and debris.

#### **INHIBITOR** (Central Heating):

- 4 Check drain cocks and manual air vents are closed and all radiator valves are open.
- 5 Add a suitable inhibitor, (or combined inhibitor/anti-freeze if the system is exposed to freezing conditions) to the heating system in accordance with the manufacturers instructions.

The inhibitor or combined inhibitor/anti-freeze must not cause damage to the materials within the boiler (mild steel, stainless steel, copper and brass) and any other materials/components within the system.

- Open vented systems only: turn on the water to the system header tank and allow the system to fill.
- Sealed systems only: fill the system to between 1 and 2 bar via a WRAS approved filling loop. Check the system pressure during venting and repressurise if necessary.
- 6 Vent the boiler (there are two vent points (A) at the top of the secondary heat exchanger. Only one may be in use, the other maybe obscured by side fluing. Always vent (A) and the vent screw (B) on the pump and all radiators; retighten vents when complete.
- 7 Record the date on the guarantee card when the inhibitor was added to the system .
  - NOTE: The concentration level of inhibitor in the system should be checked every 12 months or sooner if system content is lost.

The addition of sealing agents to the system water is not advised as this can cause problems with deposits left in the heat exchanger and invalidate the appliance and heat exchanger warranty .



WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



# FINISHING COMMISSIONING -

### **APPLIANCE**

- 1 Refit the top panel and press down to compress the seal when fitting the securing screws (A).
- 2 Push the front panel up behind the top panel and push in at the base to secure the screws (B) with the tool provided.

Always apply pressure at the edges of the panels when securing to avoid accidental damage.

#### Handover:

- Complete the guarantee registration card, commissioning checklist (at the rear of this manual) and a CD11 or an equivalent commissioning form.
- Set up the controls and show the user how to operate all the controls shown in the User Guide, and all system controls.
- Where applicable, instruct the customer how to repressurise the system.
- If the appliance is unused and exposed to freezing conditions, shut off all the mains supplies and drain the system and boiler to prevent damage to the system and boiler.
- **NOTE:** Release drain point (K) to drain the secondary heat exchanger.

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



### INSPECTION AND SERVICE

CAUTION: ISOLATE THE WATER, ELECTRICITY AND OIL MAINS SUPPLIES **BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY** PRECAUTIONS.

DO NOT USE PRESSURE WASHERS OR STEAM CLEANERS ON THIS APPLIANCE OR ITS CABINET.

WARNING: EXTERNAL EQUIPMENT **OPERATED AT 230 VOLTS SHOULD NOT BE SERVICED OR REPAIRED UNDER** ADVERSE WEATHER CONDITIONS

#### Routine servicina:

To maintain efficient boiler operation, the following should be carried out at least once a year:

Carry out a pre-service check and note any operational faults:

#### ▶ Pre-Service Check:

1 > Undo the screws at the base of the front panel using the tool provided and pull the panel down and out to remove. Store safely away from the working area.

Operate the appliance and system and note any faults which may need to be corrected during the service.

- Switch into service mode at switch (A).
- 2 Depress locking ears and unplug burner lead (B) from control box (C).
- An adaptor lead is available to allow mains voltage service aids to be operated from the service connection (G). (Service lead Part No. 8 716 113 483 0).
- 3 Loosen clip (D) to detach air duct.
- 4 Unscrew burner retainers (E) to release the burner combustion head (F).
- Lift burner away, taking care not to over strain the flexible oil hose/s or connections.

See the following instructions for detail of some of the service requirements listed below:

- Check and clean the burner.
- Replace burner nozzle and flexible oil hose/s.
- Check and clean the baffle retainers.
- Check and clean the baffles.
- Check and clean the heat exchangers surfaces.
- Check the combustion chamber access door insulation board.
- Check that the flue system is unobstructed and clean as necessary.
- Clean or replace all oil filters.
- Check that the condensate system is not obstructed, clean and refill the condensate trap as necessary.
- Sealed systems only: The PRV is a safety device and must be checked for correct operation.

The expansion vessel pressure must be checked and adjusted as required.

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# RIELLO RDB 1 & 2.2







- A Retaining screws cover
- B Cover oil pump





### INSPECTION AND SERVICE

### 1 Clean the Burner:

- Remove the air intake cover (H) and clear
- any debris from the air intake and air damper. Disassemble the burner to allow access to
- the fan impeller.
- Check the condition of the gaskets between these parts and replace if necessary.
- Note the position of the air damper
- adjustment and check the air damper moves freely.
- Clean both sides of the fan impeller and remove any debris from the burner housing.
- Check that the impeller rotates freely.
- Reassemble the components.
- Remove the combustion head (K) and thoroughly clean any deposits.
- Remove the nozzle (E).

#### 2 Bentone Sterling 40 & 50 12/18 & 18/25 Inspection of Mechanical Shut-off Valve:

- Fasten an M5 screw, with a minimum length of 30mm, into the threaded hole (L) and pull
- the screw to withdraw the check valve (M).Check that the nozzle holder (N) is clear of any debris and clean if necessary.
- Check that the three holes in the check valve (M) are clear of any debris. Check the condition of the 'O' ring (O). Discard the check valve if the holes cannot be cleared, if the unit is defective or if the 'O' ring is damaged and replace with a new one.
- Refit the check valve.

### Riello RDB 1 & 2.2

### 12/18, 18/25 & 25/32

 Check the nozzle holder is clear of any debris and clean if necessary.

#### ALL MODELS

Fit a new oil atomising nozzle (E).

# DO NOT dismantle the nozzle and DO NOT clean the nozzle tip.

- Check the electrodes (F) and reset if necessary as shown opposite.
- Refit the combustion head. Check that the nozzle (E) lies centrally in the combustion head and the head settings are as shown.
   Ensure that the photo cell is lined up with the
- sight hole.Withdraw the photocell (P) from its housing
- and wipe clean.
- Remove the oil pump internal filter, clean in kerosene and reassemble.

The internal filter is accessed by removing screws (A) and the oil pump cover (B) on the Danfoss BFP 11 L3, Suntec AS47C and Riello RDB.

#### IMPORTANT

- Replace the standard flexible oil hose/s at every annual service to prevent the possibility of oil leakage.
- Reassemble the burner components.
- Check the sponge O-ring seal located around the combustion head and replace if necessary.

This seal must be in good condition since failure will cause flue gases to escape into the room.



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Plan sectional view 12/18kW & 18/25kW







# INSPECTION AND SERVICE

### External oil filter:

• Remove the paper element from the external oil filter and replace it. If the filter contains a washable element, thoroughly clean in kerosene and reassemble into the filter.

#### Clean the boiler: Manifold access:

- Release screws (A) to remove the flue manifold access cover (B) and clear any debris. • Check the flue system and clean if necessary.
- ▶ Remove the baffle retainer (H) and baffles (I) from the secondary heat exchanger.
- Check and clean the secondary heat exchanger surfaces.
- NOTE: Do not use wire brushes and cleaning agents to clean the stainless steel secondary heat exchanger components.
- Check the condensate route (C) is clear.
- The condensate trap (D) should be removed and checked for debris.
- ▶ Release the pipe locking tab (E) and disconnect the flexible pipe (F) from the top of the trap and move the flexible pipe up away from the trap.
- Release the trap locking tab (G) and move the trap up and back to remove from it mountings.
- Clean the trap by flushing with water.
- Check the O ring seals and replace if necessary, grease the seals with a solvent free grease.
- Refit the trap making sure that the locking tabs are locked in place.
- Pour 500ml of water into drain ( C ) to refill the condensate trap.
- Clean the secondary heat exchanger baffles (I) if necessary and refit correctly.
- Refit the baffle retainer (H).
- Check the seal on the manifold access cover (K) and replace if necessary.
- Refit the flue manifold access cover (B) and secure with screws (A).

### Combustion chamber:

- Release the M10 retaining nuts and washers (L) and remove combustion chamber access door (M).
- Check the fibreglass rope seal on the combustion chamber access door (M) and replace if necessary.
- Remove and check the baffle retainer (N).
- Remove the baffles (O), clean and check the condition of the baffles and the acoustic insulation. Replace any baffles or insulation pads considered to be badly corroded/degraded.
- > Thoroughly clean all of the heat exchanger surfaces using a suitable brush and clear all loose debris from the combustion chamber.
- Check the condition of the combustion chamber access door insulation. If the insulation is damaged the door assembly must be replaced.
- Refit the items in reverse order ensure the baffles (O) and baffle retainers (N) are correctly fitted for the boiler output as shown in the plan view opposite.
- Refit combustion chamber door (M). IMPORTANT: Secure with nuts and washers (L) and tighten, using the sequence shown in figure, until the chamber door is firmly secured, do not over tighten the nuts.



WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)



# NOMINAL BOILER RATING AT NORMAL OPERATING TEMPERATURE USING 28sec KEROSENE:

	OIL PUMP PRESSURE (p.s.i.)	PUMP	PUMP	OIL		OIL				JEL	APPROX FLUE	APPROX. AIR	APPLIANCE			
NOZZLE				FLOW	/ RATE	GAS	%CO2	AIR	DAMPER	INF	PUT	OL	ITPUT			
		Kg/h	l/h	TEMP. (℃)		SETTING	DISC	kW	Btu/hr	kW	Btu/hr					
12/18 - Ben	tone St	erlin	g 40 E	Burner:												
0.35 80°SR	115	1.04	1.32	66	11.5	2.5	N/A	12.4	42300	12	40900					
0.45 80°S	115	1.29	1.63	70	12.0	4.5	N/A	15.5	52900	15	51200					
0.50 80°ES	140	1.55	1.96	73	12.5	5.25	N/A	18.6	63500	18	61400					
18/25 - Be	ntone S	terlir	ng 50	Burner:												
0.50 80°EH	130	1.56	1.98	72	11.5	4.25	N/A	18.6	63300	18	61400					

0.50 80°EH	130	1.56	1.98	72	11.5	4.25	N/A	18.6	63300	18	61400
0.55 80°EH	145	1.86	2.36	79	12.0	6.0	N/A	22.2	75100	21.5	73400
0.65 80°EH	150	2.17	2.75	82	12.5	8.0	N/A	25.8	87900	25	85300

### 12/18 - Riello RDB 1 Burner

0.35 80°SR	105	1.04	1.32	64	12.0	4.5	12kW	12.4	42300	12	40900
0.45 60°ES	120	1.29	1.63	67	12.0	3.0	15-18kW	15.5	52900	15	51200
0.50 60°ES	125	1.55	1.96	72	12.5	4.5	15-18kW	18.6	63500	18	61400

### 18/25 - Riello RDB 2.2 Burner

0.50 60°ES	125	1.56	1.98	75	11.5	2.0	18-25kW	18.6	63300	18	61400
0.65 60°ES	120	1.86	2.36	78	12.0	3.0	18-25kW	22.2	75100	21.5	73400
0.75 60°ES	115	2.17	2.75	84	12.5	4.5	18-25kW	25.8	89700	25	85300

#### 25/32 - Riello RDB 2.2 Burner

0.75 60°ES	105	2.15	2.72	78	11.5	3.0	N/A	25.5	87040	25	85300
0.75 60°ES	140	2.45	3.10	80	12.0	4.0	N/A	29.1	99200	28.5	97200
0.85 60°ES	150	2.75	3.48	83	12.5	5.0	N/A	32.7	111400	32	109200

### INSPECTION AND SERVICE

#### Fire valve:

• Check that the oil supply pipe has a fire valve fitted at least 1m away from the appliance with the fire valve sensor located within the appliance case. A fire valve sensor clip (A) is provided for this purpose.

#### Re-commission the burner:

- Align burner combustion head (B) into the boiler housing tube with gasket (C) correctly fitted.
- > Push firmly down to compress the gasket (C).
- Tighten burner retainers (D) sufficiently to ensure a good seal.

#### IMPORTANT:

Ensure the gasket is a good seal between the burner combustion head and the boiler housing to prevent flue gases escaping.

- Refit flexible air duct and secure with clip (E).
- 2 ▶ Plug burner lead (F) into control box (G). • Connect an oil pressure gauge to the oil pump, run the burner and check the oil pressure is correct for the required boiler output. Check that the smoke reading is between 0 and 1, if the smoke reading is above 1 check the air setting. If the air setting is correct check that the burner has been reassembled correctly. Allow the boiler to warm up then check the combustion settings are correct as indicated in the table below, adjust the CO2 if necessary using the air shutter. When the combustion is correct turn off the boiler, remove the pressure gauge and refit the blanking plug and plastic cover.

#### Refit panels:

- 3 Refit the top panel and press down to compress the seal when fitting the securing screws.
- Push the front panel up behind the top panel and push in at the base to secure the screws with the tool provided.

#### After service handover:

- Make a note of the date of any water treatment.Set the controls back to the users
- requirements.
- Complete the service interval record at the back of this manual and a CD11 or an equivalent form.
- If the appliance is unused and exposed to freezing conditions; shut off all the mains supplies, isolate the boiler and drain the system and boiler, including the secondary heat exchanger.

INSPECTION AND SERVICE

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)





### **BENTONE Sterling 40 burner**

### SHORT PARTS LIST 12/18

1 Burner - Sterling 40 Part Number: 8 716 112 507 0 2 Combustion head - burner Part Number: 8 716 112 604 0 3 Control box Satronic DKO 970 Part Number: 8 716 142 396 0 4 Photocell Satronic MZ770s Part Number: 8 716 156 692 0 5 Control box base Satronic S98 12 pole Part Number: 8 716 157 042 0 6 Ignition electrode Part Number: 8 716 142 752 0 7 Motor Part Number: 8 716 156 645 0 8 Oil pump - Danfoss BFP 11 L3 Part Number: 8 716 142 736 0 8a Oil pump - Suntec AS47C Part Number: 8 716 157 014 0 9 Transformer (Excludes cable) Part Number: 8 716 156 696 0 10 Mechanical shut-off valve Part Number: 8 716 156 658 0 11 Flexible oil line kit Part Number: 8 716 115 312 0 12 Burner 'O' ring gasket Part Number: 8 716 140 902 0 13 Heating control thermostat Part Number: 8 716 107 621 0 14 Auto reset High Limit thermostat Part Number: 8 716 107 640 0 15 Manual reset Boiler thermostat Part Number: 8 716 107 625 0 16 Manual reset flue thermostat Part Number: 8 716 107 624 0 17 DHW control thermostat Part Number: 8 718 685 283 0 18 Manual reset tank thermostat Part Number: 8 718 685 269 0 19 Circulation pump UPS 15-60 Part Number: 8 718 685 525 0 20 Control board Part Number: 8 718 685 261 0 21 Cleaning brush Part Number: 8 716 109 428 0 22 Manifold access cover seal Part Number: 8 716 107 536 0 23 Secondary Heat Exchanger gasket Part Number: 8 716 112 954 0 24 Frost thermostat Part Number: 8 716 142 393 0 25 Service lead Part Number: 8 716 113 483 0 26 Spare 1/4 turn cabinet key Part Number: 8 716 114 013 0 27 Oil nozzle 0.35 80° SR (12kW output) Part Number: 8 716 112 628 0 0.45 80° S (15kW output) Part Number: 8 716 106 197 0 0.50 80° ES (18kW output) Part Number: 8 716 156 669 0

WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

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SHORT PARTS LIST BENTONE 40 - 12/18



### **BENTONE Sterling 50 burner**

### SHORT PARTS LIST 18/25

1 Burner - Sterling 50 Part Number: 8 716 112 570 0 2 Combustion head - burner Part Number: 8 716 108 573 0 3 Control box Satronic DKO 970 Part Number: 8 716 142 396 0 4 Photocell Satronic MZ770s Part Number: 8 716 156 692 0 5 Control box base Satronic S98 12 pole Part Number: 8 716 157 042 0 6 Ignition electrode Part Number: 8 716 142 752 0 7 Motor Part Number: 8 716 156 645 0 8 Oil pump - Danfoss BFP 11 L3 Part Number: 8 716 142 736 0 8a Oil pump - Suntec AS47C Part Number: 8 716 157 014 0 9 Transformer (Excludes cable) Part Number: 8 716 156 696 0 10 Mechanical shut-off valve Part Number: 8 716 156 658 0 11 Flexible oil hose kit Part Number: 8 716 115 312 0 12 Burner 'O' ring gasket Part Number: 8 716 140 902 0 13 Heating control thermostat Part Number: 8 716 107 621 0 14 Auto reset High Limit thermostat Part Number: 8 716 107 640 0 15 Manual reset Boiler thermostat Part Number: 8 716 107 625 0 16 Manual reset flue thermostat Part Number: 8 716 107 624 0 17 DHW control thermostat Part Number: 8 718 685 283 0 18 Manual reset tank thermostat Part Number: 8 718 685 269 0 19 Circulation pump UPS 15-60 Part Number: 8 718 685 525 0 20 Control board Part Number: 8 718 685 261 0 21 Cleaning brush Part Number: 8 716 109 428 0 22 Manifold access cover seal Part Number: 8 716 107 536 0 23 Secondary Heat Exchanger gasket Part Number: 8 716 112 954 0 24 Frost thermostat Part Number: 8 716 142 393 0 25 Service lead Part Number: 8 716 113 483 0 26 Spare 1/4 turn cabinet key Part Number: 8 716 114 013 0 27 Oil nozzle 0.50 80° EH (18kW output) Part Number: 8 716 156 672 0 0.55 80° EH (21.5kW output) Part Number: 8 716 156 671 0 0.65 80° EH (25kW output) Part Number: 8 716 110 362 0

SHORT PARTS LIST 18/25

INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)





# **RIELLO RDB 1 burner**

### SHORT PARTS LIST 12/18

1 Burner - Riello RDB 1 12/18 Part Number: 8 718 685 873 0 2 Combustion head - LD2SX (Short) Part Number: 8 718 685 902 0 3 Control box MO535 Part Number: 8 718 682 250 0 4 Photocell Part Number: 8 716 109 193 0 5 Ignition electrode Part Number: 8 716 109 183 0 6 Motor Part Number: 8 716 109 186 0 7 Oil pump - Riello RDB Part Number: 8 716 115 297 0 8 Flexible oil hose kit Part Number: 8 716 115 312 0 9 Burner 'O' ring gasket Part Number: 8 718 682 439 0 10 Heating control thermostat Part Number: 8 716 107 621 0 11 Auto reset High Limit thermostat Part Number: 8 716 107 640 0 12 Manual reset Boiler thermostat Part Number: 8 716 107 625 0 13 Manual reset flue thermostat Part Number: 8 716 107 624 0 14 DHW control thermostat Part Number: 8 718 685 283 0 15 Cleaning brush Part Number: 8 716 109 428 0 16 Manifold access cover seal Part Number: 8 716 107 536 0 17 Secondary Heat Exchanger gasket Part Number: 8 716 112 954 0 18 Frost thermostat Part Number: 8 716 142 393 0 19 Manual reset tank thermostat Part Number: 8 718 685 269 0 20 Circulation pump UPS 15-60 Part Number: 8 718 685 525 0 21 Control board Part Number: 8 718 685 261 0 22 Service lead Part Number: 8 716 113 483 0 23 Spare 1/4 turn cabinet key Part Number: 8 716 114 013 0 24 Oil nozzle 0.35 80° SR (12kW output) Part Number: 8 716 112 628 0

0.45 60° ES (15kW output) Part Number: 8 716 156 679 0

0.5 60° ES (18kW output) Part Number: 8 716 156 671 0



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WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

SHORT PARTS LIST RIELLO RDB 1 - 12/18



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# **RIELLO RDB 2.2 burner**

### SHORT PARTS LIST 18/25

1 Burner - Riello RDB 2.2 18/25 Part Number: 8 718 685 836 0 2 Combustion head - LD2SX (Short) Part Number: 8 718 685 872 0 3 Control box MO535 Part Number: 8 718 682 250 0 4 Photocell Part Number: 8 716 109 193 0 5 Ignition electrode Part Number: 8 716 109 183 0 6 Motor Part Number: 8 716 109 186 0 7 Oil pump - Riello RDB Part Number: 8 716 115 297 0 8 Flexible oil hose kit Part Number: 8 716 115 312 0 9 Burner 'O' ring gasket Part Number: 8 718 682 439 0 10 Heating control thermostat Part Number: 8 716 107 621 0 11 Auto reset High Limit thermostat Part Number: 8 716 107 640 0 12 Manual reset Boiler thermostat Part Number: 8 716 107 625 0 13 Manual reset flue thermostat Part Number: 8 716 107 624 0 14 DHW control thermostat Part Number: 8 718 685 283 0 15 Cleaning brush Part Number: 8 716 109 428 0 16 Manifold access cover seal Part Number: 8 716 107 536 0 17 Secondary Heat Exchanger gasket Part Number: 8 716 112 954 0 18 Frost thermostat Part Number: 8 716 142 393 0 19 Manual reset tank thermostat Part Number: 8 718 685 269 0 20 Circulation pump UPS 15-60 Part Number: 8 718 685 525 0 21 Control board Part Number: 8 718 685 261 0 22 Service lead Part Number: 8 716 113 483 0 23 Spare 1/4 turn cabinet key Part Number: 8 716 114 013 0 24 Oil nozzle 0.5 60° ES (18kW output) Part Number: 8 716 156 671 0

0.65 60° ES (21,5kW output) Part Number: 8 716 115 843 0

0.75 60° ES (25kW output) Part Number: 8 716 106 156 0

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SHORT PARTS LIST RIELLO RDB 2.2 - 18/25 INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)





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# **RIELLO RDB 2.2 burner**

### SHORT PARTS LIST 25/32

1 Burner - Riello RDB 2.2 25/32 HE Part Number: 8 716 112 512 0 2 Combustion head - burner Part Number: 8 716 112 521 0 3 Control box MO535 Part Number: 8 718 682 250 0 4 Photocell Part Number: 8 716 109 193 0 5 Ignition electrode Part Number: 8 716 109 183 0 6 Motor Part Number: 8 716 109 186 0 7 Oil pump - Riello RDB Part Number: 8 716 115 297 0 8 Flexible oil hose kit Part Number: 8 716 115 312 0 9 Burner 'O' ring gasket Part Number: 8 718 682 439 0 10 Heating control thermostat Part Number: 8 716 107 621 0 11 Auto reset High Limit thermostat Part Number: 8 716 107 640 0 12 Manual reset Boiler thermostat Part Number: 8 716 107 625 0 13 Manual reset flue thermostat Part Number: 8 716 107 624 0 14 DHW control thermostat Part Number: 8 718 685 283 0 15 Cleaning brush Part Number: 8 716 109 428 0 16 Manifold access cover seal Part Number: 8 716 107 536 0 17 Secondary Heat Exchanger gasket Part Number: 8 716 112 954 0 18 Frost thermostat Part Number: 8 716 142 393 0 19 Manual reset tank thermostat Part Number: 8 718 685 269 0 20 Circulation pump UPS 15-70 Part Number: 8 718 685 526 0 21 Control board Part Number: 8 718 685 261 0 22 Service lead Part Number: 8 716 113 483 0 23 Spare 1/4 turn cabinet key Part Number: 8 716 114 013 0 24 Oil nozzle 0.75 60° ES (25 & 28.5kW output) Part Number: 8 716 106 156 0

0.85 60° ES (32kW output) Part Number: 8 716 110 083 0



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WORCESTER INSTALLATION & SERVICING INSTRUCTIONS FOR WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 389d (03/2010)

SHORT PARTS LIST RIELLO RDB 1 - 12/18



PROBLEM	CAUSE	REMEDY
LOCKOUT:		
Pulsation on start	Combustion settings incorrect	Set up as in installation instructions
	Faulty nozzle	Replace nozzle
Intermittent lockout	Bad electrical connection	Check control box/electrical connections
	Intermittent flame detection fault	See flame detection fault
Burner motor fails to	Faulty motor or electrical supply	Check for 230v at motor plug during
operate	to motor Control box fault	startup period Replace control box
Flame detection	Photocell filmed over (dirty)	Wipe clean
fault	Photocell faulty	Replace
	Control box faulty	Replace
Incorrect CO <sub>2</sub>	Air adjustment fault	Set up as in installation instructions
	Oil pressure incorrect	Set up as in installation instructions
No oil from nozzle	No oil at pump	Check and refill oil tank/bleed oil line
		Check and clean filters & valves from oi tank to boiler
	Air in pump	Bleed pump
	Nozzle blocked	Replace nozzle
	Faulty pump or drive	Replace
	Faulty mechanical shut off valve	Clean or replace
	(12/18 & 18/25 only)	
Ignition failure	Electrode settings incorrect	Set up as in installation instructions
•	Faulty ignition transformer	Replace
	Open circuit ignition	Check and replace electrodes or high tension leads if necessary
	Faulty control box or electrical	Correct control box electrical
	connections not properly made	connections or replace control box
BURNER FAILS	No power to boiler	Check electrical / control circuit
TO START	Faulty boiler thermostat	Check by temporarily linking out high limit and control thermostats
	Programmer open circuit	Check by temporarily linking 8 & 9 on the connector
	Faulty control box	Replace
HIGH SMOKE	Air intake/flue blocked	Check & clear air intake/flue
NUMBER	Incorrect combustion settings	Set up as in installation instructions
	Oil pressure incorrect	Adjust to correct pressure
	Incorrect components used on combustion head	Check with installation instructions
	Faulty nozzle	Replace nozzle

# FAULT FINDING

### **BOILER LOCKOUT :**

Indicated by the illumination of the 'Lockout' indicator on the fascia. To reset, wait 2 minutes then press the lockout reset button.

Also refer to fault finding logic on pages 51 and 52.

FAULT FINDING & DIAGRAMS

> UNDER NO CIRCUMSTANCES MUST AN APPLIANCE BE LEFT TO OPERATE WITH ANY CONTROL LINKED OUT OR OVERRIDDEN.

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PROBLEM	CAUSE	REMEDY	FAULT FINDING
FAULTY BOILER OPERATION:			
Noisy operation	Pump noise from air in pump or worn pump	Bleed air from pump or replace pump	
	Worn motor bearings	Replace motor	
	Fan out of balance	Replace fan	
Boiling	Faulty boiler thermostat	Replace if necessary	
	Short circuit boiler thermostat	Take out of circuit to check	
	Thermostat bulb not fully home in pocket	Ensure bulb is pushed fully home	
	No primary water circulation	Check system / circulating pump & tank overheat thermostat	
Short Cycling	Burner rating incorrect	Correct burner rating	
	Boiler thermostat differential incorrect	Replace boiler thermostat	
	External controls not operating correctly	Check and correct external controls	
OIL SMELLS:	Blocked flue, fumes on startup	Check seals/gaskets	
	Oil soaked boiler, faulty burner operation, numerous lockouts	Rectify burner operation and lockouts	
	Odour in cabinet, oil leaks from pipework, flexible hoses connections	Rectify oil leaks, replace components if necessary	



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This operation instruction is provided to assist competent and suitably qualified engineers to locate and rectify faults. Whilst every effort has been taken to ensure the information given is correct and complete we cannot guarantee that every eventuality has been covered. Worcester, Bosch Group cannot be held responsible for costs incurred by persons not deemed to be competent.

# RIELLO CONTROL BOX OPERATION

STATUS	CODE	ADDITIONAL INFORMATION
Operational Codes		
OFF	OFF	
Initial check time (11 seconds) before pre-purge	OFF	
Pre-purge (15 seconds)	ORANGE Flashing	
Safety time (maximum 5 seconds)	GREEN Flashing	Only when the solenoid valve is energised with no flame signal.
Running	GREEN	
Lock-out/Error Codes		
False light before ignition	GREEN, RED	
Under voltage or over voltage	RED, ORANGE	
lock-out for no flame during safety time	RED	
Lock-out for false flame signal / Lock-out for burner control error	RED Flashing	
Lock-out for maximum number of restarts	RED Fast flashing	
Pump Priming Cycle		
Pump priming cycle	GREEN, ORANGE, RED	<ul> <li>In the lock-out condition, the oil pump can be primed for 30 seconds:</li> <li>1. Press the remote reset button for more than 6 seconds and then release. The control box lock-out reset will blink quickly green, orange and red.</li> <li>2. Press the burner reset button again and release within 3 seconds and pump priming starts.</li> </ul>

#### Lock-out and Reset

The control box can be reset of 5 times, after which the power supply has to be reset; then the control box can be reset a further 5 times.

#### Limit of Restarts

If the flame is lost during operation; the burner will restart 3 times. On the 4th restart the burner will go to lock-out. By resetting the power supply the control box is reset and allows 3 restarts.

#### Flame Detection

Flame detection minimum current:	30μΑ
Flame loss maximum current:	25μΑ
False flame maximum current (without false light):	19μΑ





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FAULT FINDING

INSTALLATION & SERVICING 8 716 106 389c (01/2009)

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system integrity and the terminal position.



Burners on balanced flue systems can recirculate flue products resulting in the burner cycling, if this happens check the flue

Measure all 230V tests between Neutral (N) and the pin, wire or terminal specified.

SATRONIC CONTROL BOX FAULT FINDING LOGIC FOR

Invese tault tinding charts are provided to assist competent and suitably qualified locate and rectify faults. Whilst every effort has been taken to ensure the inform correct and complete we cannot guarantee that every eventuality has been covered. Worcester, Bosch Group cannot be held responsible for coste income in the to be competent , qualified persons information engir not deemed given neers ≌. ç

FAULT FINDING & DIAGRAMS deemed to be MO535 IMPORTANT NOTE: The box has a built in delay of 11 seconds before activating the motor. The preheater link must be fitted at -\_\_\_\_\_ for the box to operate Α competent Replace Replace Boiler not control box nozzle operating with a heating / Yes Yes hot water demand Replace Pipe to Replace Eectrodes & Unblock or Reset air electrodes/ 🗲 No 🗲 No nozzle leads OK? replace pipe setting control box holder OK? leads Yes No No No Lockout Lockout Ignition Pump Nozzle Combustion Combustion Reset Burner within 1 NO -> after 12 sec Yes-> spark produces Yes-> atomising -Yes→ air setting Yes-> Yes-> Yes-> head set combustion No 🔶 motor runs? fuel? second? purge? proved? pressure? correct? correctly? head No No No Yes Yes ¥ N ¥ 1 Check boiler Motor gives Solenoid operating? Purge L & N to Replace Flame off & Boiler or flue 50 Volts on controls & No 🍝 Increase the pump No 🗩 pressure -Yes-> No -> control box? motor re-lights? blocked white wire? pressure, pressure OK? supply 1-2 bar? Yes Yes Yes No No ¥ ¥ 4 ¥ ¥ Motor or Solenoid coil Drive Solenoid coil If BF. remove Replace Replace Coil lead pump -Yes -> functional - No → coupling -Yes-> functional burner Reseal BF OK? motor/pump solenoid coil (100Ω)?  $(100\Omega)?$ seized? broken? snorkel tube -Yes-> or reposition & retest terminal No Yes Yes No No Burner OK? . ¥ ¥ ¥ No Motor  $40\Omega$ Replace Photo cell Replace Replace Replace \* between blue & No → Yes-> Oil to pump? pump stem motor functional? control box solenoid coil black wires ? valve, Photo cell Replace pressure Yes-> Yes No Yes functional? control box OK? ¥ ¥ ¥ No No Replace Replace Replace oil ₩ ¥ control box photo cell pump Replace Replace

control box

photo cell

All resistance measurements are actual measured values and some variation is to be expected, therefore measured values should be similar to but not necessarily identical to the given values.

The operation of the photo cell can be tested by measuring the resistance across the photo cell, it should be a high resistance (greater than  $10M\Omega$  or open circuit) in the dark and low resistance ( $3k\Omega$  or less) in light.

Burners on balanced flue systems can recirculate flue products resulting in the burner cycling, if this happens check the flue system integrity and the terminal position.

INSTALLATION & ŝ WORCESTER GREENSTAR HEATSLAVE EXTERNAL 12/18-18/25-25/32 8 716 113 3894 (03/2010) **%** WORCESTER Bosch Group

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FAULT FINDING LOGIC FOR

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ELECTRICAL SCHEMATIC

# **HEATSLAVE BOILER COMMISSIONING CHECKLIST**

BOILER MODEL	SERIAL No
COMMISSIONING ENGINEER	COMMISSIONING CHECKS
COMPANY NAME:	PUMP PRESSURE (PSI):
ADDRESS:	CO <sub>2</sub> %:
	SMOKE READING:
ENGINEERS NAME:	F.G.T.°C:
SIGNATURE:	FLUE PRESSURE:
DATE:	BURNER MODEL:

CONTROLS To comply with the Building Regulations, each section must have a tick in one or other of the boxes

TIME & TEMPERATURE CONTROL TO HEATING	ROOM T/STAT & PROGRAMMER/TIMER	PROGRAMMABLE ROOMSTAT
TIME CONTROL TO HOT WATER	PROGRAMMER/TIMER	]
HEATING ZONE VALVES	FITTED	NOT REQUIRED
THERMOSTATIC RADIATOR VALVES	FITTED	]
AUTOMATIC BYPASS TO SYSTEM	FITTED	NOT REQUIRED

# **CONFIRM THE FOLLOWING:**

THE CONDENSATE DRAIN HAS BEEN INSTALLED IN ACCORDANCE WITH THE INSTRUCTIONS	YES
OIL TYPE USED IS KEROSENE	YES
THE SYSTEM HAS BEEN FLUSHED IN ACCORDANCE WITH THE INSTRUCTIONS?	YES
THE SYSTEM CLEANER USED:	
THE INHIBITOR USED:	
HAS A WATER SCALE REDUCER BEEN FITTED?	YES NO
WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED?	

# FOR THE DOMESTIC HOT WATER MODE, MEASURE & RECORD:

WATER FLOW RATE		lts/min
CONFIRM THE FOLLOWING:		
THE HEATING AND HOT WATER SYSTEM COMPLIES WITH		
CURRENT BUILDING REGULATIONS	NO YES	
THE APPLIANCE AND ASSOCIATED EQUIPMENT HAS BEEN		
INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE		
MANUFACTURER'S INSTRUCTIONS	NO YES	
HAVE YOU RECORDED A CO/CO2 RATIO READING?	N/A YES	CO/CO <sub>2</sub> RATIO
THE OPERATION OF THE APPLIANCE AND SYSTEM CONTROLS		
HAVE BEEN DEMONSTRATED TO THE CUSTOMER	NO YES	

### IMPORTANT: LEAVE THIS MANUAL WITH THE HOMEOWNER

# SERVICE INTERVAL RECORD

It is recommended that the heating system is serviced regularly and that you complete the appropriate Service Interval Record Overleaf.

### **Service Provider.**

Before completing the appropriate Service Interval Record overleaf, please ensure you have carried out the service as described in this manual. Always use Worcester, Bosch Group specified spare parts.

SERVICE 1 DATE	SERVICE 2 DATE
ENGINEER NAME	
COMPANY NAME	COMPANY NAME
TEL No.	
OFTEC REG No.	OFTEC REG No.
PUMP PRESSURE: psi CO <sub>2</sub> %:	PUMP PRESSURE: psi CO <sub>2</sub> %:
NOZZLE CHANGED? YES NO	NOZZLE CHANGED? YES NO
F.G.T. °C FLUE PRESSURE:	F.G.T. °C FLUE PRESSURE:
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 3 DATE	SERVICE 4 DATE
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	— TEL No.
OFTEC REG No.	OFTEC REG No.
PUMP PRESSURE: psi CO <sub>2</sub> %:	PUMP PRESSURE: psi CO <sub>2</sub> %:
NOZZLE CHANGED? YES NO	NOZZLE CHANGED? YES NO
F.G.T. °C FLUE PRESSURE:	F.G.T. °C FLUE PRESSURE:
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 5 DATE	SERVICE 6 DATE
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
OFTEC REG No.	OFTEC REG No.
PUMP PRESSURE: psi CO2%:	PUMP PRESSURE: psi CO <sub>2</sub> %:
NOZZLE CHANGED? YES NO	NOZZLE CHANGED? YES NO
F.G.T. °C FLUE PRESSURE:	F.G.T. °C FLUE PRESSURE:
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 7 DATE	SERVICE 8 DATE
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
OFTEC REG No.	OFTEC REG No.
PUMP PRESSURE: psi CO <sub>2</sub> %:	PUMP PRESSURE: psi CO2%:
NOZZLE CHANGED? YES NO	NOZZLE CHANGED? YES NO
F.G.T. °C FLUE PRESSURE:	F.G.T. °C FLUE PRESSURE:
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE
SERVICE 9 DATE	SERVICE 10 DATE
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
OFTEC REG No.	OFTEC REG No.
PUMP PRESSURE: psi CO <sub>2</sub> %:	PUMP PRESSURE: psi CO <sub>2</sub> %:
NOZZLE CHANGED? YES NO	NOZZLE CHANGED? YES NO
F.G.T. °C FLUE PRESSURE:	F.G.T. °C FLUE PRESSURE:
COMMENTS	COMMENTS
SIGNATURE	

# In the unlikely event the boiler does not give complete satisfaction, before calling for a service engineer, the installer should check the following:-

### **General checks**

- 1. Is the mode switch in boiler mode (indicator on)?
- 2. Is there 230V across the boiler live and neutral terminals?
- 3. Is the polarity correct? (230V across live and earth, 0V across neutral and earth)
- 4. Is the air bled from the primary system?
- 5. Is the air bled from the oil supply?
- 6. Is the flue sized and routed correctly?

### Boiler runs straight to lockout

- 1. Has the oil line been purged of air?
- 2. Where an air eliminator is used in conjunction with a top feed oil tank the non-return valve, (if fitted), should be removed from the oil dip pipe.

# Boiler locks out at the start of a demand

# (Heating off overnight for example)

- 1. If an air eliminator is being used, check that there are no leaks that allow air to be pulled into the oil supply.
- 2. If a two pipe oil supply is a being used, has a non-return valve been fitted to the inlet pipe? Refer to the instructions for guidelines.

# No domestic hot water (external programmer)

- 1. Is the mains water in connected to the 15mm isolation valve?
- 2. Is there a domestic hot water demand from the programmer and has the tank reached temperature?
- 3. Is there 230V on pin 2 of terminal block X4?
- 4. Remove the external wiring from terminal block X4 and fit a link across 1 and 2, if the domestic hot water now operates there is a problem with the external programmer and/or its wiring.

# No central heating (external programmer)

- 1. Are both programmer and room thermostat on demand for central heating?
- 2. Is the room thermostat wired correctly?
- 3. Refit the link across pins Ls and LR on terminal X2, if the central heating now operates correctly the room thermostat and/or its wiring are faulty.
- 4. Is there 230V on pin 1 of terminal block X4? If not remove the external wiring to terminal block X4 and fit a link across pins 1 and 3 on terminal X4, if the central heating now operates correctly the programmer and/or its wiring are faulty.

### UNDER NO CIRCUMSTANCES MUST AN APPLIANCE BE LEFT TO OPERATE WITH ANY CONTROL LINKED OUT OR OVER RIDDEN.

# CONTACT INFORMATION

WORCESTER
TECHNICAL:
SERVICE:
SERVICE (EIR
SPARES:
LITERATURE:
TRAINING:
SALES:
WEBSITE:
WEBSITE (EIR



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