



BOSCH



Peace of mind with
the Worcester Bosch
Boiler Maintenance and Support Plan

Worcester Bosch is the best boiler brand out there. Its boilers are reliable and well loved by those who own them.

Source: Which? Report 2018.



Protection with Worcester Bosch

Worcester Bosch is the choice for millions of quality and value-focused homeowners. At our dedicated manufacturing plants in Worcester and Clay Cross, Derbyshire we have been manufacturing boilers to the highest quality levels for over 50 years.

Further peace of mind

Our Worcester Bosch Greenstar boilers have reliability at their core. The Worcester Bosch Maintenance and Support Plan is designed to maintain your Worcester boiler and Worcester controls, and keep them working efficiently by providing you with an annual service each year amongst other benefits.



What's included in the plan?

At Worcester Bosch we know that your boiler is at the heart of your home. With over 300 expert Worcester Bosch service engineers working nationwide, you can relax in the knowledge that your boiler will be serviced and maintained to the highest standards, ensuring high performance year after year.

With the Worcester Bosch Maintenance and Support Plan, which is provided by Domestic & General Services Ltd, you will receive the following benefits:

- ▶ An annual service to help maintain your Worcester Bosch boiler
- ▶ Exclusive access to Domestic & General's Boiler Care portal
- ▶ Ongoing hints and tips to keep the boiler in good working order
- ▶ Access to our dedicated Contact Centre based in Worcester: 7 days a week, 364 days a year
- ▶ Service and repairs carried out by Worcester's trained Gas Safe registered engineers
- ▶ Repairs up to the value of £1,500 if an issue is found during the annual service or if your boiler stops working.

Your annual service will include:

- ▶ Full check of vital boiler components
- ▶ Ventilation safety check
- ▶ Gas pressure check
- ▶ System pressure check.

Through our online support you can access hints and tips and troubleshooting at any time during the term of your plan, in order to help ensure your boiler stays in good working order. You will also receive an annual service and support via telephone or online.

We arrange onsite visits using our own nationwide network of Gas Safe registered Worcester Bosch boiler engineers. If our engineer diagnoses an issue during the annual service, our engineer will attempt to repair whilst onsite or if your boiler stops working we can arrange an engineer to attend and we will pay for repairs up to value of £1,500. If we are not able to repair your boiler or we decide that it is beyond economic repair, Domestic & General will arrange for your boiler to be replaced, up to the value of £750. Installation costs are not included.



Useful numbers

Maintenance and Support Plan Enquiries

Tel: 0330 123 9449

Service Enquiries

Tel: 0330 123 9559

Email: Service.Mailbox@uk.bosch.com

Engineer Appointments

Tel: 0330 123 9339

Email: Appointment.Worcester@uk.bosch.com

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