



**LPG**  
now  
available

Installer's guide to the  
**GREENSTAR 2000**



# THE BEST BOILER NOT VERY MUCH MONEY CAN BUY

We asked installers for feedback  
on the previous Worcester 2000

An easy to operate,  
affordable, high  
quality boiler.

*Carl Harris*

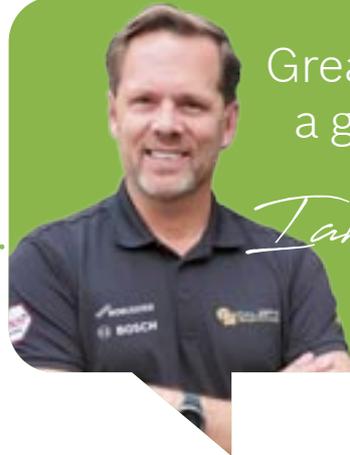
Carl @ CH Heating Services



Great boiler at  
a great price.

*Ian Scott*

Ian @ Calefy  
Heating Solutions



An awesome  
boiler at a  
great price.

*Ben McAdam*

Ben @ Adams Gas Heating



Stylish, affordable,  
quiet boiler  
that's also light &  
spacious inside!

*Luke Beard*

Luke @ B-Tech Heating



A favourite with our  
customers. Efficient,  
stylish and easy  
to use controls.

*David Hunt*

David @ DRH Plumbing and Heating Ltd



## You talked, we listened!

We kept everything you loved about the Worcester 2000 and made  
some improvements to the Greenstar 2000 that you requested.

# Because everyone deserves quality.

- ▶ The Greenstar 2000, which has been endorsed with a Which? Best Buy, is our price competitive combi boiler, suitable for apartments, small and medium sized homes with one bathroom.
- ▶ It is a perfect solution for landlords and the private rental market where reliability meets tenant expectations.
- ▶ Also available in LPG, it is an excellent option for caravans, static homes and holiday parks.
- ▶ With hot water flow rates up to 12 l/min, the range also comes with a 6 year guarantee when installed with any Greenstar System Filter\*.
- ▶ Quick tap water-saving function\*\*. Customer can open their tap and immediately close it. When the tap is closed, the boiler fires and brings the plate heat exchanger to the DHW set point. Within 30 seconds the customer can open the tap again and hot water is instantly available.

**+ Full 230V controls compatibility**

**+ Easier PRV push-fit connection**

**6 YEAR Guarantee\***

**Best Buy Which?**  
Gas Boilers September 2020  
Which? awarded to Greenstar 2000

**+ Mains cable now replaceable**

**+ CH flow and return copper tails included**

**+ 10 year guarantee on our C6 heat exchanger**

\*Subject to terms and conditions. \*\*When boiler is in ECO mode and hot water tap flow rate is at least 2.5 l/min.

## Features



Available in natural gas and LPG with outputs of 25kW and 30kW.



C6 heat exchanger. An evolution to our tried and tested WB3 heat exchanger.



Pipe tails and push-fit PRV increases the ease of installation.



Ability to modulate down to as little as 4.8kW.



Easy access with removable side panels.



Quietest Worcester Bosch combi.



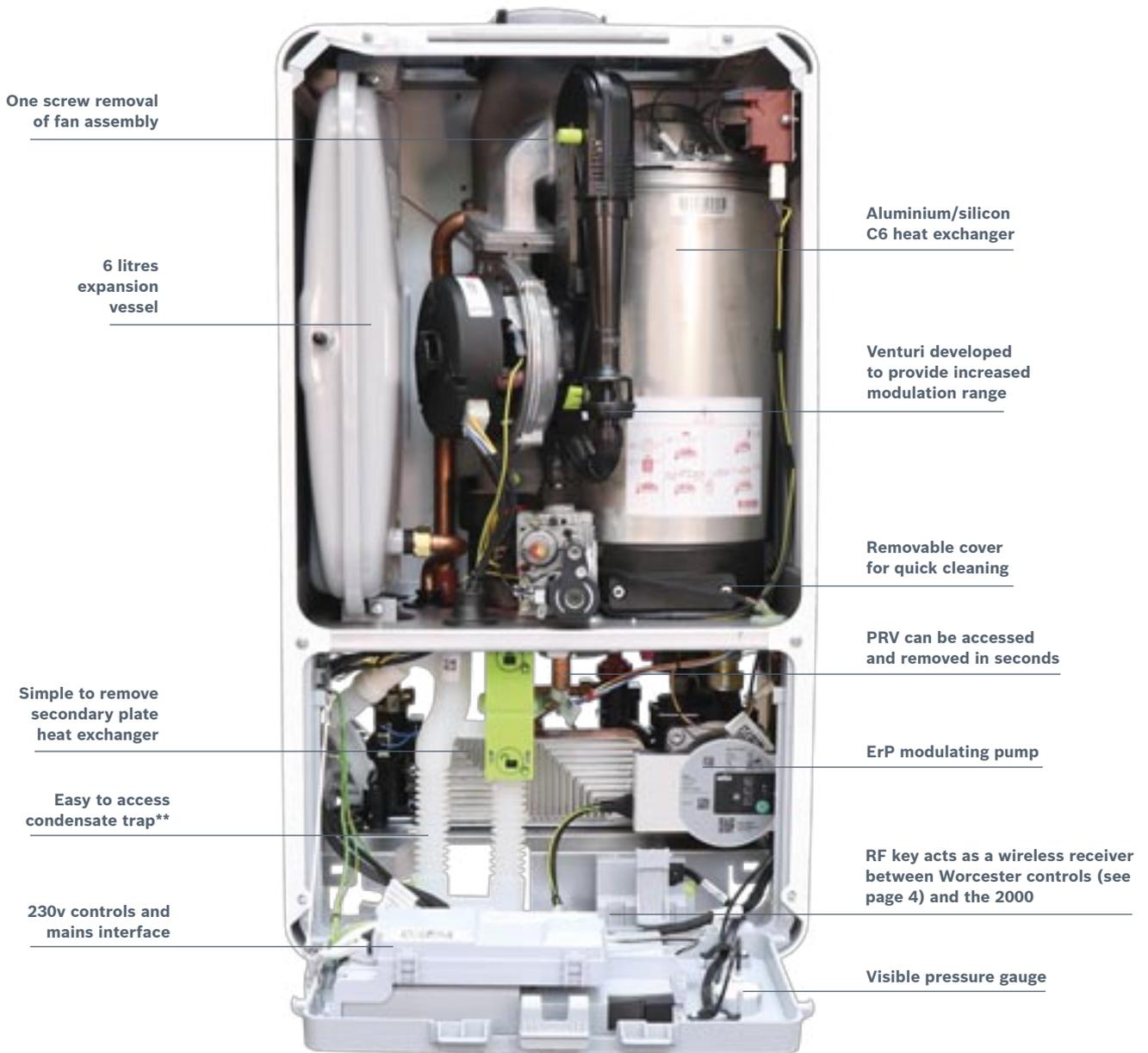
Maximum flue lengths of 9m horizontally and 12m vertically (60/100).



Quick tap water-saving function. Ideal for homeowners on a water meter.

# The Inside Story

Like our entire gas boiler range, you can be assured in knowing you have recommended and installed the best in reliability, all the while having the back up from the market leaders in technical and customer support. Once the individual side panels are removed, a host of additional installer benefits are revealed. Peace of mind comes with a 10 year guarantee\* on the primary heat exchanger.



\*Subject to terms and conditions.

\*\* It is a requirement that whenever possible the condensate drain is installed internally. If external disposal is the only means of condensate discharge, then the CondenseSure siphon or a condensate pump must be fitted if the external pipe run exceeds 3m.



## Boiler Control Display

The Greenstar 2000 features a push-button LCD display, and incorporates diagnostic codes similar to that of our 8000 Life boiler, making day-to-day operation easy and reliable.

# Controls

## Bosch EasyControl RF Key

Part No. 7 738 112 351

- ▶ Enables the EasyControl to be wireless.

## Bosch EasyControl Stand

Part No. 7 736 701 576

## Bosch EasyControl controller

Part No. 7 736 701 341 (white) Part No. 7 736 701 392 (black)

- ▶ Control times and temperatures for heating and hot water from your smart device.
- ▶ Easy to use and set up with simple displays and an intuitive app, which can be shared with up to 6 family members.
- ▶ Visual graphs to monitor heating and hot water use.
- ▶ Decide heating times and temperatures for individual rooms remotely with the Bosch EasyControl Smart TRVs (Part No. 8 750 000 270).
- ▶ Compatible with Amazon Alexa, Facebook Messenger and Google Assistant.

"Alexa, set the living room temperature to 22 degrees"



 amazon alexa



## Greenstar Comfort+ II RF

Part No. 7 738 112 324

All the features of the Greenstar Comfort+ range all in one unit.

- ▶ Programme and control heating and hot water at the room thermostat.
- ▶ 6 adjustable heating temperatures for each set-point per day.
- ▶ Pre-paired "plug & play" key receiver for easier installation.
- ▶ Boiler Plus compliance as standard.



## Greenstar Comfort+ Stat RF

Part No. 7 738 112 338

Boiler Plus compliant control to add to your existing 230v timer.

- ▶ Wireless, single set point, room thermostat for those wanting a simpler way to control their heating.
- ▶ Pre-paired "plug & play" key receiver for easier installation.
- ▶ Load compensation for enhanced efficiency.

Boiler software has now been updated to allow greater compatibility with a wider control range. Our most price competitive controls, the **MT20/RF mechanical controls**, offer more choice to end users who value tradition over connectivity.



Your Comfort, Sense and EasyControl will receive the same guarantee length as the boiler it is installed with. Terms and conditions apply. 6 year guarantee when also fitted with any Greenstar System Filter.

# Greenstar Heating System Care Packs

Our Greenstar Heating System Care Packs allow you to offer a cost-effective system solution, while complying with both Boiler Plus and BS7593. Each pack includes a Worcester Bosch control, Greenstar Mini System Filter, and a WB1 inhibitor and WB3 cleaner.

Greenstar System Care Packs	Part Number
Wireless Bosch EasyControl (white) RF Care Pack	7 733 600 433
Wireless Bosch EasyControl (black) RF Care Pack	7 733 600 443
Wireless Comfort+ II RF Care Pack	7 733 600 423



## Greenstar System Filter Range

The Greenstar 2000 comes with a 5 year guarantee as standard. A 6 year guarantee, for added peace of mind, can be achieved when fitted with one of our Greenstar System Filters or Care Packs.

The Greenstar Mini System Filter, offers the same features as our current range but in a more compact size. Our Greenstar Brass System Filter is the latest addition to our current range, embodying quality engineering and design.



# Technical data

Model		2000 25kW	2000 30kW
Part number (NG)		7 736 902 099	7 736 902 100
Part number (LPG)		7 736 902 101	7 736 902 102
ErP space heating efficiency class		A / 93%	A / 93%
ErP hot water efficiency class		A	A
Dimensions	Width	400mm	400mm
	Height	724mm*	724mm*
	Depth	300mm	300mm
Clearances	Above flue	30mm**	30mm**
	Sides	5mm	5mm
	Below	200mm	200mm
	Front	20mm***	20mm***
Flow rate at the hot water tap (35°C ΔT)		10 l/min	12 l/min
Output kW to central heating (CH)		4.8kW - 20kW	4.8kW - 20kW
Sound power level dB(A)		43	43
Maximum flue length (60/100mm)		9m horizontal & 12m vertical	9m horizontal & 12m vertical

\* Side panel height = 710mm.

\*\* Distance above cabinet for cleaning when vertical flues are used.

\*\*\* 20mm from a removable cupboard door, 600mm from a fixed surface for servicing. Same clearances for ventilated and unventilated compartments. **600mm front clearance to a fixed surface is permitted if**  
a) 300mm clearance on one side is guaranteed b) the bottom of the boiler is between 1000mm and 1500mm from the ground and c) 450mm front clearance is maintained from ground level to boiler.

Related Accessories	Part Number
Greenstar System Mini Filter 22mm	7 733 600 266
Greenstar System Filter 22mm	7 733 600 236
Greenstar System Filter 28mm	7 733 600 237
Greenstar Brass System Filter 22mm	7 733 600 476
Keyless Filling Link	7 716 192 610
CondenseSure	7 716 192 746
Flue Gas Heat Recovery Unit	7 736 900 525

Flues	Part Number
Standard Telescopic Flue and Terminal (White)	7 716 191 082
Extension flue kit (960mm)	7 716 191 083
Short flue extension (220mm)	7 716 191 113
90° flue bend	7 716 191 084
45° flue bend	7 716 191 085
Support bracket kit	7 716 191 177



The loyalty scheme that puts you in the driving seat... Welcome to Excelerate - the loyalty programme supercharged.

Earn loyalty points when you install our Greenstar boilers and accessories! If you were already a member of our previous loyalty programme, your account and points have been transferred over.

Simply sign up or log in to your account at [worcester-bosch.co.uk/excelerate](http://worcester-bosch.co.uk/excelerate).

# Useful numbers

## Technical Helpline (Pre & Post Sales)

Tel: 0330 123 3366

Email: [technical-advice@uk.bosch.com](mailto:technical-advice@uk.bosch.com)

## Spare Parts

Email: [spares.mailbox@uk.bosch.com](mailto:spares.mailbox@uk.bosch.com)

or telephone 0330 123 9779

## Controls Helpline

Tel: 0330 123 3641

# Share

We would love to see your Greenstar 2000 installations!

 @WorcesterBosch

 Worcester Bosch Professional

 @WorcesterBoschProfessional

 Worcester Bosch Group

## Worcester Bosch

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WR4 9SW

[worcester-bosch.co.uk](http://worcester-bosch.co.uk)

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8 716 119 768 Issue C 03/21